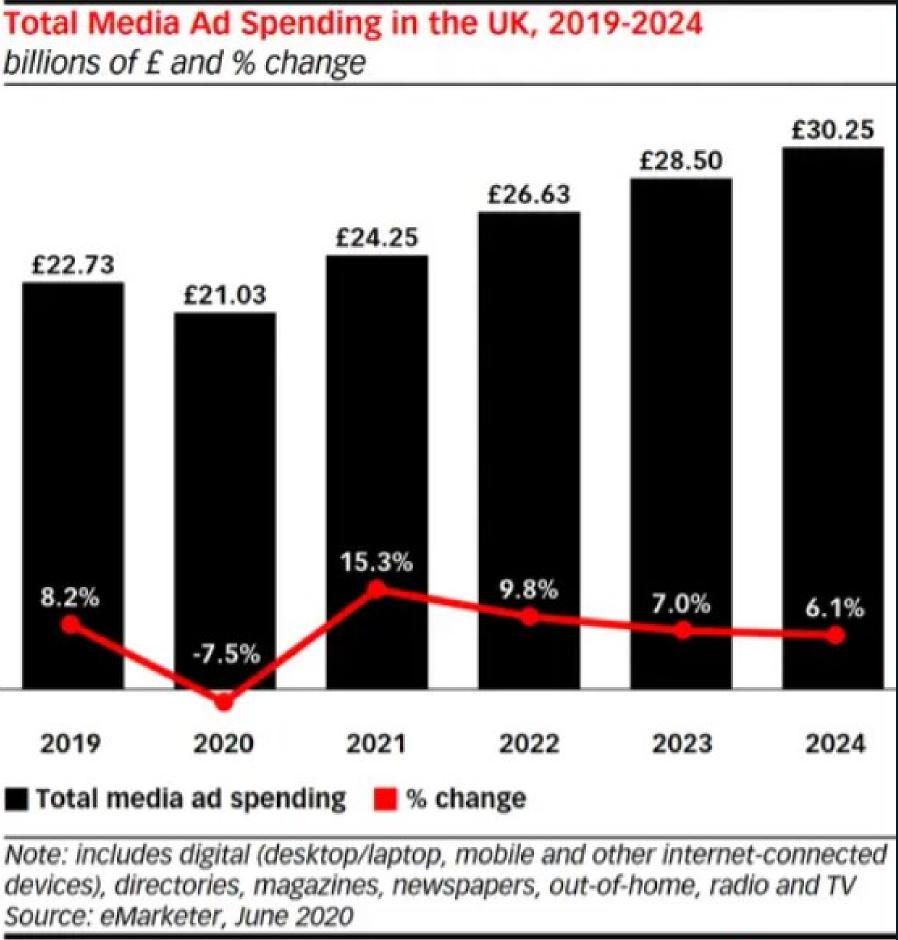
# data driven digital marketing

What's new & the latest stats in digital marketing

Ann Stanley 10th September 2021

### billions of £ and % change



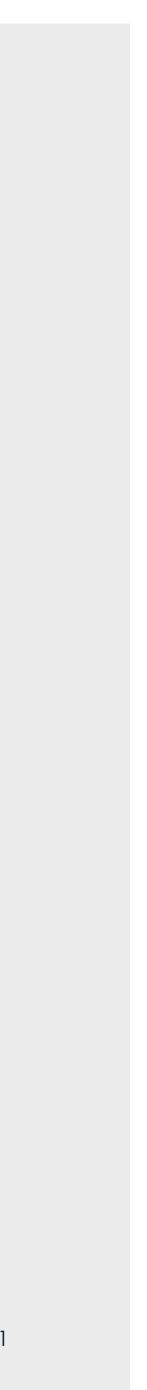
T10860 www.eMarketer.cor

# Contents

- About Ann and Anicca

- An introduction to digital marketing channels Examples of where sectors get their website traffic • What's new in organic search (SEO) What's new in paid advertising • What's new in the social platforms
- Some juicy stats from the world of digital marketing!
- Some helpful resources

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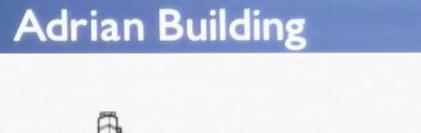


# About Ann SAnicca



# A bit about me

# University of Leicester



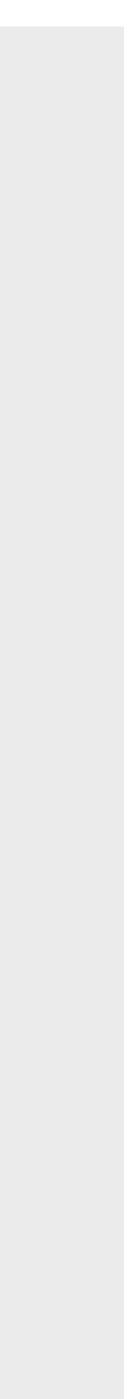






Drawnings by Becka Griffin





Introduction

# About Anicca



How do we support your digital ambitions?

'No ego and no bull'. We invest in relationships with businesses and brands to drive growth and succeed in what we do.

Our multi-award-winning agency in the heart of Leicester speaks for itself.





#### Experience

anicca

# Our Pedigree

We have vast experience of working with companies that manufacture or build their own products.

Our deep understanding and sharp focus on the specific industries is what sets us apart from the competition, giving you comfort in knowing we c a true extension of your business.

This is also why our internationally renowned clier stay with us year after year.



	<ul> <li>Construction Industry</li> </ul>
	<ul> <li>Global Distribution Network</li> </ul>
se	<ul> <li>Logistics &amp; Supply Chain</li> </ul>
are	<ul> <li>Manufacturing &amp; Supply Chain</li> </ul>
	<ul> <li>Medical, Health &amp; Scientific</li> </ul>
nts	









EST. 1860

# A quick introduction to digital marketing channels



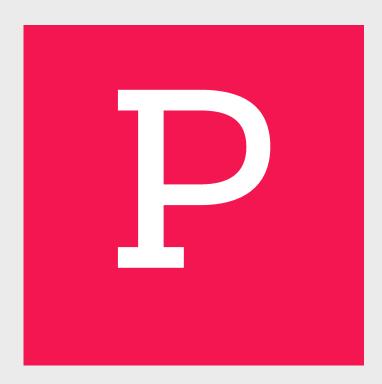






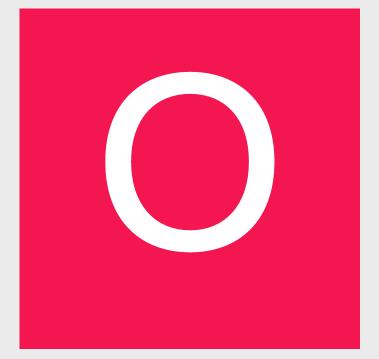
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# **Digital marketing channels** (Paid, Owned, Earned & Technical Media)



#### Paid

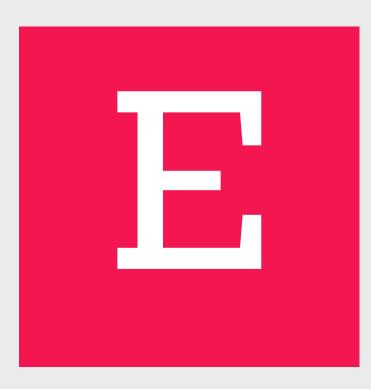
- Paid Search
- Paid Display
- Paid Social
- Affiliates
- Programmatic
- TV & radio
- Sponsored Events
- Shopping e.g. Amazon



#### Owned

- Search Engine Optimisation
- Content Marketing
- Email, Marketing Automation & CRM
- Social Media
- Webinars & Events

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### Earned

- Traditional &
- Online PR
- Social Media
- Community Management
- Thought -Leadership
- Marketing
- Reviews & Testimonials



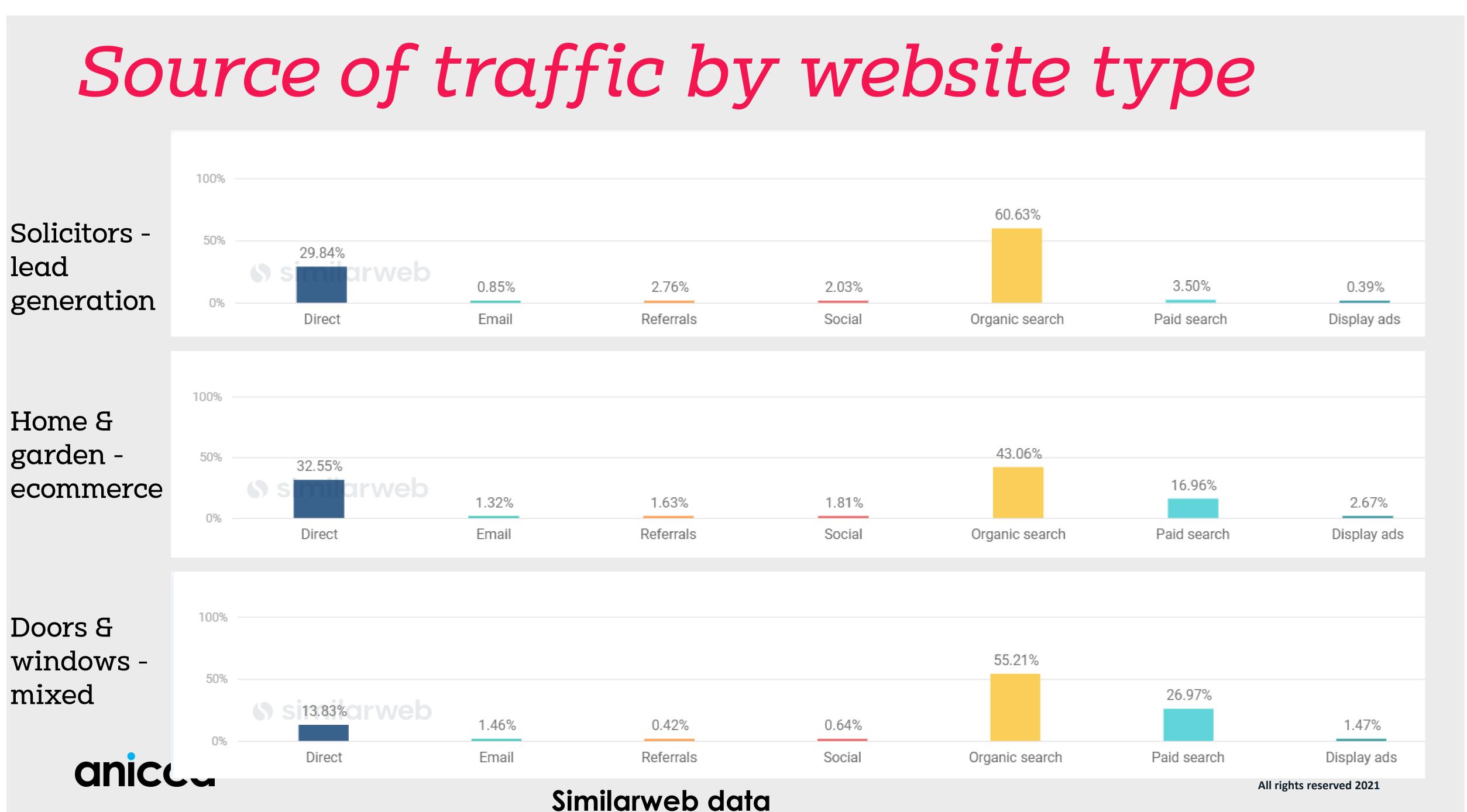
### **Technical**

- Website & Apps
- Voice search
- Al & Machine Learning
- Internet of Things (IOT)
- API's & product feeds
- Analytics, Tracking & Tag Management
- Data Visualisation
   & Dashboards
- Conversion Optimisation



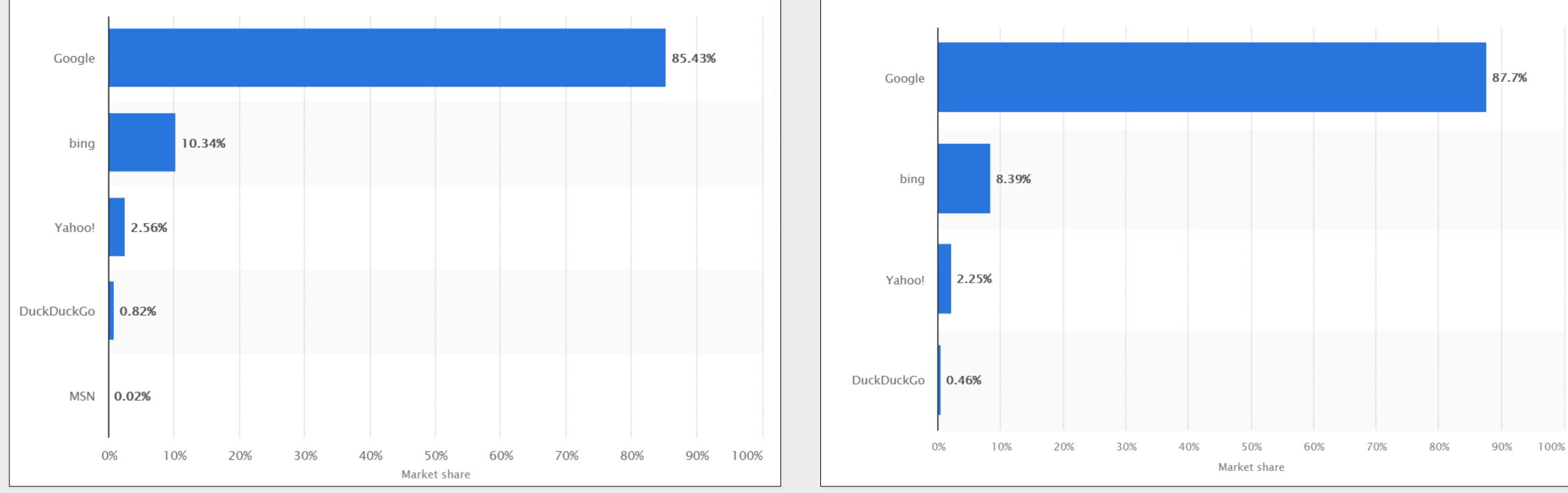
What channels drive website traffic for different sectors





		43.06%		
6	1.81%		16.96%	2.67%
ls	Social	Organic search	Paid search	Display ads

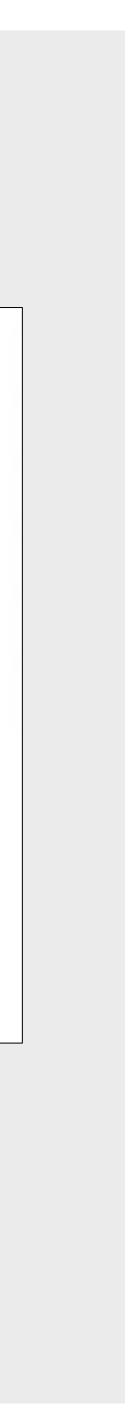
# UK search engine market share



April 2020

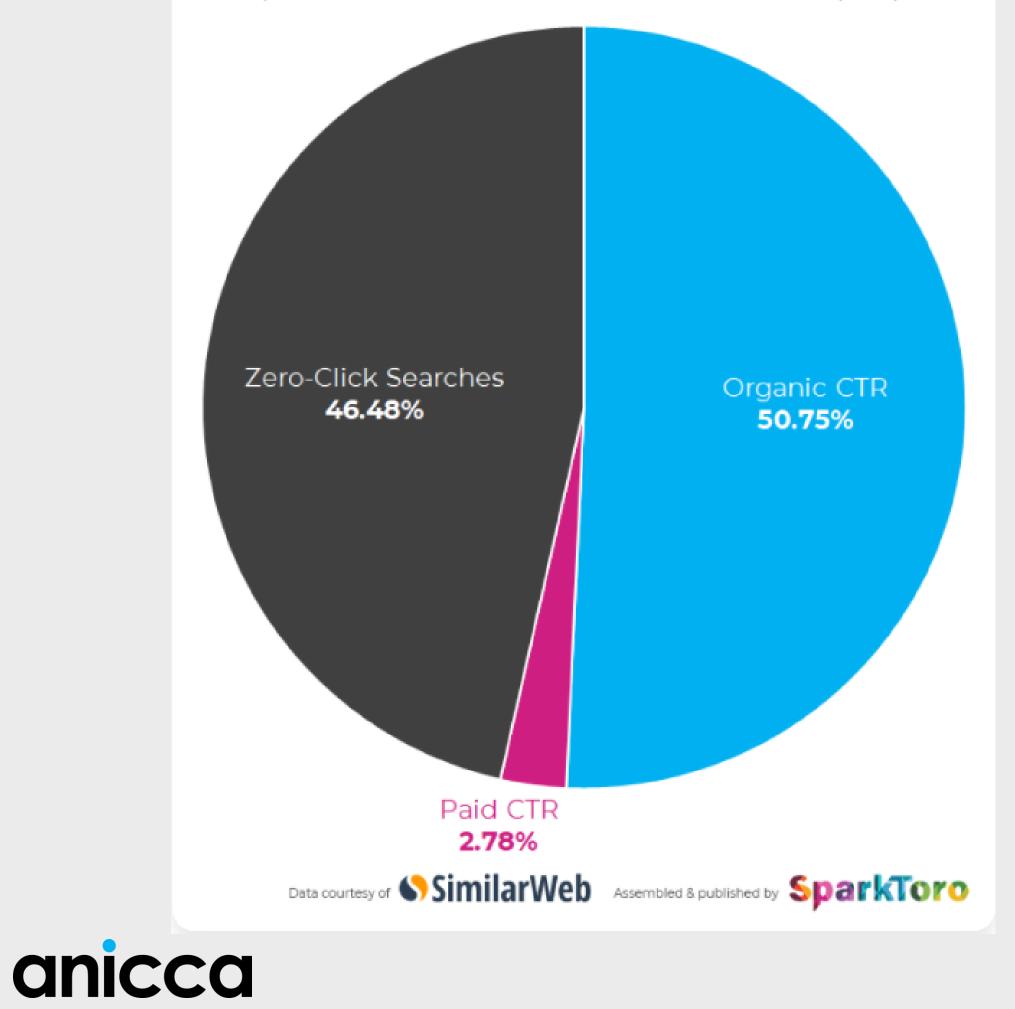
### anicca

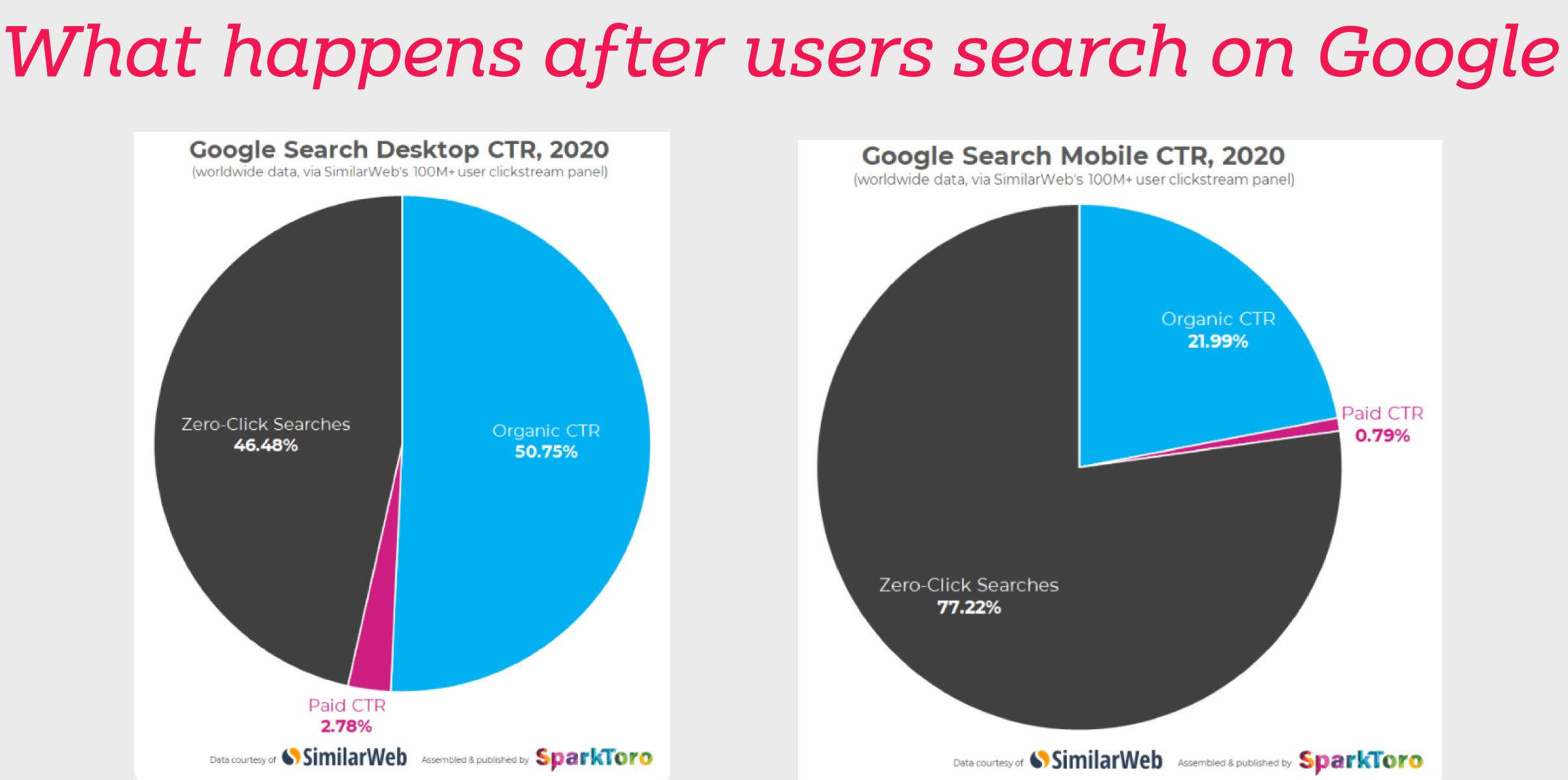
#### June 2021



#### Google Search Desktop CTR, 2020

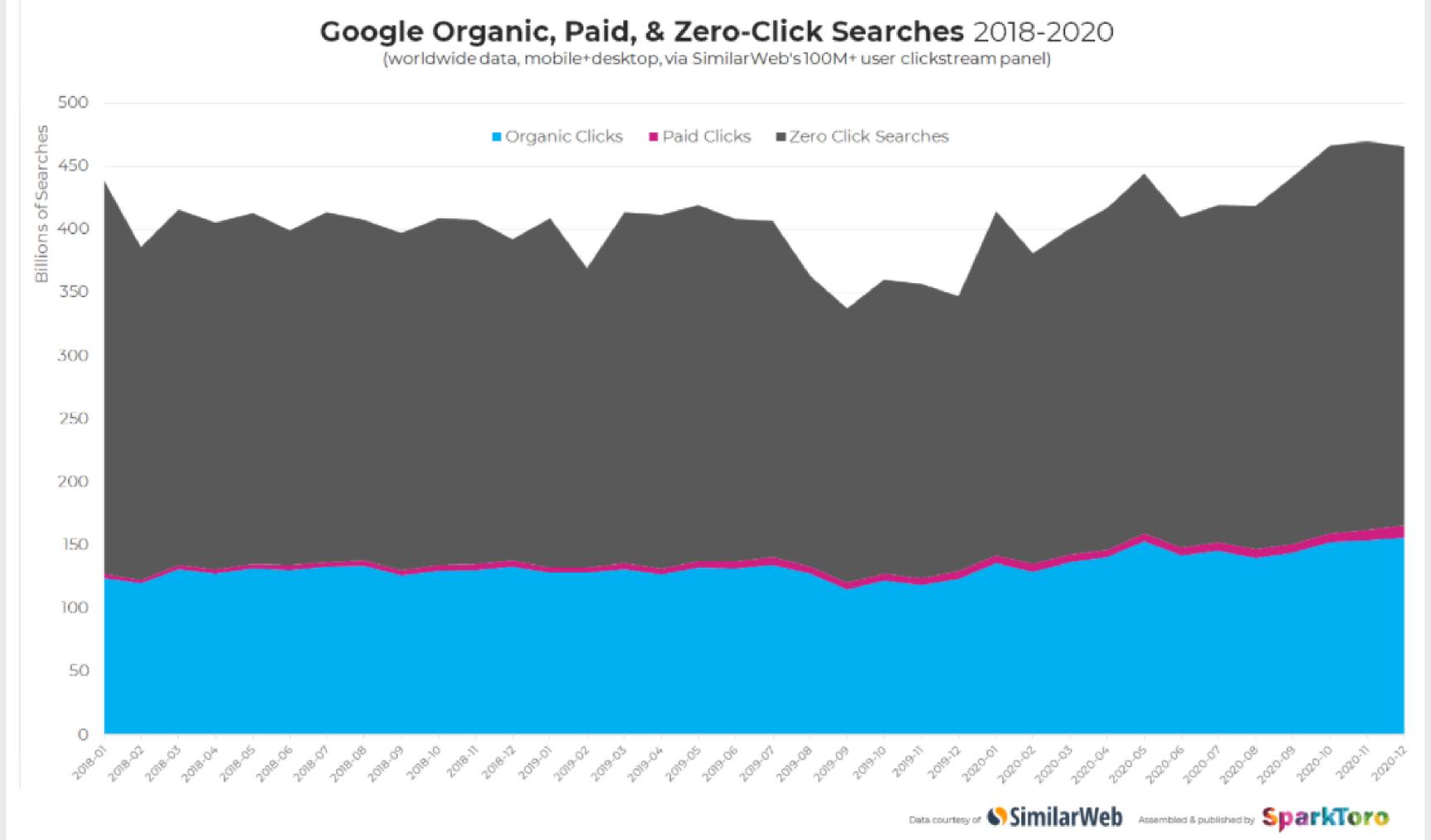
(worldwide data, via SimilarWeb's 100M+ user clickstream panel)



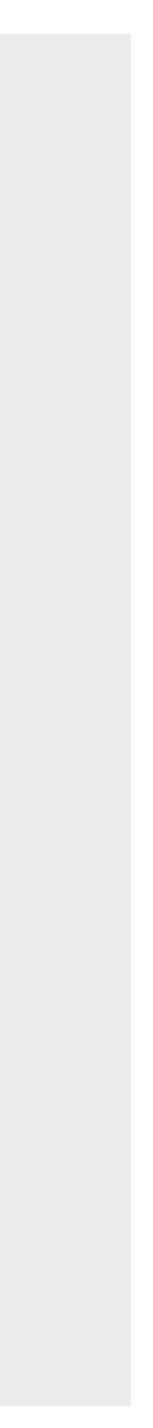




# Changes over the last 2 years (Jan 2018 to Dec 2020)



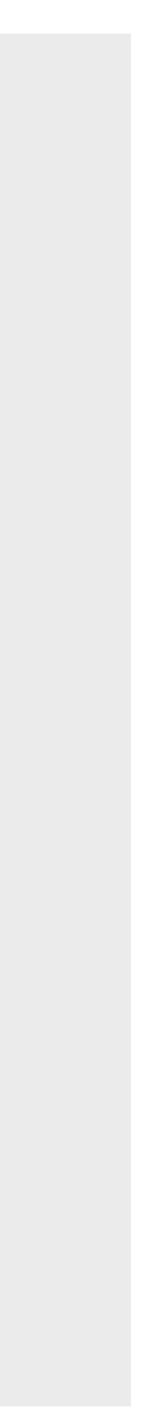
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# Interesting takeaways

- Getting found in the search engines is still the most important way to get found – even if you have to pay for it
- Building your brand will generate direct traffic but also people will search for your brand in Google
- Some sectors have more **paid search ads** than other e.g. when there is not is a lot of competition or research before a purchase or lead. However, this is the fastest way to get new leads or sales
- Social media drives very little traffic to website (typically <5%, unless paid social ads are used)
- However, social media can be great at increasing brand awareness and helping to get more brand searches or direct traffic
- Just because someone does a search does not mean that they will even click through to another site; as search engines often display what they are looking for without the need to go to another site

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# What's new in organic search (SEO)



# Page Experience - Core Web Vitals: 4th June – 12th July 2021

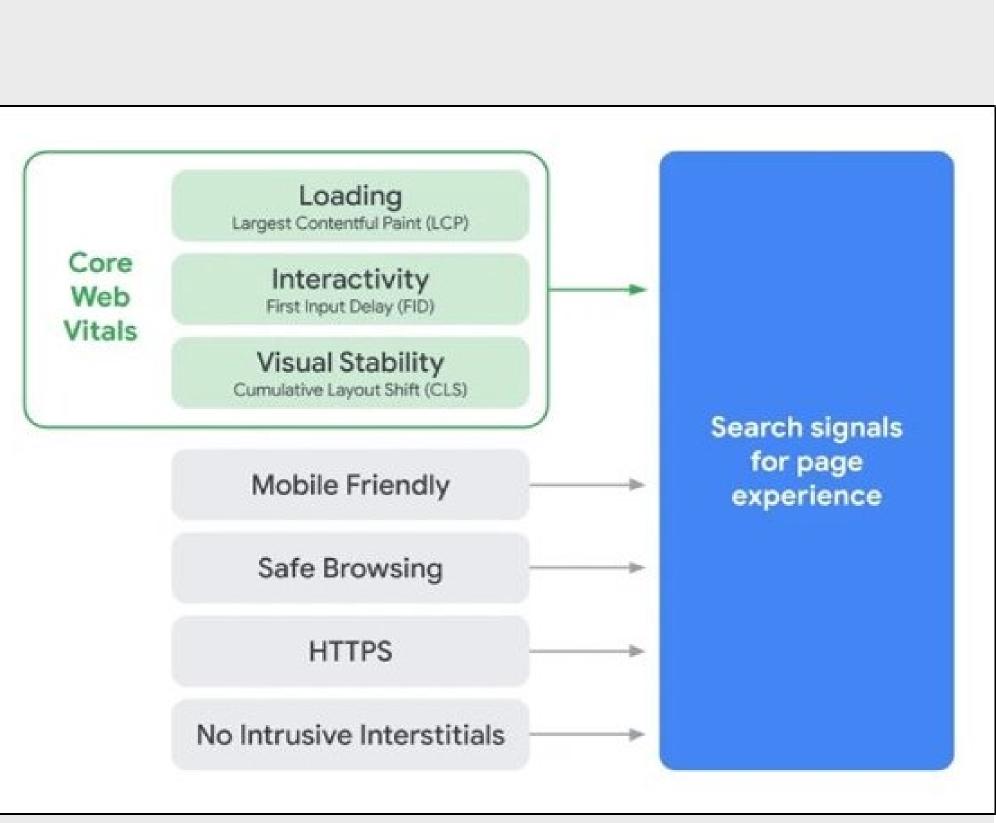
- Between the 4<sup>th</sup> June 12<sup>th</sup> July 2021, the Page Experience update (which includes Core Web Vitals) rolled out globally
- The algorithm considers how well users perceive and engage • with web pages
- Google will reward positive rankings for good performers and may reduce rankings for poor performers, relative to their competitor's performance

Below are the **technical aspects** of the report they provide us with vs our simple explanation of them:

- Largest Contentful Paint (LCP): How long it takes for a page's main content to load. Google recommends 2.5 seconds or faster
- **First Input Delay (FID):** How long it takes for the content to become interactive (click-able etc). Google's recommendation is less than 100 milliseconds
- Cumulative Layout Shift (CLS): The amount the layout or content shifts while loading. E.g. you go to click on a button then all of a sudden it moves because the page is still loading. Google calculates this with a 'fractional score', and it recommends a score of less than 0.1.

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We can help to identify and resolve these issues with you in the most affordable and efficient way possible.



# Google Algorithm updates - July

- Google's July 2021 Core Update July 1<sup>st</sup>
  - has made a tweak to one or several of these factors but haven't told us which ones

  - ranking changes

#### Checklist link:

https://searchengineland.com/google-advice-on-improving-your-sites-ranking-for-futurecore-ranking-update-320184

#### What can I do?

Google's latest advice is similar to the advice it gave in 2011 around its Panda algorithm: "We suggest focusing on ensuring you're offering the best content you can. That's what our algorithms seek to reward."

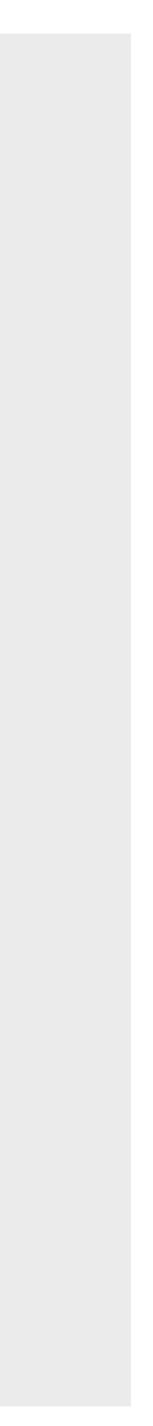
Quality rater's guidelines and EAT (Expertise, Authoritativeness and Trustworthiness) Like many SEOs have said over the past couple of years, you should read the search quality raters guidelines, which has moved locations and focus on the EAT sections – see handout

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• Explanation: Google's core algorithm is made up of between 200-500 ranking factors, and Google

• Impact: For this update you may have seen a fluctuation in keyword rankings or organic traffic.

• Action: There may be nothing to fix, but Google has offered a checklist of ranking consideration to go through just in case – we can audit and suggest specific actions if you suffered any major



# Google Algorithm updates - August

### Google re-writing title tags in Google SERPs – August 23<sup>rd</sup>

- help rankings.
- Impact: May affect your click through rates from Google search.
- tag.

### Google Link Spam algorithm update rolling out – August 24<sup>th</sup>

- with the purpose of just providing links for rankings.
- of low-quality, spam-like sites linking to you
- spot any issues with rankings or domain authority at that time
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• **Explanation**: Google started to replace the text you would have written in your title tags with text from H1 headings tags – to better match the search queries users search for. However, Google confirmed that the keywords you use in title tags will still be used to

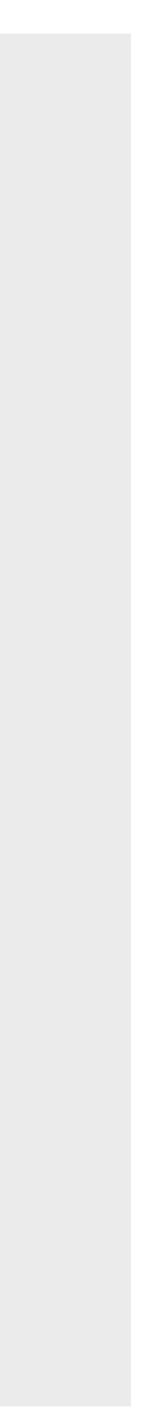
• Action: to ensure enough useful text is displayed in the title tag Google chooses to display, include keywords people would search for you pages in the title tag and H1

• **Explanation**: Google started rolling out an update which 'nullifies' any benefits previously gained from link spam – links from websites which are not built for humans

Impact: You may have seen a drop in domain authority and/or rankings if you had a lot

• Action: check your sites for free or using a premium tool for low-authority directly – looking sites (Google info on what to look out for) - or, get us to audit your site if you

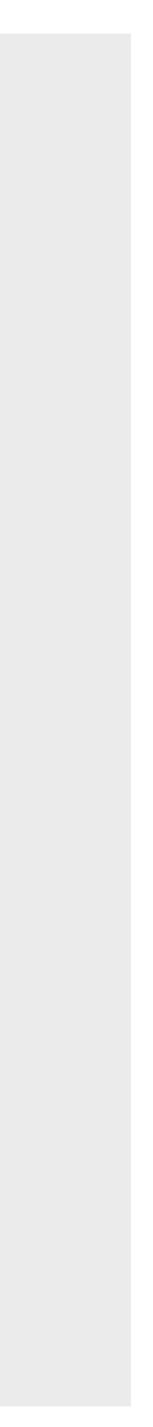
https://developers.google.com/search/docs/advanced/guidelines/link-schemes



# Bing updates

- Bing now lets you submit URLs to get indexed directly to it (via its content) submission API)
  - Explanation: Instead of Bing crawling to find your content (URLs) then indexing it (can take several days to several weeks) you can now submit your URLs directly to Bing via an API and get them instantly indexed
  - **Impact:** Get content indexed and displayed faster lacksquare
  - Action: Get a developer to implement this or contact us. More information: Link 1, link 2

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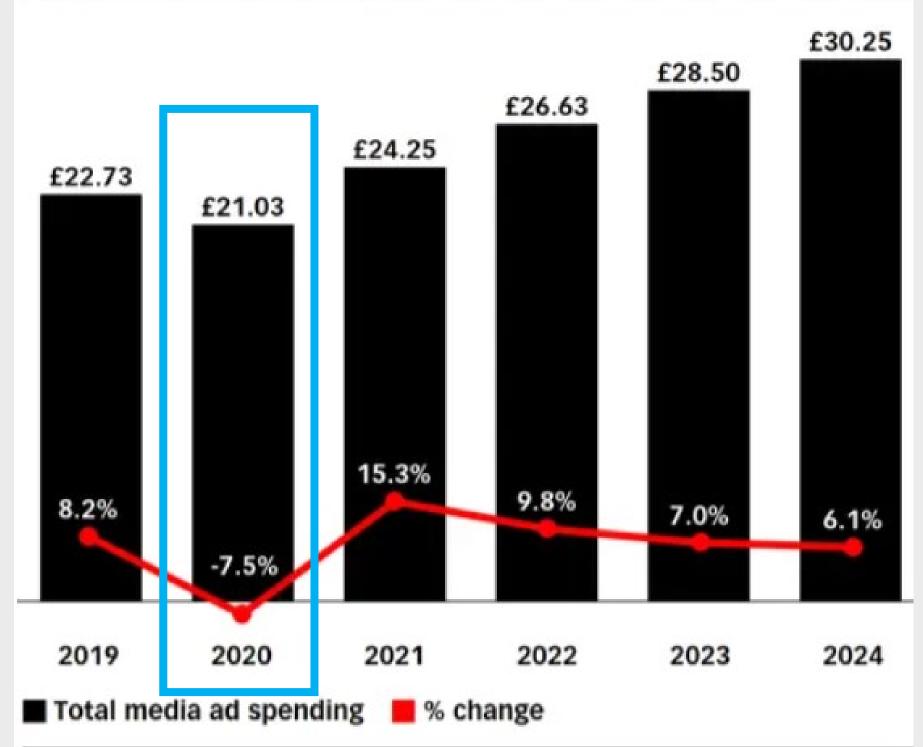


# What's new in paid advertising



# Advertising in the UK





Note: includes digital (desktop/laptop, mobile and other internet-connected devices), directories, magazines, newspapers, out-of-home, radio and TV Source: eMarketer, June 2020

T10860

www.eMarketer.con



-D T P 0 R T10862

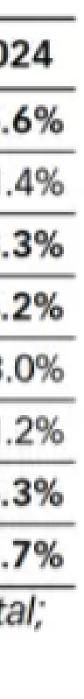
#### Total Media Ad Spending Share in the UK, by Media, 2019-2024

% of total

	2019	2020	2021	2022	2023	20
Digital	66.1%	71.7%	71.5%	72.9%	74.3%	75.
-Mobile	47.6%	53.3%	54.6%	57.2%	59.6%	61.
V*	18.3%	15.6%	15.8%	14.9%	14.1%	13.
Print	7.3%	5.8%	5.5%	4.9%	4.5%	4.
-Newspapers**	5.2%	4.1%	3.9%	3.5%	3.2%	3.
–Magazines**	2.2%	1.6%	1.6%	1.4%	1.3%	1.
Out-of-home	5.7%	4.8%	5.1%	5.3%	5.3%	5.
Radio***	2.5%	2.0%	2.1%	2.0%	1.8%	1.

Note: numbers may not add up to 100% due to rounding; \*excludes digital; \*\*print only; \*\*\*excludes off-air radio and digital Source: eMarketer, June 2020

www.eMarketer.com

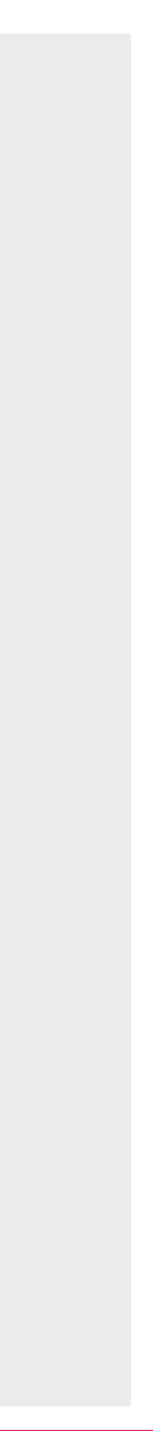




# UK ad spend – Traditional and digital versions of many channels

Media	2019 £m	2020 £m	2020 year-on-year % change
Search	7,814.9	8,369.0	7.1%
Online display*	6,404.5	7,070.8	10.4%
т∨	4,930.0	4,350.0	-11.8%
of which VOD	451.7	522.7	15.7%
Online classified*	1,399.0	975.6	-30.3%
Direct mail	1,383.0	909.0	-34.3%
Out of home	1,300.8	699.1	-46.3%
of which digital	694.0	414.9	-40.2%
National newsbrands	996.2	755.0	-24.2%
of which online	317.1	318.8	0.5%
Regional newsbrands	719.5	470.1	-34.7%
of which online	238.8	183.3	-23.3%
Magazine brands	654.5	461.9	-29.4%
of which online	264.1	199.4	-24.5%
Radio	702.7	613.9	-12.6%
of which online	49.3	46.8	-5.0%
Cinema	299.1	54.7	-81.7%
TOTAL UK ADSPEND	25,283.1	23,458.1	-7.2%

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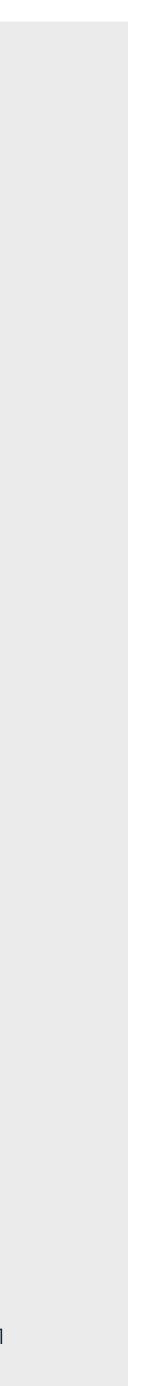


Google Ads

# Retirement of "Expanded Ads"

- Google has announced plans to retire expanded ads from June 2022
- Following this point the only ads available to create and edit will be responsive ads
- Responsive ads overall see better click through rates as they optimise for each ad auction

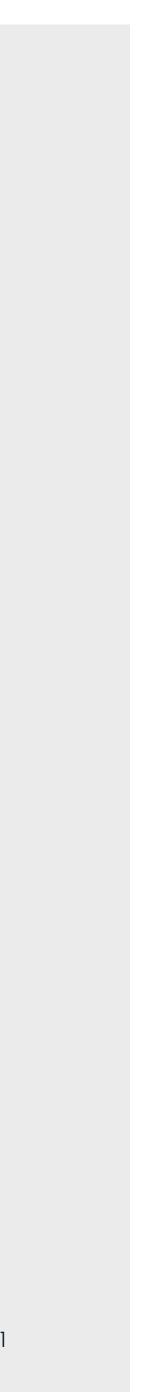
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# Value-based bidding

- Google has introduced updates to its value based smart bidding
- The new bidding format allows you to take into account the long term value of a sale
- The new feature allows you to apply adjustments to values based on location, device or audience

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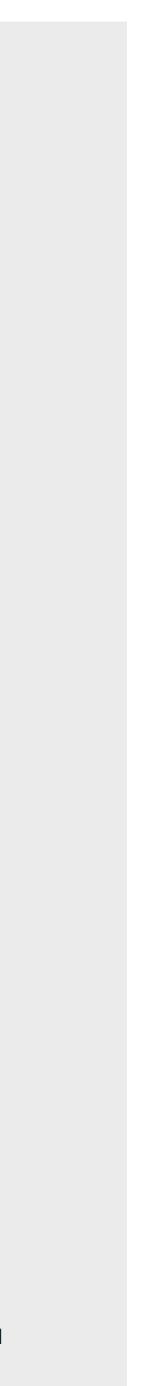
# "Performance Max" Campaigns

- properties
- Performance is optimised in real time across all channels to drive better achieve your campaign goals
- the rest
- Currently in Beta

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Performance Max campaigns allow you to test targeting across all Google

You provide all assets, for all possible ad locations and Google will work to do



# Insights

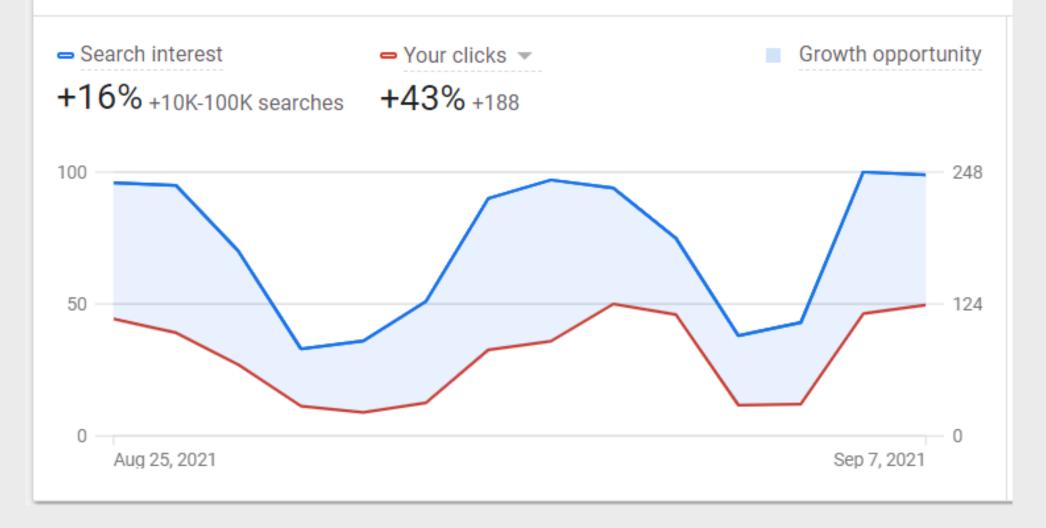
 Understand trends in your account data and how certain searches are performing

\*Currently in Beta

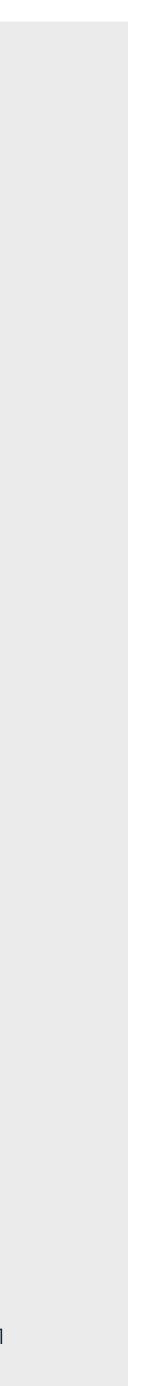
Trend location: United Kingdom

#### Supply Chain Management is trending compared to last week

You're capturing demand for this search trend but there may be more opportunity to grow



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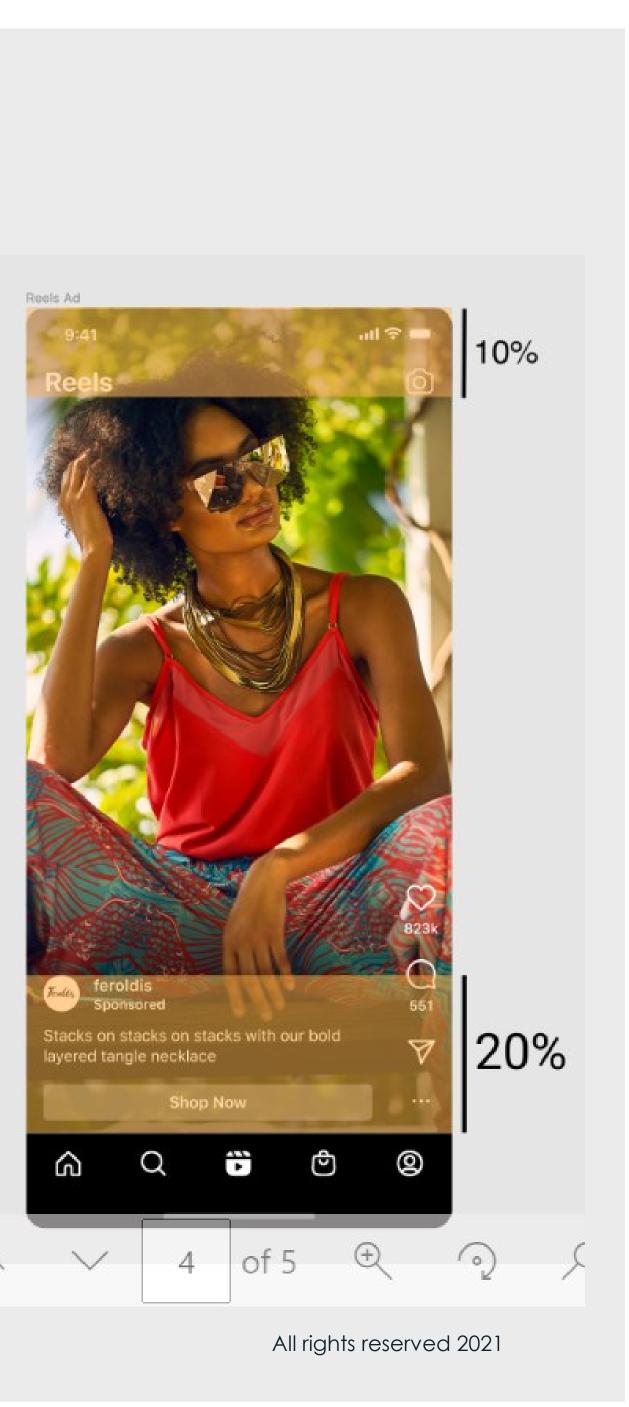
# What's new in the social platforms



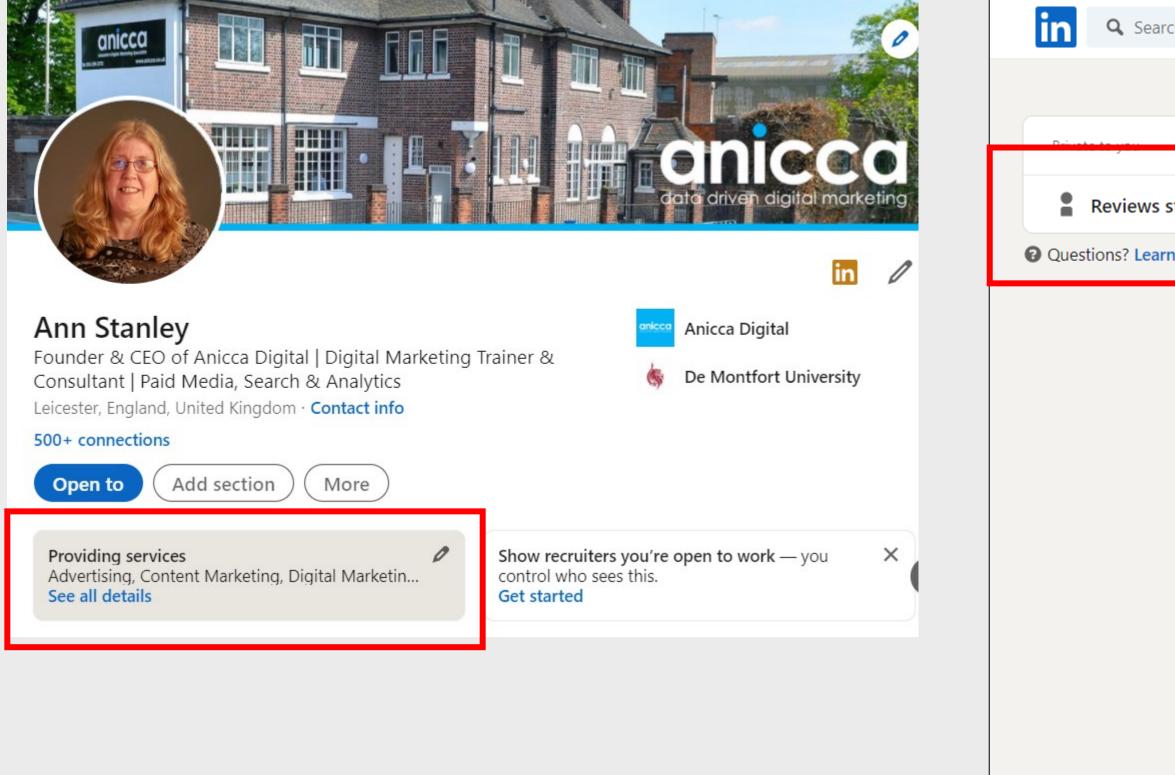
# Social platforms

- Reels for Instagram these are new ads which is their push to be more like "Tik Tok" see handout
- Facebook's challenging iOS14 update will soon see a similar one from Android (date TBC)
- Twitter are finally trialing new image sizes in feed to come away from that algorithm that "clips to a random area"
- LinkedIn now have "download document" ads which is really helpful for company pushes with Case studies and brochures etc. Especially those companies still struggling to embrace digital, it allows them to use their traditional collateral online
- LinkedIn have just announced competitor insights for your company primary
- You can now request service reviews for your LinkedIn profile

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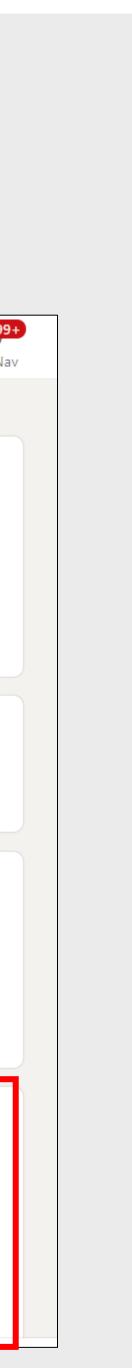


# New LinkedIn service reviews



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rch for jobs, people, posts	Home My Network Jobs Messaging Notifications Me Vork Sales N	
Board Mer	mbers Wanted - Share Your Expertise - Click Here To Learn More. Ad ····	
status rn more	Ann Stanley's Services Services provided by Ann Stanley C Edit page C Share page	
	About Vecation Leicester, England Available Remote or in person	
	Services provided         Advertising       Content Marketing       Digital Marketing       Lead Generation       Marketing Consulting         Search Engine Marketing (SEM)       Search Engine Optimization (SEO)       Social Media Marketing       Training         Marketing Strategy	
	Reviews You haven't received enough reviews to display an overall rating	
	Invite more clients to review Consider past clients who can best speak to your abilities 20/20 credits available	



# Some juicy stats from the world of digital marketing!



Hootsuite & we are social annual report

Global: wearesocial.com/digital-2021 UK: datareportal.com/reports/ digital-2021-united-kingdom





# DAILY TIME SPENT ON MEDIA

THE AVERAGE DAILY TIME\* THAT INTERNET USERS AGED 16 TO 64 SPEND ON DIFFERENT KINDS OF MEDIA AND DEVICES

30

GWI.

#### TIME SPENT USING THE INTERNET (ALL DEVICES)



6H 26M

TIME SPENT WATCHING TELEVISION



#### TIME SPENT LISTENING TO MUSIC STREAMING SERVICES



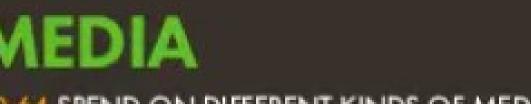






SOURCE: GWI (Q3 2020). RIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GLOBALWEBINDEX.COM FOR MORE DETAILS. \*NOTES: CONSUMPTION OF DIFFERENT MEDIA MAY OCCUR CONCURRENTLY, TELEVISION INCLUDES BROADCAST (LINEAR) TELEVISION AND CONTENT DELIVERED VIA STREAMING. AND VIDEO-ON-DEMAND SERVICES. PRESS INCLUDES ONLINE AS WELLAS PHYSICAL PRINT MEDIA. BROADCAST RADIO DOES NOT INCLUDE INTERNET RADIO.

22











# **ONLINE CONTENT ACTIVITIES**





#### PERCENTAGE OF INTERNET USERS AGED 16 TO 64 THAT CONSUMES EACH KIND OF CONTENT VIA THE INTERNET EACH MONTH



### LISTEN TO ONLINE LISTEN TO OR LISTEN TO MUSIC STREAMING SERVICES **RADIO STATIONS** WATCH PODCASTS we are social GWI.

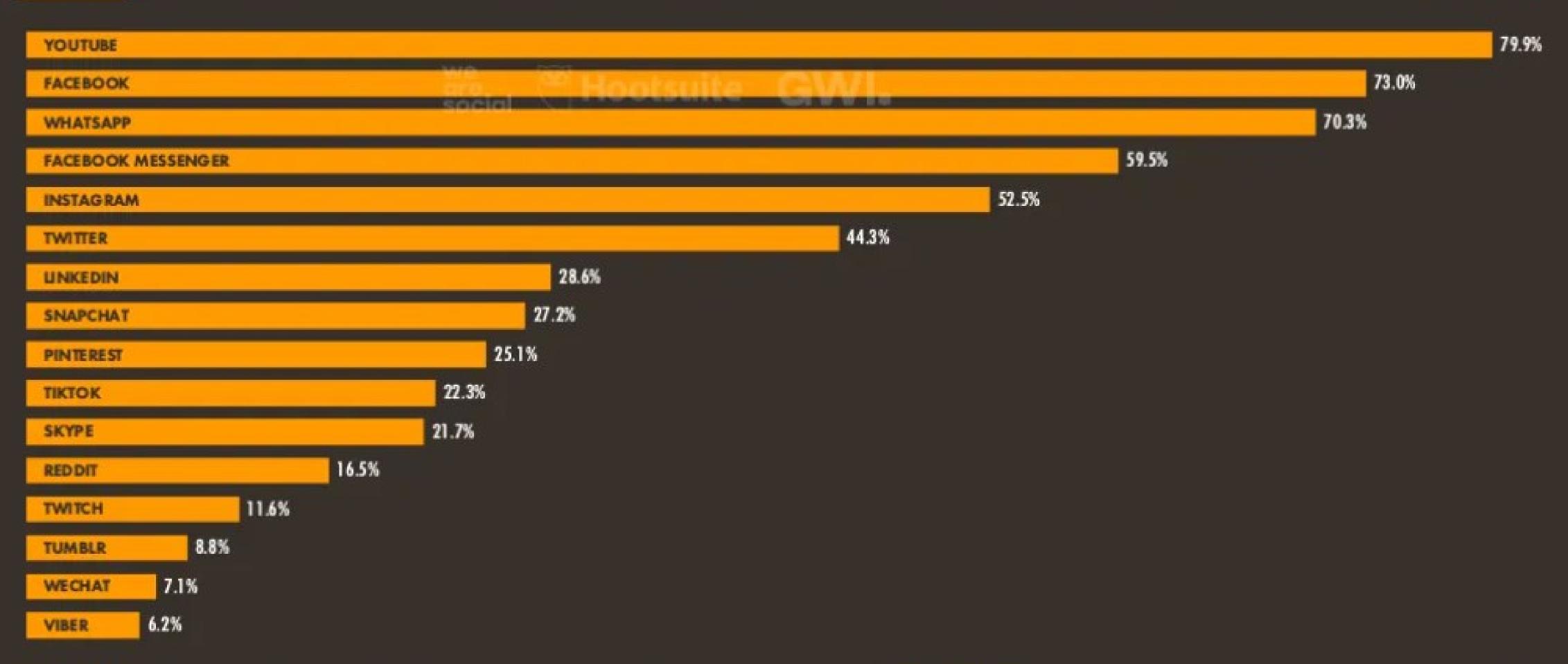
#### 37.3% 61.8% 33.2%



### JAN 2021

# **MOST-USED SOCIAL MEDIA PLATFORMS**

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 THAT HAS USED EACH PLATFORM IN THE PAST MONTH



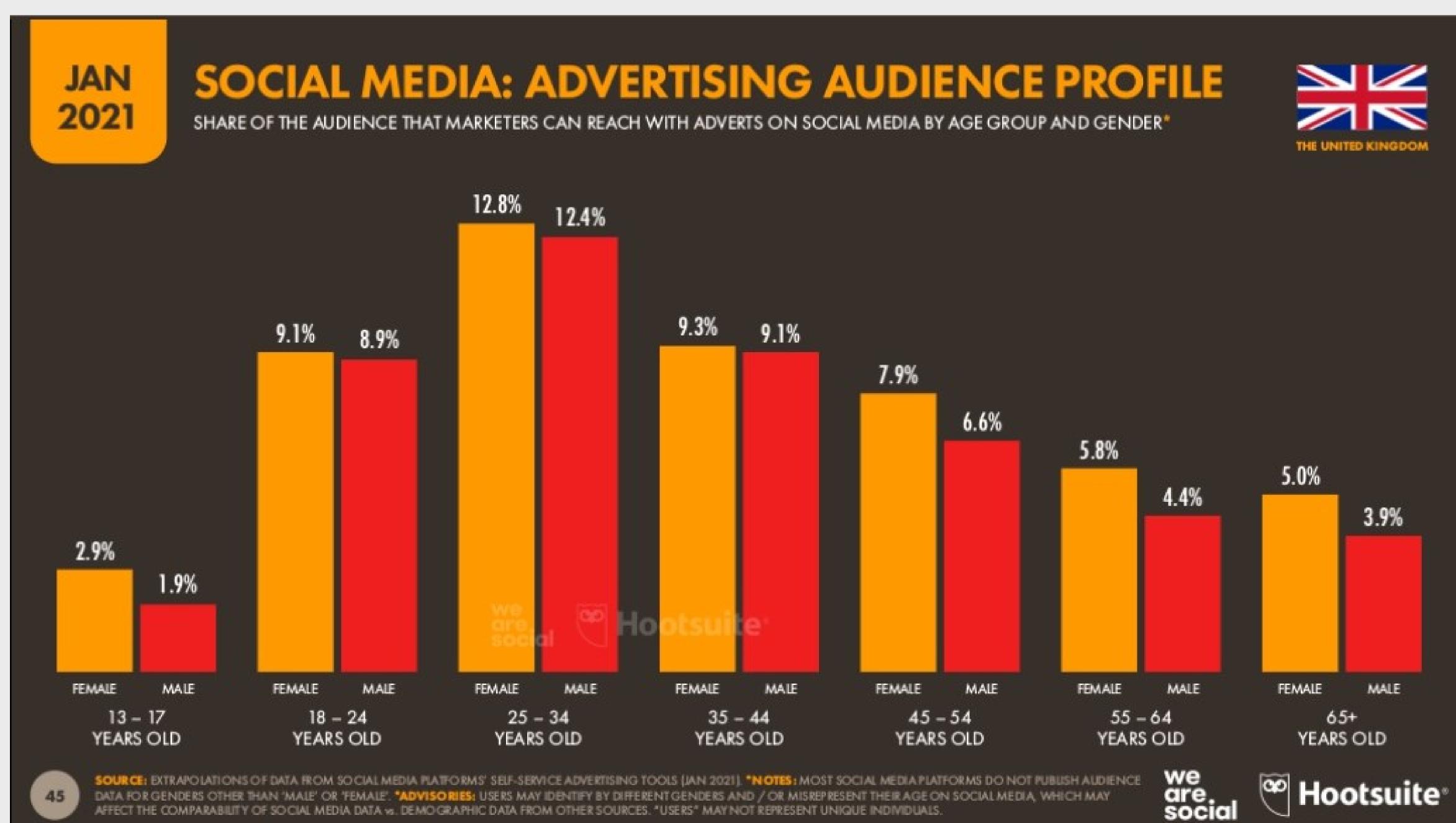
47

SOURCE: GWI (G3 2020). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GLOBALWEBINDEX.COM FOR MORE DETAILS. NOTE: FIGURES ON THIS CHART REPRESENT INTERNET USERS' SELF REPORTED SOCIAL MEDIA BEHAVIOURS, AND MAY NOT CORRELATE WITH THE FIGURES CITED ELSEWHERE IN THIS REPORT FOR EACH PLATFORM'S ADVERTISING AUDIENCE REACH, OR THE ACTIVE USER FIGURES PUBLISHED BY INDIVIDUAL SOCIAL MEDIA PLATFORMS.











AFFECT THE COMPARABILITY OF SO CIAL MEDIA DATA vs. DEMOGRAPHIC DATA FROM OTHER SOURCES. "USERS" MAY NOT REPRESENT UNIQUE INDIVIDUALS.



### JAN 2021

# **FACEBOOK: AUDIENCE OVERVIEW**

THE POTENTIAL AUDIENCE" THAT MARKETERS CAN REACH USING ADVERTS ON FACEBOOK

POTENTIAL AUDIENCE\* THAT FACEBOOK REPORTS CAN BE REACHED USING ADVERTS ON FACEBOOK

POPULATION AGED 13+



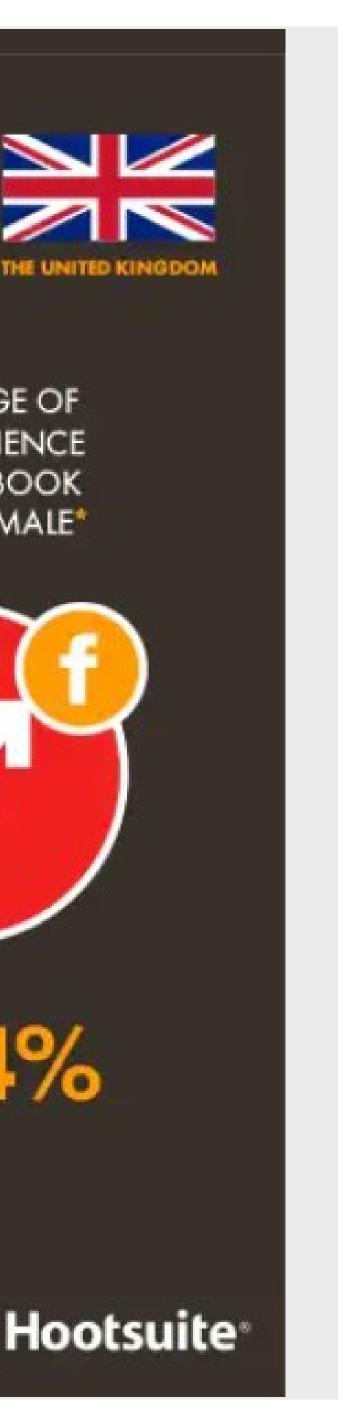
[UNCHANGED]

MILLION



SOURCE: FACEBO OK'S SELF-SERVICE ADVERTISING TOOLS (JAN 2021). \*NOTE: FACEBOOK'S TOOLS DO NOT PUBLISH AUDIENCE DATA FOR GENDERS OTHER THAN 'MALE' AND 'FEMALE'. "ADVISORY: "AUDIENCE" FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, OR MATCH THE ACTIVE USER BASE. . COMPARABILITY ADVISORY: BASE CHANGES.









# FACEBOOK ACTIVITY FREQUENCY

THE NUMBER OF TIMES A 'TYPICAL' USER AGED 18+ PERFORMS EACH ACTIVITY ON FACEBOOK





JAN 2021

# **LINKEDIN: AUDIENCE OVERVIEW**

THE POTENTIAL AUDIENCE® THAT MARKETERS CAN REACH USING ADVERTS ON LINKEDIN

POTENTIAL AUDIENCE\* THAT LINKEDIN REPORTS CAN BE REACHED WITH ADVERTS ON LINKEDIN

LINKEDIN'S POTENTIAL POPULATION AGED 18+



MILLION

SOURCE: UNKEDIN'S SELF-SERVICE ADVERTISING TOOLS (JAN 2021). "NOTES: UNKEDIN'S TOOLS REPORT TOTAL MEMBERS, NOT MONTHLY ACTIVE USERS, SO DATA ON THIS CHART ARE NOT COMPARABLE WITH SIMILAR DATA POINTS FOR OTHER PLATFORMS. UNKEDIN DOES NOT REPORT AUDIENCE FIGURES FOR GENDERS OTHER THAN 'MALE' OR 'FEMALE', GENDER SHARE BASED ON AVAILABLE DATA. "ADVISORY: "AUDIENCE" FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, OR MATCH THE ACTIVE USER BASE. IN COMPARABILITY ADVISORY: BASE CHANGES.







# ECOMMERCE ACTIVITY OVERVIEW

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 THAT HAS PERFORMED EACH ACTIVITY IN THE PAST MONTH

TO BUY (ANY DEVICE)

VISITED AN ONLINE RETAIL SITE OR STORE (ANY DEVICE)



#### 88.3% 93.4%



SOURCE: GWI (Q3 2020). FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GLOBALWEBINDEX.COM FOR MORE DETAILS.



70.6% 46.5% 85.5%







# SOURCES OF NEW BRAND DISCOVERY

#### SEARCH ENGINES

WORD-OF-MOUTH RECOMMENDATIONS

ADS ON TELEVISION

**RETAIL WEBSITES** 

**BRAND OR PRODUCT WEBSITES** 

ADS ON SOCIAL MEDIA

**IN-STORE DISPLAYS OR PROMOTIONS** 

CONSUMER REVIEW WEBSITES

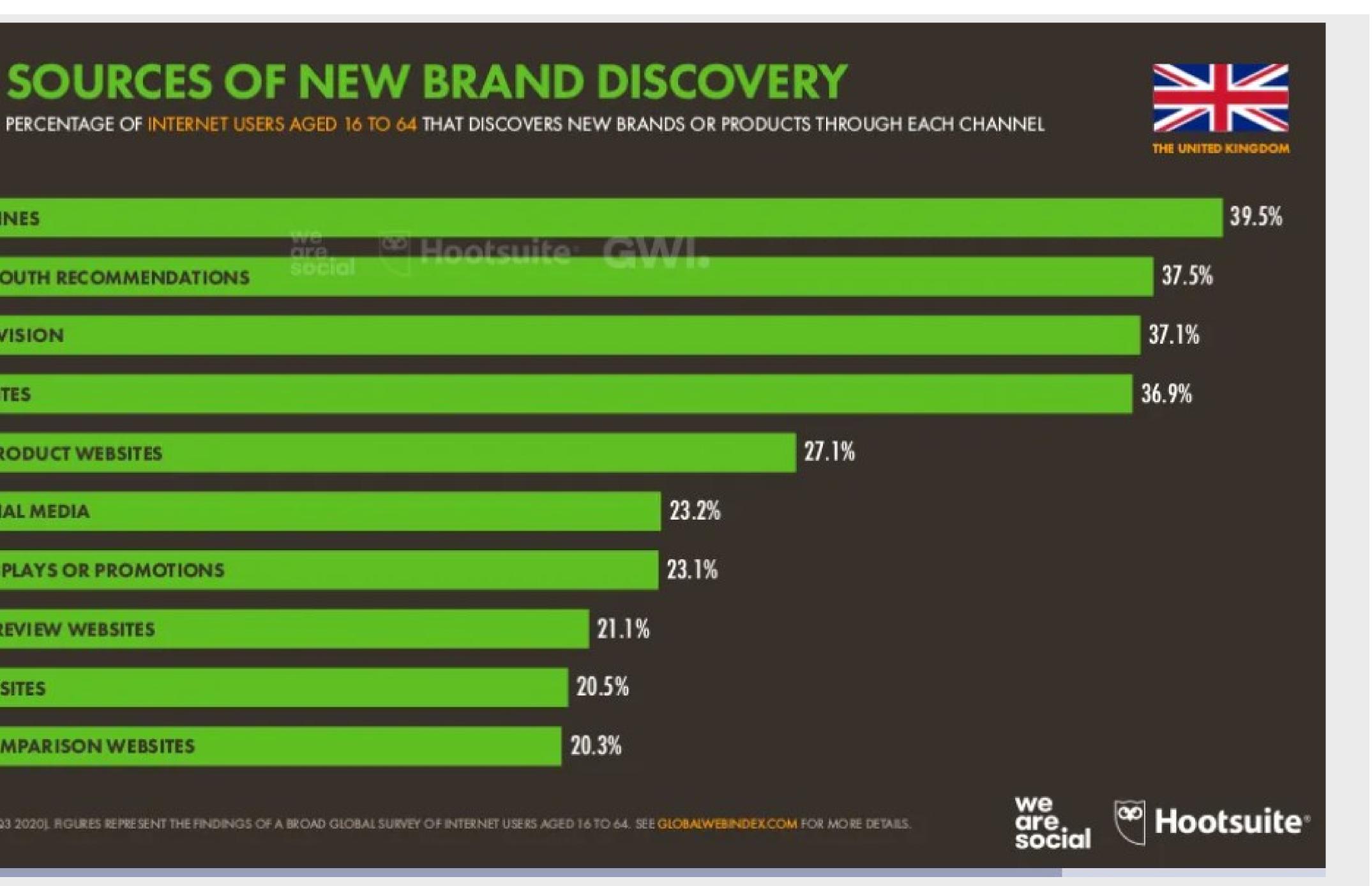
ADS ON WEBSITES

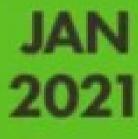
PRODUCT COMPARISON WEBSITES

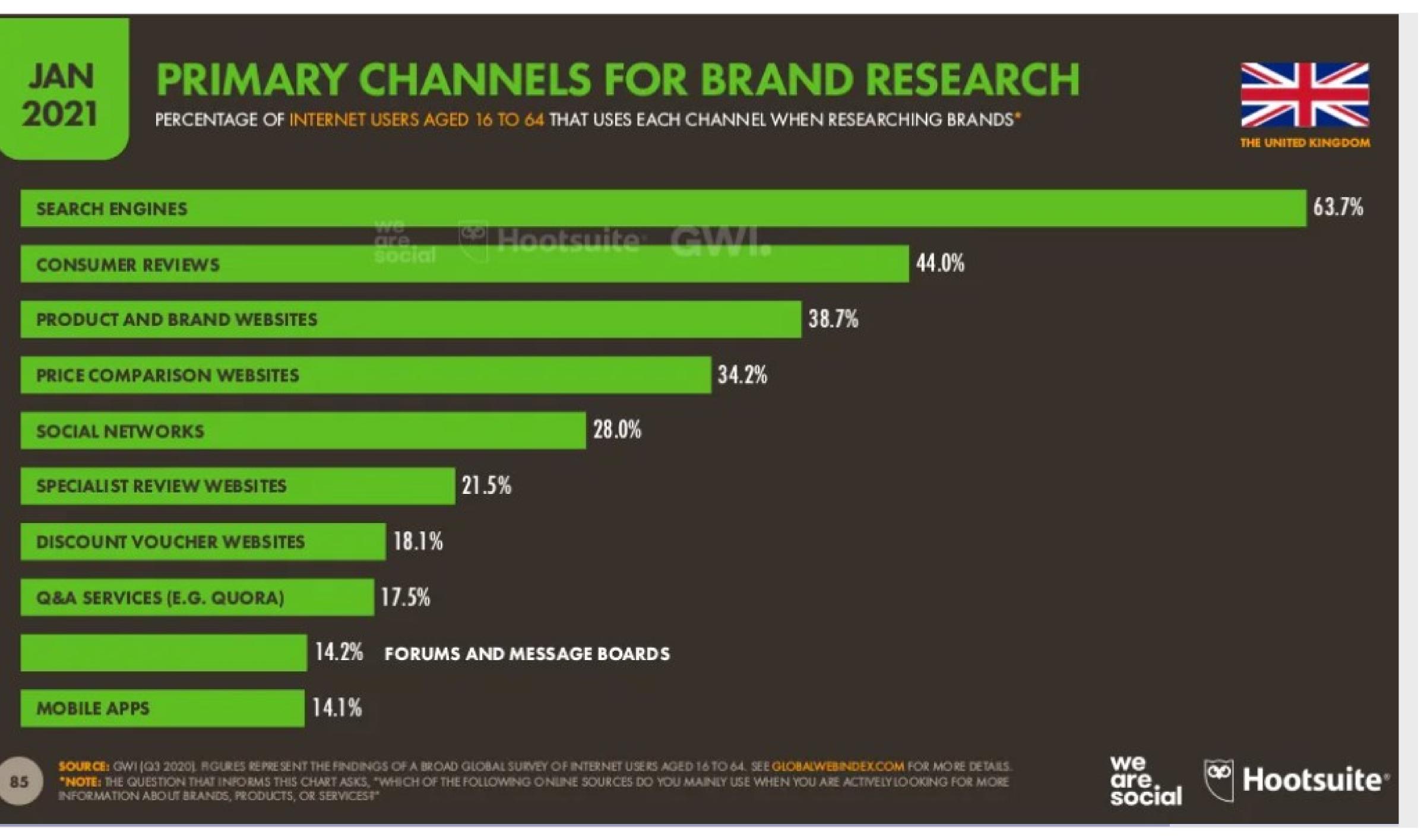


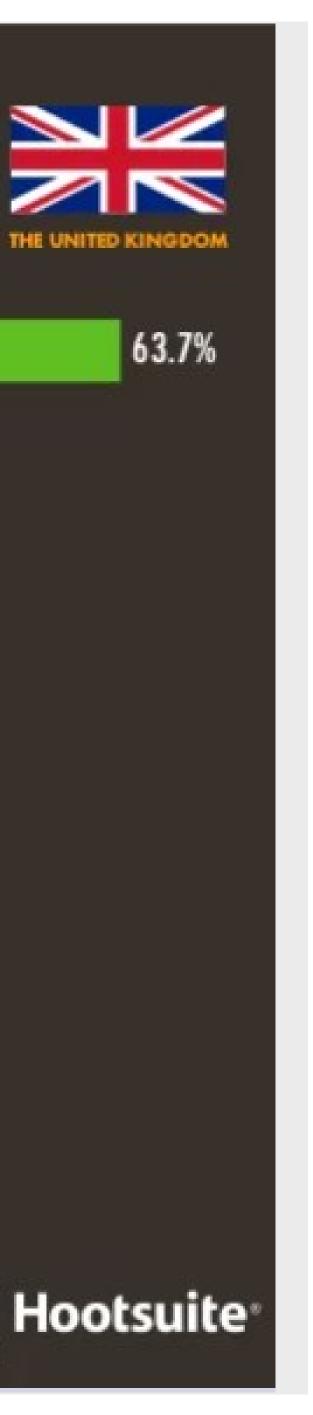
SOURCE: GWI (Q3 2020). RIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GLOBALWEBINDEX.COM FOR MORE DETAILS.













# Some helpful resources



# Free resources from Anicca



# FREE RESOURCES

Weekly Webinars, Access to Training Portal, Free Consultations HOW TO DO AN **SEO AUDIT WITH** .E TO NO BUDGET with Brad Longman

anicca | REGISTER NOW

https://anicca.co.uk/resource-library

Or book an hour of my time – Calendly.com/Ann-Stanley

## anicca





# https://academy.anicca.co.uk



