

Grant-funded 12-week Digital bootcamps to fill the digital skills gap

Ann Stanley
10th December 2021



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we practise what we teach

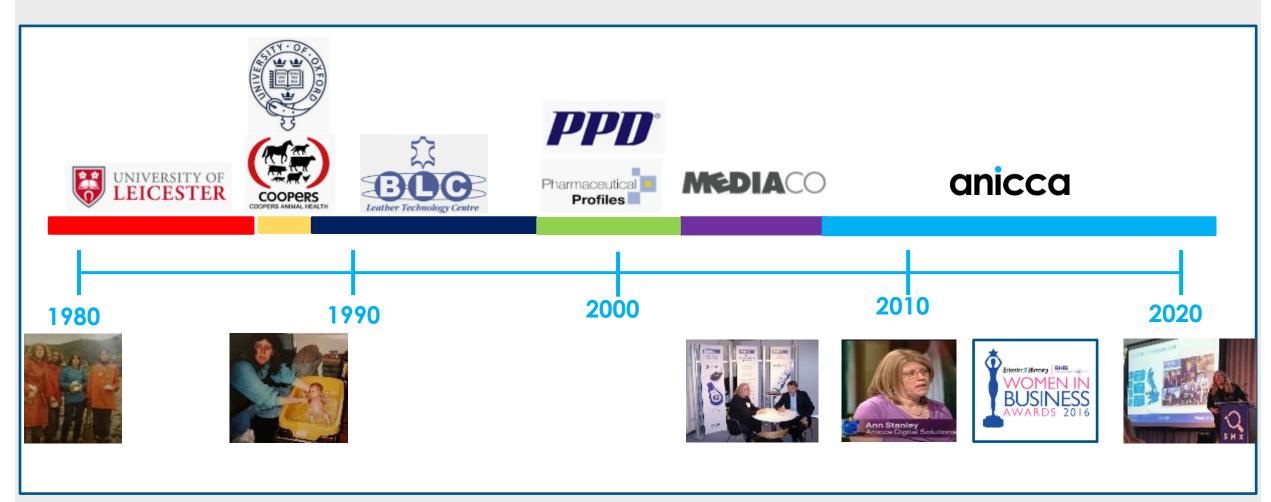
Content

- About Ann the (rocket) scientist **
- Why are digital skills so important?
- What is the "Digital Skills Gap"?
- Research findings from the L&W Institute
- Anicca survey results on digital marketing skills
- Strategies and solutions
- Upskilling yourself or your team on our grant-funded Digital Skills Bootcamp
- How to apply?





My career in science & marketing



Anicca's pedigree

We have a vast experience of working with companies that manufacture or build their own products.

Our deep understanding and focus on these specific sectors is what sets us apart from the competition, giving you comfort in knowing we are a true extension of your business.

This is also why our internationally recognised clients, stay with us year on year.

- **OUR SPECIALIST SECTORS:**
 - MANUFACTURING & SUPPLY CHAIN
 - MEDICAL, HEALTH AND SCIENTIFIC
 - LOGISTICS & SUPPLY CHAIN
 - CONSTRUCTION INDUSTRY
 - SUPPLIERS & SERVICES
 - LOCAL BUSINESSES (LEICESTER & MIDLANDS)
- DIRECT TO MARKET
- **O ECOMMERCE**
- GLOBAL DISTRIBUTION NETWORKS



PALLEX vvattbike

CHARLES BENTLEY





Why are digital skills so important?









The average person in this segment scored zero across many measures however 14% of their spend is online, some of it on mobile phones. They tend not to use email or online banking.





The average person in this segment scored zero across many measures however 14% of their spend is online,

VERY LOW 0-25

some of it on mobile phones. They tend not to use email or online banking.



LOW 26-50

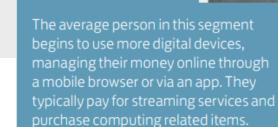
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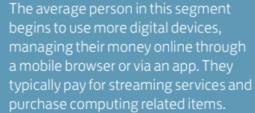


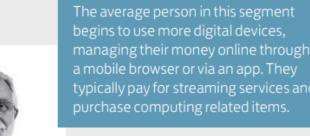


VERY LOW 0-25

The average person in this segment scored zero across many measures however 14% of their spend is online, some of it on mobile phones. They tend not to use email or online banking.









VERY HIGH 76-100

In this segment people use online banking with a much greater frequency. They spend on average 61% of their money over the Internet – some of which goes on online entertainment. Over half now also use Fintech services.



The average person in this segment uses email and uses a desktop computer for online banking.



Proportion of UK by digital skills

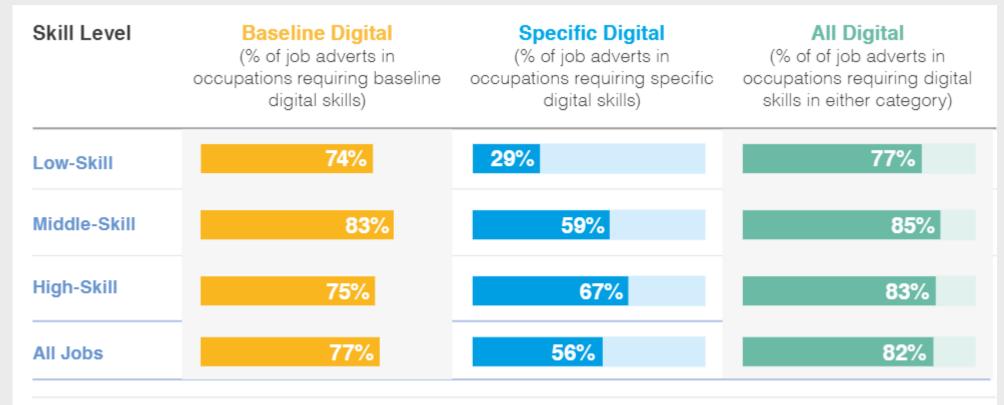


https://www.lloydsbank.com/banking-with-us/whats-happening/consumer-digital-index.html



Jobs advertised

(By skill level vs specific skills)

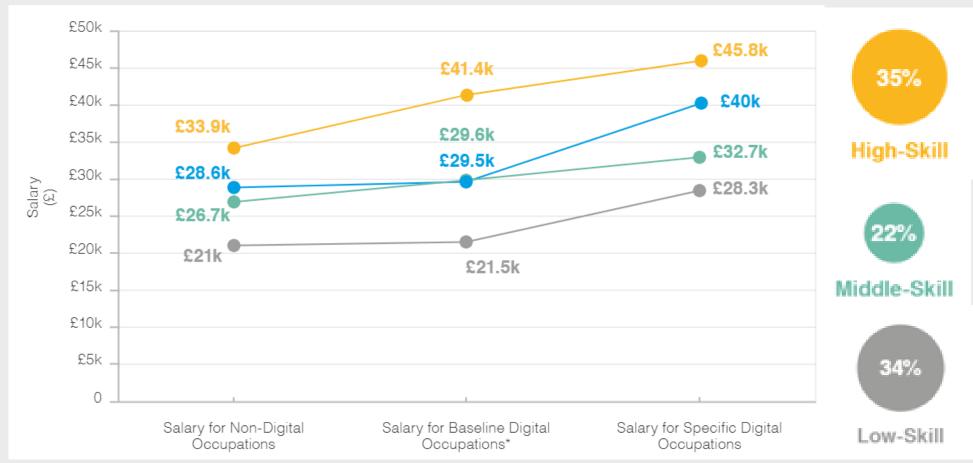


Note: The two categories 'baseline digital' and 'specific digital' are not mutually exclusive. An occupation can require both baseline and specific digital skills.



Skill level & digital occupations

(Impact on salaries)



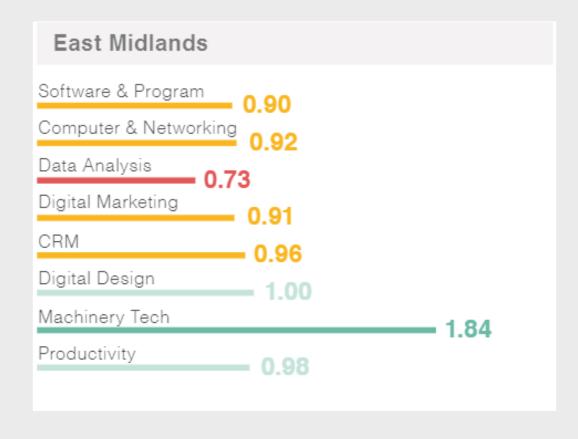




https://www.gov.uk/government/publications/current-andfuture-demand-for-digital-skills-in-the-workplace

Digital demand by specific skill vs location (London vs East Midlands)

| Software & Program Computer & Networking Data Analysis Digital Marketing CRM Digital Design Machinery Tech O.36 Productivity 1.12 1.04 1.05 1.15 1.15 1.05 1.13 | Greater London | |
|--|-----------------------|------|
| Computer & Networking Data Analysis 1.27 Digital Marketing 1.15 CRM 1.05 Digital Design Machinery Tech 0.36 Productivity | Software & Program | 1 12 |
| Data Analysis Digital Marketing 1.15 CRM 1.05 Digital Design Machinery Tech 0.36 Productivity | Computer & Networking | |
| Digital Marketing CRM 1.05 Digital Design Machinery Tech 0.36 Productivity | Data Analysis | |
| Digital Design 1.05 Digital Design 1.13 Machinery Tech O.36 Productivity | Digital Marketing | |
| Digital Design Machinery Tech O.36 Productivity | CRM | |
| Machinery Tech 0.36 Productivity | Digital Design | |
| Productivity | Machinery Tech 0 36 | 1.15 |
| | 0.00 | 1.01 |
| | | |



https://www.gov.uk/government/publications/current-and-future-demand-for-digital-skills-in-the-workplace



What is the digital skills gap?







The Digital Skills Gap is....



The Digital Skills Gap is....

the difference between the digital skills that a business or sector needs to run profitably (demand)

and the skills of the staff that work (or could work) in that business or sector (supply)





Half of British workers lack basic workplace digital skills

Alex Ralph

Monday May 17 2021, 12.01am, The Times



Only about a quarter of employees reported having any digital skills training from employers YEGOR ALEYEV/GETTY IMAGES



Home > Quantifying the UK Data Skills Gap



Department for

Digital, Culture,

Media & Sport

Policy paper

Quantifying the UK Data Skill Gap - Summary version

Published 18 May 2021

Contents

Introduction

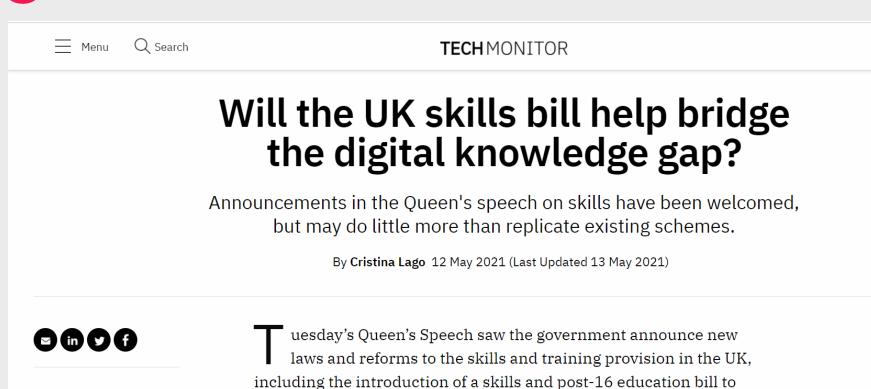
The demand for data skills

The supply of data skills

The next generation

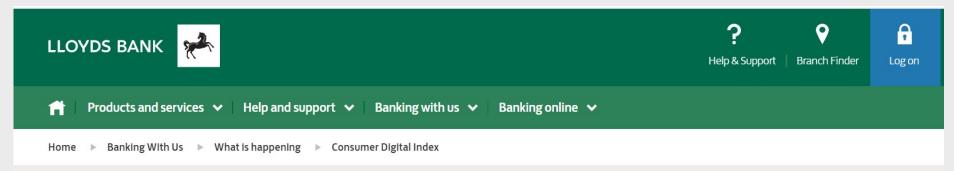








equip Britons with the digital knowledge needed for the jobs that will be vital in the post-pandemic economy. The bill has been welcomed as a potential way to bridge the digital skills gap, but critics say it





UK Consumer Digital Index 2021









Learning & Work Institute (March 2021)





Research findings from the L&W Institute



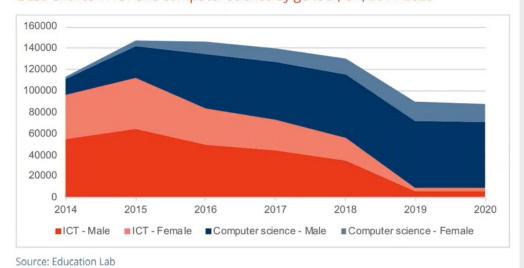




Young people & digital skill qualifications

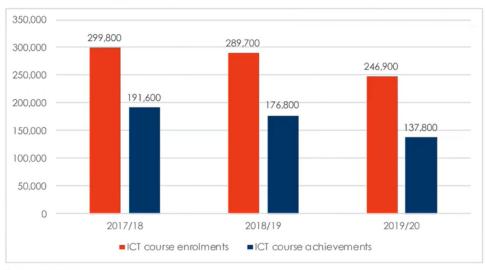
Entries in IT subjects at GCSE have fallen by 40%

GCSE entries in ICT and computer science by gender, UK, 2014-2020



Entries in ICT courses in further education are falling

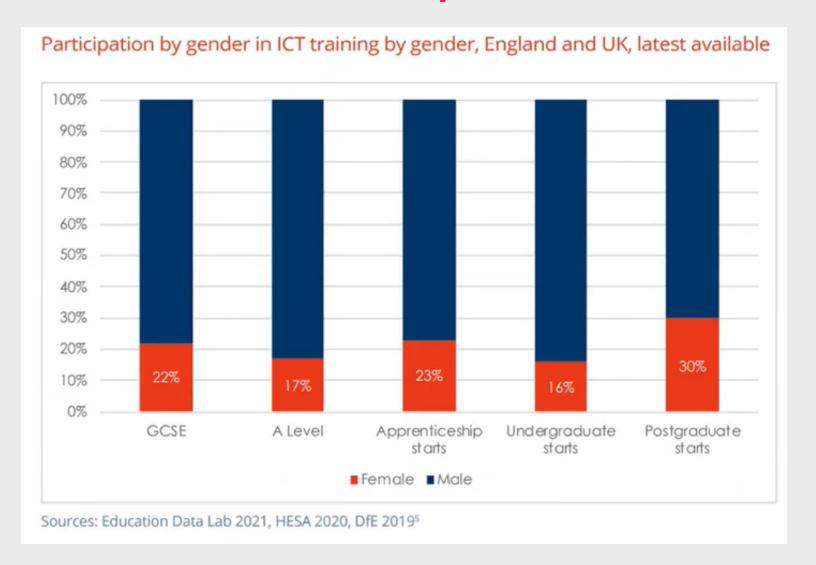
Course enrolments and course achievements in ICT, 2017/18 - 2019/20, England



Source: DfE 2021

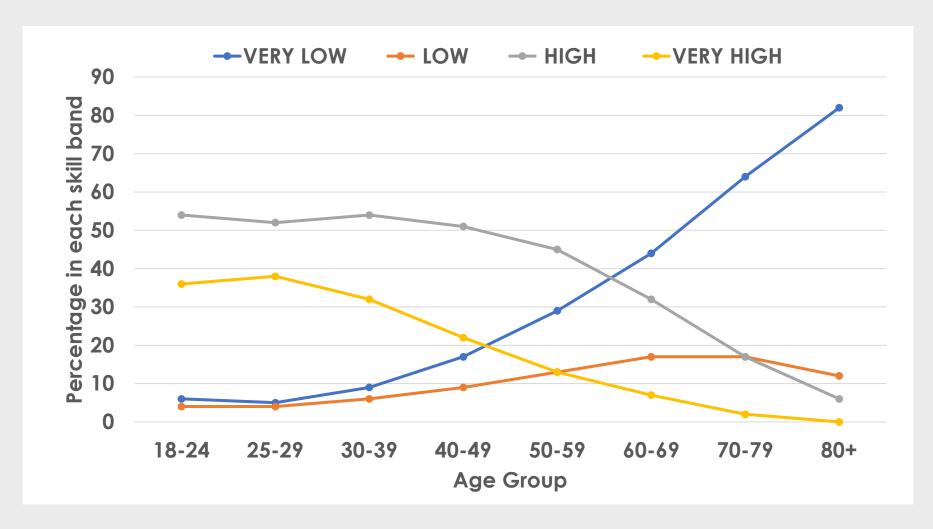


Females are under-represented



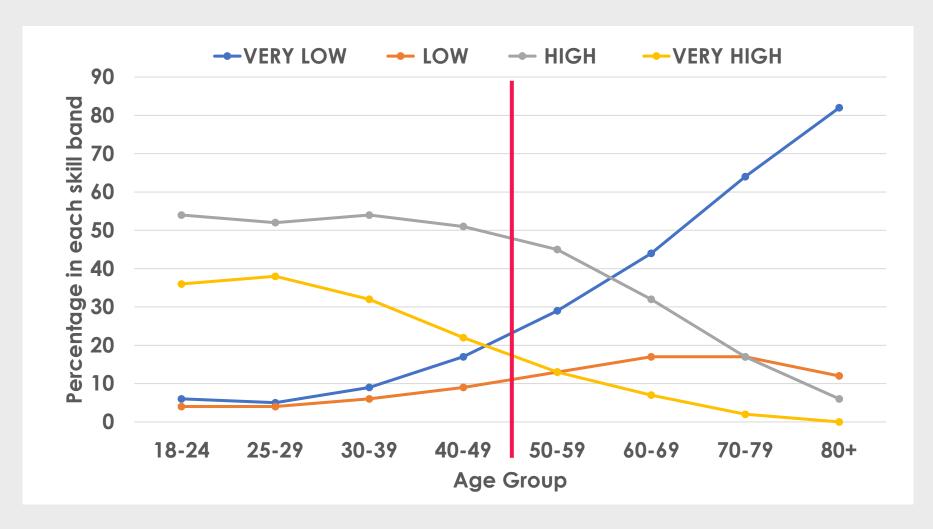


Relationship between age and digital skills



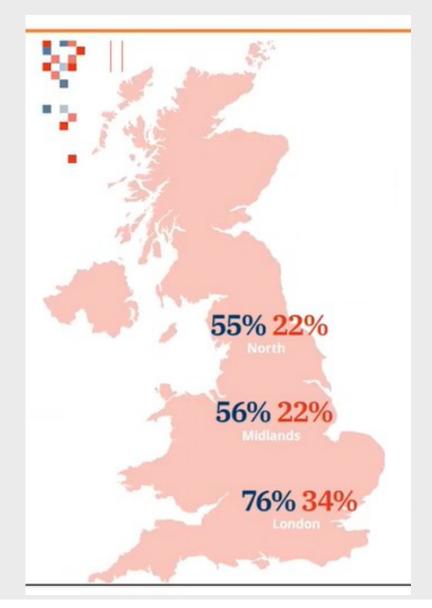


Relationship between age and digital skills





Demand for digital skills varies by location



basic digital skills were very important for their workforce majority of their workers required advanced digital skills



Digital diversity





Anicca survey results on digital marketing skills





Who does your marketing

| Make-up of the team | With no other support | With other types of support |
|--|-----------------------|-----------------------------|
| Someone else's role (part-time role) | 14% | 23% |
| Dedicated individual | 14% | 26% |
| Dedicated team | 30% | 49% |
| Outsource to agency, freelancer or consultancy | 6% | 32% |

- Of the 44 (49%) of organisations with a dedicated team 35 (80%) of them employ 10 or more staff
- Of the 30 (32%) companies that outsource to a 3rd party the number of staff and size
 has little effect



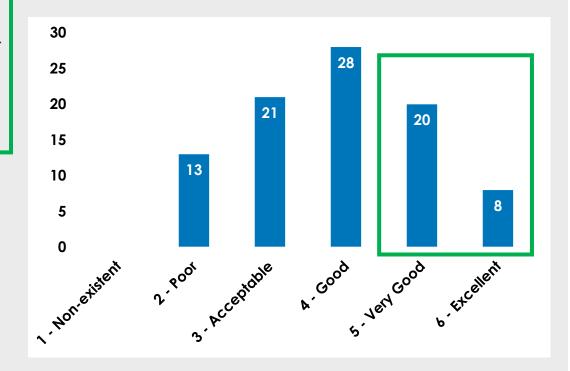
Digital marketing knowledge

Strongest performers

- 28 respondents (or 31% of organisations) said their overall digital marketing knowledge was Excellent or Very Good,
 - There was little impact of the size or turnover
 - 64% of these had their own dedicated team

Weakest performers

- 34 or 37.6% that are only Acceptable or Poor. Of these:
 - The turnover of the company did not make much difference (19 out of 34 had a turnover of >£1m)
 - The size of the company did not make much difference (16 out of 34 employed more than 10 staff)





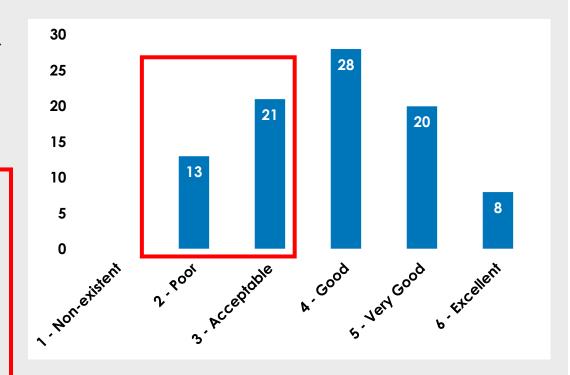
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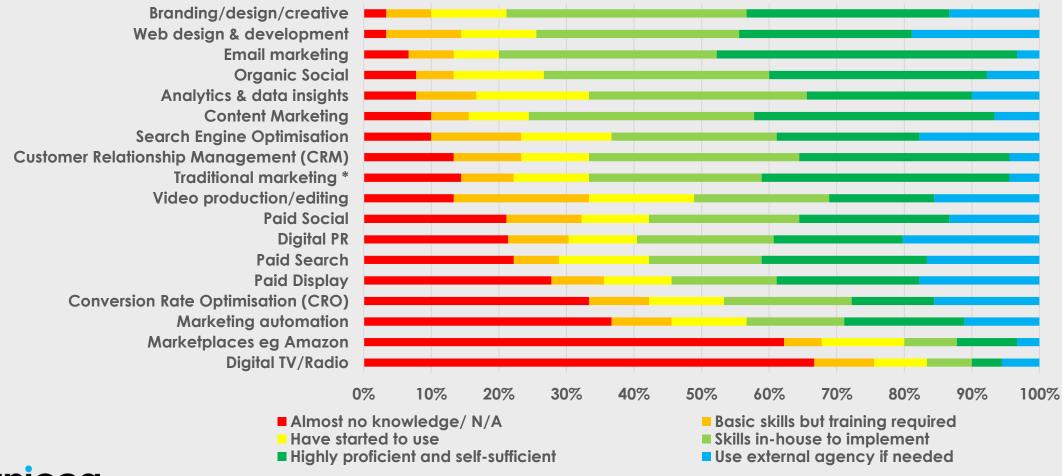
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Knowledge level by channels





Knowledge level by channels

- The channels where the organisation have the skills in-house or they are highly proficient:
 - Email marketing 77%
 - Content Marketing 69%
 - Organic Social 66%
 - Branding/design/creative 66%
 - Traditional marketing 62%
 - Customer Relationship Management (CRM) 62%
- The organisations where the channels were are not applicable, they have no knowledge or training is required:
 - Digital TV/Radio 76%
 - Marketplaces e.g. Amazon 68%
 - Marketing automation 46%
 - Conversion Rate Optimisation (CRO) 42%
 - Paid Display 36%
 - Video production/editing 33%



Using an agency (when needed)

The channels where the organisation have used an agency

| • | Digital PR | 20% |
|---|---|-------------------|
| | | • • |
| • | Web design and development | 19% |
| • | Paid Display | 18% |
| • | Search Engine Optimisation | 18% |
| • | Paid Search | 17% |
| • | Conversion Rate Optimisation (CRO) | 16% |
| • | Video production/editing | 16% |
| • | Paid Social | 13% |
| • | Branding/design/creative | 13% |
| • | Marketing automation | 11% |
| • | Analytics and data insights | 10% |
| • | Paid Social Branding/design/creative Marketing automation | 13% 13% 11% |



Please complete the 2022 survey before Christmas to win a prize



As well as receiving a copy of our findings, you can also enter our prize draw with the chance of winning 1-day of consultancy with our experts or £100 of vouchers for yourselves or a chosen charity.



https://bit.ly/Anicca-survey

Strategies & Solutions





Strategies and solutions

- Eliminate digital poverty by providing access to devices and affordable broadband connection
- Find mechanisms to boost training in digital skills across all levels (and all ages/demographics/locations) and encourage uptake of courses (where education has previously stopped)
- Tackle gender inequalities (this is still an issues with other STEM subjects) (and other Digital Discrimination for minority groups)
- Tackle geographical inequalities both in demand and supply for talent



What's the government doing?

(Queen's Speech - May 2021)

Government announced that they will be investing £2.5b in National Skills Fund (HM Treasury, 2021):

- £270m to create 20 Institutes of Technology
- £268m across 2 waves to roll out T-levels
- Lifetime Skills Guarantee from April 2021 adults taking their first level 3
 qualification can do so for free (Plan For Jobs)
- The UK Shared Prosperity Fund (UKSPF) targeted at bespoke employment and skills to support local needs
- 25% of the Apprenticeship Levy fund (paid by largest employers), can be transferred in bulk by August 2021 to other SME's, to be used to fund their apprenticeships



Government-funded skills bootcamps



Department for Education

Guidance

List of Skills Bootcamps

Updated 10 December 2021

Contents

Construction

Digital

Engineering and manufacturing

Green skills

HGV driving

Rail



Skills Bootcamps offer free, flexible courses of up to 16 weeks. They are available for adults aged 19 or over who are either in work or recently unemployed and live in England. Some Skills Bootcamps have additional eligibility criteria.

They give people the opportunity to build up sector-specific skills and fast-track to an interview with a local employer.

Contact the Skills Bootcamp lead supplier to find out:

- if you're eligible to apply
- the exact location of the Skills Bootcamp
- how to apply

The <u>National Careers Service</u> offers free and impartial advice to help with decisions about careers, training courses and work.

Construction

Digital

Engineering & manufacturing

Green skills

HGV driving

<u>Rail</u>



Digital skills providers & coordinators

| Location | Training provider |
|--------------------------------|--|
| Multiple or Available remotely | Babington Business College Firebrand NCH Northeastern School of Code Tech Talent University of Bath QA Ltd. (remote) |
| East Midlands | D2N2 LEP Northcoders Limited |
| East of England | Cambridge and Peterborough LEP |
| London | Founders & Coders C.I.C. Just IT Training Ltd Makers Academy Limited QA Ltd. UpSkill Digital |
| North-east | Gateshead College Learning Curve Group Northcoders Limited |

| Location | Training provider |
|--------------------------|---|
| North-west | Liverpool City Region Combined Authority Northcoders Limited QA Ltd. Skills City at MediaCity UK The Growth Company Limited We Are Digital Training Ltd |
| South-east | Isle of Wight Learning Curve Group |
| South-west | HotSW LEP Weston College of Further and Higher Education |
| West Midlands | BCTG Local Education and Development (LEAD) Northcoders Limited |
| Yorkshire and the Humber | Northcoders Limited The Developer Academy Ltd The Sheffield College |



https://www.gov.uk/government/publications/find-a-skills-bootcamp/list-of-skills-bootcamps

D2N2 bootcamps









Purple Beard Chesterfield College Grantham College GBS Learning Althous Althaus Ascento Grantham College GBS Apprenticeships Anicca Digital GBS Learning
Chesterfield College
Grantham College
Purple Beard
Althaus



D2N2 bootcamps





Purple Beard
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Althous



Althaus Ascento Grantham College GBS Apprenticeships Anicca Digital



GBS Learning
Chesterfield College
Grantham College
Purple Beard
Althaus



Upskilling yourself or your team on our grant-funded Skills Bootcamp





D2N2 discounted Skills Bootcamp

- Anicca Digital, Leicester's premier digital agency, is delighted to announce the launch of a 12-week skills bootcamp, which will lead to a Level 5 qualification from the Digital Marketing Institute (DMI).
- Skills Bootcamps are flexible courses that give people the opportunity to build up tech
 skills and provide expert help reaching an interview with a local employer. They are
 being developed by the Government as part of the Lifetime Skills Guarantee and Plan
 for Jobs.
- The delivery of this qualification has been made possible after Anicca Digital was awarded the coveted D2N2 Local Enterprise Partnership (LEP) trainer provider accreditation.
- The new accreditation will help more people develop new skills, awarding 60% to 100% discounts on the cost of a course to those aged 19 and over, who are based in the East Midlands



Anicca Academy - 12-day DMI course



12 days of practical workshops leading to DMI (and optional CIM) qualifications in digital marketing

The Anicca Academy is a new suite of professional training qualifications delivered by Anicca Digital's team of agency experts.

The courses consist of a mix of online modules and up to 12 practical 1-day workshops delivered in our training centre in Leicester, either:

- 1-day per week over 3 months
- Over 3 weeks (fast-track option)

We have partnered with the Digital Marketing Institute (DMI) and the Cambridge Marketing College to deliver these courses. You will be able to access their internationally recognised course material via our online learning portal.

The Certified Digital Marketing Professional Course leads to a Level 5 Scottish Qualifications Authority (SQA) accredited qualification with the option to study additional online content and submit a written assessment to achieve a CIM (Chartered Institute of Marketing) Level 4 Award in Digital Marketing.

The new training programme combines theory and practical across the following topics:



Course structure

The course consists of a total of 130 hours of guided learning, This is equivalent to about 10 hours per week and includes:

- Each week 1-day live lesson, 1-2 hours of live webinars, plus self-service webinars and access other Anicca and DMI resources.
- Ongoing communication (via WhatsApp or Slack), enabling communications with other learners and your trainers
- At the end of the course there are optional vocational sessions 1-day guided exam revision, 2 days of guest speakers' sessions/workshops, plus 2-hours of 1-2-1 mentoring etc.
- A certification of attendance (after you have completed the 130 hours)
- Online multi-choice DMI exam
- You will get 1-years membership to the DMI & access to their resources



Course delivery – technical content

- Delivery of technical lessons;
 - Monday or Tuesday you will watch a recorded introduction webinar on the week's topic – this is to familiarise complete beginners with the topic fundamentals
 - Wednesday the weekly class is taught live by our agency staff in our Leicesterbased classroom - learners can opt to attend in-person (covid permitting)
 - The lesson is simultaneously streamed online for learners that can't (or do not want) to come to our training centre
 - The video recordings can also be watched later, for example, at weekends and in the evenings. However, you need to have watched the recording within 2 weeks of the live session, to continue the programme.
 - Friday morning you can watch our public webinar on most recent digital marketing techniques
- 1-day of guided revision and self-study for the DMI level 5 qualification (which is an independently verified multi-choice exam taken online).



Training modules

The new training programme combines theory and practical across the following topics and is taught by our agency experts:

- 1. Introduction to digital Marketing
- 2. Social Media Marketing
- 3. Content Marketing
- 4. Email Marketing
- 5. Paid Search (PPC) Google Ads
- 6. Display and Video Advertising
- 7. Website Optimisation
- 8. Search Engine Optimisation (SEO)
- 9. Analytics
- Digital Marketing Strategy



The certifications and exams

- You will receive a certificate of attendance, once we have verified you have attended or watched all the lessons and webinars – to satisfy the 130 hours required for the course
- You will then study and book your DMI exam. This course is "The Certified Digital Marketing Professional" and if you pass the multichoice online exam you will be qualified with a Level 5 Scottish Qualifications Authority (SQA) accredited qualification
- You can pay extra to upgrade your qualification by studying additional online content and submit a written assessment on the CIM course to achieve a CIM (Chartered Institute of Marketing) Level 4 Award in Digital Marketing. This is facilitated via the Cambridge Marketing College.



Recruitment-ready workshops

Additional webinars, online lessons, and other resources will be provided:

- Optional and practical "Recruitment-ready workshops" are offered to help you develop CV and interview techniques
- You can attend various workshops from local Universities and Colleges on education and apprenticeship opportunities
- Optional 2-hours of free mentoring from the trainers and agency staff
- Guaranteed job interview for self-funded learners
- Option to take additional exams like the Google Analytics or Google Ads certifications



Costs for different types of learners

- Priority groups Free place
 - These groups receive 100% grant funding for the course and Anicca will subsidise the cost of the DMI exam.
- Learners who are self-funding their course, but are currently employed – £300 (incl. VAT)
 - This group will only be charged £300 (including VAT) towards the cost of the DMI exam (half price), as they receive 100% grant on the course.
- Employers that want to train their existing staff £750+VAT per learner
 - This is based on employers receiving a 60% grant towards the cost of the course and making a contribution towards of cost of the exam

Priority groups - receive a free place

- Unemployed
- Lost employment / income / education due to COVID-19
- Returning to work following redundancy, health issues, childcare etc.
- Younger learners < 24
- Older learners >50
- BAME community
- Individuals with disabilities or other health issues
- LGBTQ+
- Other protected characteristics (The Equality Act 2010)*

*These priority groups are part of the government's equality agenda (Equality Act 2010) to ensure equal opportunities for individuals with protected characteristics

How to apply?







Application form

- You will need to complete a detailed application form, which requests a lot of information about your personal and employment status (this needs to be collected on behalf of the DfE).
- The course is funded by DfE, so these questions are to determine if you are eligible for the funding and to benchmark the impact of the training on employability.
- All the information you supply is confidential, and you will be required to agree to the GDPR statements, on how the DfE will use your data



"Meet-the-trainer" events & enrollment

- "Meet-the-Trainer" event, will be held in our training centre (and office) in Frog Island, in central Leicester on Tuesday 14th 4-6pm (social distancing in place)
- You will be informed by email that you have been offered a place.
- You will be sent a contract, which you can sign electronically, where you agree to:
 - Attending the sessions in a timely manner,
 - Completing the 130 hours of guided learning,
 - Agreeing to the GDPR statement
 - Where applicable, we will itemise any fees that you will need to pay to secure your place.
 - You will also be given additional options' like the CIM module.
- If applicable you will receive an invoice for your contribution towards the course or exam.
- Places will be allocated on a first-come-first-served basis, however we will operate a
 waiting list, in case more places become available.



Learning pack and induction

- Once you are enrolled, you will be contacted by our customer service team, who will provide you a learning pack and details of induction sessions and the learning timetable
- You will be given:
 - Access to Anicca's academy learning portal, where all the slides and other resources are accessed
 - Registration and access to the DMI portal
 - Access to video library and webinars
 - Access to weekly webinars and live lessons through the Big Marker platform
- Video recording will be sent via email or via the webinar platform



Lesson time-table (every Wednesday)

| Modules | Dates |
|---|------------------------------|
| Introduction to Digital Marketing (and on-site Induction) | 12 th January |
| Social Media Marketing | 19 th January |
| Content Marketing | 26 th January |
| Email Marketing | 2 nd February |
| Paid Search (PPC) Google Ads | 9 th February |
| Display and Video Advertising | 16 th February |
| Website Optimisation | 23 rd February |
| Search Engine Optimisation (SEO) | 2 nd March |
| Analytics | 9 th March |
| Digital Marketing Strategy | 16 th March |
| Exam Revision for DMI Exam and /or Google certificates | As per demand by students |
| Anicca Digital Course Certification | Course completion |
| | dependent – course ends 31st |
| | March 2022 |



You can also watch introduction webinars on Monday and Tuesday for that week's topic

Apply now



https://bit.ly/grant-funded-bootcamp



