## The State of Google Analytics & GA4 in 2022

Ed Truman Head of Analytics

March 2022



## About Me – Ed Truman

- GA specialist for 6 years
- 10 Years at Anicca
- 17 years marketing experience
- Hundreds of GA setups carried out
- Google Data Studio ambassador
- Proficient in gathering user insights from GA
- Enjoy surfacing user insight



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• Supporting your digital ambitions.

- No Ego and No Bull, we invest in relationships with businesses and brands to drive growth and succeed in what we do.
- Our multi award winning agency in the heart of Leicester speaks for itself.



### We're on a mission

...well 4 actually, and to celebrate our 15th birthday, we want to support your digital ambitions.

Our specialism spans from B2B for construction to trade with eCommerce and we want to work with you to help us on our mission.

From SEO to Social Media, how can we help your digital presence and engagement?









DIGITAL EXCELLENCE

## Introduction



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## The changing landscape of privacy

- Rise of ad blocking technologies and blocking of 3rd Party Cookies
- Privacy features introduced into some browsers (eg DuckDuckGo)
- Privacy Regulations GDPR (EU & UK), California Consumer Privacy Act (CCPA) as well as other drafted up and coming regulations e.g. Brazil General Data Protection Law (LGPD)
- Browser Privacy Controls introduced eg Safari ITP (Intelligent Tracking Prevention), Firefox, Microsoft's MTP (Microsoft Threat Protection)
- Safari ITP (Intelligent Tracking Prevention) and the blocking and restrictions of cookies (Since 2020)
- iOS Safari app tracking transparency update made to apps (since May 2021)
- Google announces that in 2023 all Chrome browsers will block third-party cookie tracking
- Jan 2022 Austrian court case ruling against Google deeming the "transferring of Europeans" personal data to the US for processing" to be illegal

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## **GDPR & Global Privacy Regulation**

- 2018 European wide data regulation affecting the collection, processing and management of personal data including online cookies i.e. personally identifiable information or PII
- Google Analytics subject to GDPR due to use of id and Ip address tracking
- Website owners must **seek explicit user consent** for the use of Google Analytics and other pixels on websites.
- Collecting PII as part of your analytics program, and then mismanaging the information, can risk a data breach for improper use of PII.
- To ensure this doesn't happen, your company should have a clear policy or guidelines in place detailing how the analytics data you collect is used and managed.
- Under GDPR Google is both "controller" and "processor". As a user of Google Analytics, you act as 'Joint Controller' under GDPR





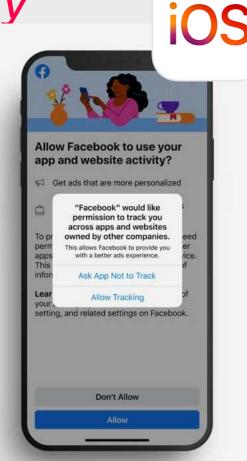
# Safari Intelligent Tracking Prevention (ITP)

- Browser privacy feature by Apple introduced in 2019
- Designed to improve the privacy for Safari users by restricting or blocking the use of cross-platform cookie sharing, mainly third-party cookies
- Update later bought in to restricts the lifespan of other types of web browser storage that can be used to identify users, such as first-party cookies and local storage.
  - First Party Cookies Cross Site (via "link decoration") limited to 24 Hours (affecting Facebook, Google ads etc)
  - First Party Cookies and local storage limited to 7 Days (affecting Google Analytics and other similar tools)



## Apple IOS App Transparency

- Apple Releases new Opt-in for tracking for tracking users with Apps (since **May 2021**)
- Stops Apples ID (IDFA) being automatically shared with third parties across apps without express consent from users
- Impacts felt largely on Facebook conversion tracking
- Work arounds put in place by providers to combat some of this data loss i.e Facebook conversion API



## End of Third Party Cookies

- Google has announced it will be ending all third party cookies in 2023
- New Privacy innovations being worked on that protect anonymity while still delivering results for advertisers and publishers.
- User consent will always be required before any PII data can be stored and processed



## Issues of Global Storing of Data

- An Austria lawsuit won against a health website, as regulator found that IP address and other cookie identifiers which had been exporting visitors' data to the US as a result of implementing Google Analytics had violated parts of the EU's General Data Protection Regulation (GDPR), which deals with data transfers out of the EU.
- Based on the premise that data sent to the US could be accessed by U.S. government surveillance
- Current protection measures taken by Google deemed insufficient to prevent re-identification. This results in far-reaching implications.
- New German Cookie Law TTDSG introduced Dec 2021

## Actions & Solutions



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## **Obtaining User Consent for Analytics**

1. Understand what cookies your site sets, and what they are used for,

- 2. Ask for and obtain end-user consent for all Google Analytics cookies on your website prior to their activation and operation using a cookie control management tool.
- 3. Provide transparent information in your website's **cookie policy** about the details of all Google Analytics cookies in operation - including their provider, technical details, duration and purpose. This is important as consent is only valid under the GDPR if it constitutes an informed choice on behalf of the users.
- 4. Compile detailed information in your website's **privacy policy** about all Google Analytics cookies on your domain, and what personal data your website processes in general.

5. Provide a clear method to enable users to opt out of tracking at any time

We would like to collect data from your device while you use this website. We do this using cookies. You can find out more in our cookie policy. Collecting this data helps us provide the best experience for you, keeps your account secure, helps us provide social media features and allows us to personalise advert and service message content. Please select 'Accept all' to consent to us collecting your data in this way. To see other data collection options, select 'Preferences'

### Anonymise IP Addresses in Google Analytics Within Gtag

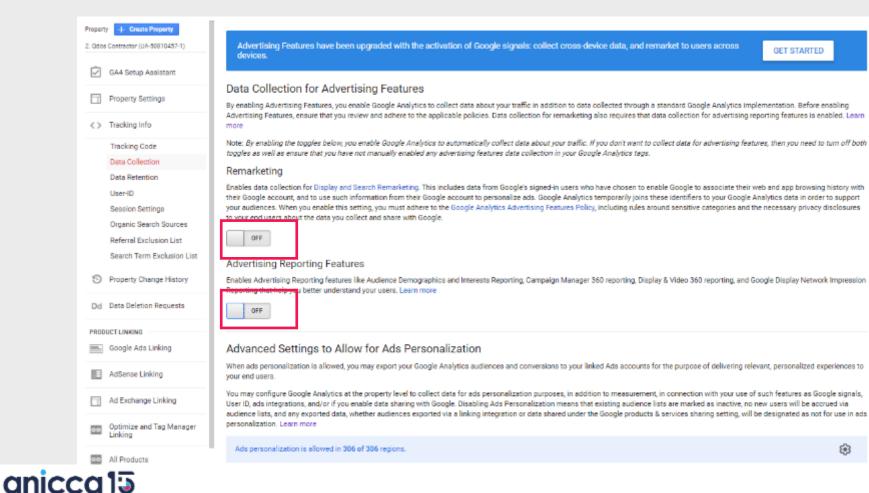
gtag('config', '<GA\_MEASUREMENT\_ID>', { 'anonymize\_ip': true });

#### Within Google Tag Manager

Fields to Set		
Field Name	Value	
anonymizelp	true	



## Disable Advertising Reporting Features



## Data Retention Settings

- The Google Analytics Data Retention controls give you the ability to set the amount of time before user-level and event-level data stored by Google Analytics is automatically deleted from Analytics' servers.
- Keep in mind that standard aggregated Google Analytics reporting is not affected.
- The user and event data managed by this setting is needed only when you use certain advanced features such as segments and custom reporting.

Property + Create Property	User and event data retention	
http://www.deichmann.com/GB/		
Property Settings	You may change the retention period for data you send that is associated with cookies, user identifier aggregated data. Changes to these settings take effect after 24 hours. (Learn more) Note: <i>These settings will take effect on May 25, 2018</i>	rs
Liser Management	User and event data retention: 🕜 26 months 👻	
.js Tracking Info	Reset on new activity: 💿 🛛 14 months	
Tracking Code	✓ 26 months	
Data Collection	38 months	
Data Retention		
User-ID	Save Cancel 50 months	
Session Settings	Do not automatically expire	
Organic Search Sources		
Referral Exclusion List		
Search Term Exclusion List		

## Data Deletion within Google Analytics

#### **Universal GA3**

Create a new data deletion request	
Property ID 39010829	
Data deletion requests are run in UTC. <u>Learn more</u>	
Start date *	
Page Title	
Event Label	
Event Category	
Event Action	

#### GA4

× Schedule data deletion request

Data deletion requests occur in the property's timezone. Learn more

Learn more about how data deletions can impact campaign attribution.

#### Property ID

249774178

#### Deletion type

Delete all parameters on all events

Delete all registered parameters on selected events

Delete selected parameters on all events

Delete selected registered parameters on selected events

Delete selected user properties

## Google Consent Mode (still in beta)

- Allows you to adjust how your Google tags behave based on the consent status of your users.
- Google Analytics, GTM, Google Ads, Floodlight
- Tracks conversions without ads cookies at an aggregate level.
- No personal data sent to Google
- Works with consent popup tools



## Server Side Analytics

- Connect ad tech platforms directly with your cloud servers
- By-passes browser and negates reliance on browser side cookies and pixel storage
- Fills in part of the gap left from ad blocking
- Reduces load on pages improved load speeds
- Mitigates ITP and Extends cookie life beyond 7 day (for now)
- Improved data security
- Opportunities to enrich data before sending to vender
- In future websites will not be able to set trackers on the user's browser
- Google and Facebook Options including Conversions API for tracking ads purchased through Facebook



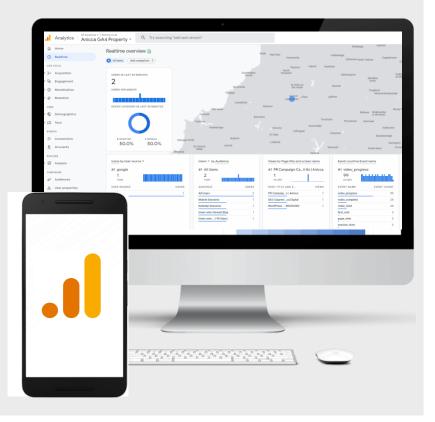


## Google Analytics 4 Update 2022



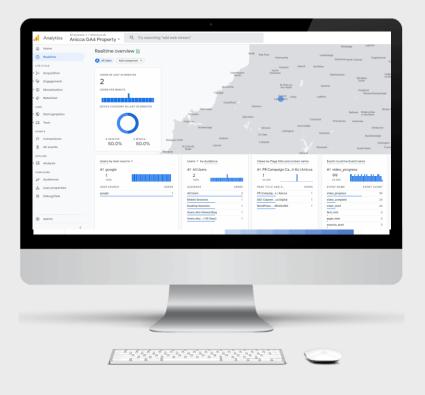
## A Quick Recap on the Features GA4

- Launched in October 2020 Google Analytics rebuilt from the ground up! Now the default option when setting up Analytics
- Integrates website & app tracking under a single platform
- Brand new interface and reporting
- Higher data collection limits with no sampling!
- Improved cross device and user tracking capabilities
- Greater use of AI as well as better automated insights
- Enhanced Visualisations and custom reporting



## Main differences of GA4 vs GA3 (i.e. Universal Analytics)

- Brand new interface and large scale changes to reports
- Less focus on sessions (visits) more focus on users & events
- Reporting views are no longer
- Brand new Metrics introduced
- Brand new schema for tracking events & Ecommerce
- Goals are now event-based Conversions
- Limited filtering options
- Limited Ecommerce Reporting
- User data held to a maximum of 14 months
- Attribution Modelling still not available



## Recent GA4 Updates

- Display & Video 360 Integration
- Search Console Integration
- New Attribution Settings at account level
- Default Groupings Expanded
- New Attribution Reports
- Last Engagement Depreciated
- Further session-based metrics introduced

## Can I still Create a Universal Property?

### Yes.

#### Reporting time zone

United States 🔻

(GMT-08:00) Los Angeles Time 🗸

Currency

US Dollar (USD \$) -

You can edit these property details later in Admin

#### Show advanced options

96 more properties can be created on this account.

Next

Create a Universal Analytics property

The Universal Analytics property is a part of an earlier version of Google Analytics and only supports web measurement. It is not recommended for new Analytics users, and it will not support app measurement. Turn this on if you'd like to create a Universal Analytics property.

## Do I need to Re-Tag My Site?

Most Likely Yes. (but it depends on your setup).

#### You have 3 main options:

- 1. Use existing on page Gtag and then link it to GA4
- 2. Install a brand new GA4 gtag using code
- 3. Install via Google Tag Manager (recommended option)

## What about Conversion Tracking?

GA4 is an event based model. All interactions are now events.

Conversion Type	Solution
URL based Goals	<ul> <li>Create as event within GA4 Interface</li> <li>OR create as new event within GTM</li> </ul>
Event based interactions	<ul> <li>Use existing on page event code and set GA4 to auto collect if using Gtag</li> <li>OR create as new event within GTM or on page event via code insertion</li> </ul>
Ecommerce Tracking	<ul> <li>Leave your existing UA implementation unchanged</li> <li>Use new GA4 schema to create duplicate events for your GA4 property.</li> </ul>

## Tracking Interactions with GA4 Events

There are 3 types of events:

1. Automatically Collected (Standard) Events e.g. page\_view, first\_visit, session\_start,

- 2. Enhanced Events eg click, file\_download, view\_search\_results, scroll, video\_start, video\_complete
- 3. Custom & Recommended Events eg purchase, add\_to\_cart, login, signup – see Googles List!

Totals26,360 100% of total2,687 100% of total1page_view9,0092,6622user_engagement6,9161,5973session_start4,0932,6724first_visit2,4802,4805scroll2,3116776blog_article_view1,0045887click2011318view_search_results179549file_download3122	Ever	nt name 👻 🕂 🕂	↓ Event count	Total users
2         user_engagement         6,916         1,597           3         session_start         4,093         2,672           4         first_visit         2,480         2,480           5         scroll         2,311         677           6         blog_article_view         1,004         588           7         click         201         131           8         view_search_results         179         54           9         file_download         130         72		Totals		
3         session_start         4,093         2,672           4         first_visit         2,480         2,480           5         scroll         2,311         677           6         blog_article_view         1,004         588           7         click         201         131           8         view_search_results         179         54           9         file_download         130         72	1	page_view	9,009	2,662
4         first_visit         2,480         2,480           5         scroll         2,311         677           6         blog_article_view         1,004         588           7         click         201         131           8         view_search_results         179         54           9         file_download         130         72	2	user_engagement	6,916	1,597
5         scroll         2,311         677           6         blog_article_view         1,004         588           7         click         201         131           8         view_search_results         179         54           9         file_download         130         72	3	session_start	4,093	2,672
6blog_article_view1,0045887click2011318view_search_results179549file_download13072	4	first_visit	2,480	2,480
7         click         201         131           8         view_search_results         179         54           9         file_download         130         72	5	scroll	2,311	677
8view_search_results179549file_download13072	6	blog_article_view	1,004	588
9 file_download 130 72	7	click	201	131
	8	view_search_results	179	54
10 form_submission 31 22	9	file_download	130	72
	10	form_submission	31	22

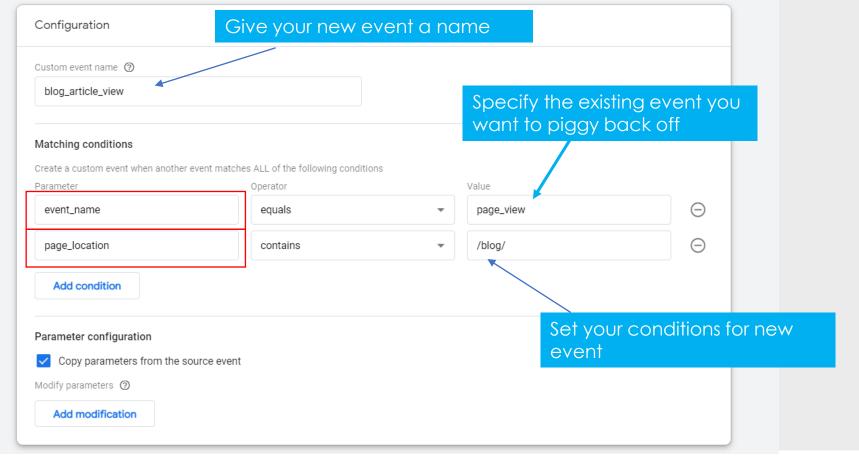
### Creating Custom Events in GA4

**Option 1** = Create Directly within GA4 by piggy backing off of existing events

**Option 2** = Create from scratch using Google Tag Manager (or on page code)



## **Option 1 - Create from Existing Events**





## Option 2: Create New Events From Scratch

Do this when an existing event doesn't exist within your current Google Analytics

#### OR

If you have want to have more control over which types of event get fired

🔷 Tag Manager

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#### Discover more tag types in the Community Template Gallery Tag Configuration Tag Type Featured Google Analytics: GA4 Event Google Analytics: Universal Analytics .1 Google Marketing Platform Google Marketing Platform Google Analytics: GA4 Configuration Google Marketing Platform Configuration Tag (?) GA4 Global Config Setup Tag • (i) Google Analytics: GA4 Event Google Marketing Platform Event Name (?) Google Ads Conversion Tracking Google Ads enquiry\_form\_submit 191) > Event Parameters > User Properties > Advanced Settings Triggering Firing Triggers Enquiry Custom Event Enquiry - PPC Landing Page

## GA4 Ecommerce Reporting

#### Pros

- New streamlined Ecommerce Code and Tracking Schema
- Extra product categories provided and ability to track in app purchases

### Cons

- Limited default reports with key metrics missing
- No transaction id report, checkout or shopping funnel report
- Missing Metrics : Ecommerce rate, avg quantity , avg order value metrics
- No product custom dimensions

#### Create duplicate events for your GA4 property and run in parallel to GA3



### Ecommerce Tracking

Still no built-in Ecommerce integration, so you'll need to populate the parameters manually in GTM

Configuration Tag ⑦ GA4 Base Tag Configuration Event Name ⑦ purchase	Include Currency Parameter!
Event Parameters	
Parameter Name	Value
items	{{js - GA4 - purchase}}
currency	{{dlv - Global - Currency Code}}
transaction_id	{{dlv - Thank You Page - Order ID}}
value	{{dlv - Thank You Page - Order Revenue}}
tax	{{dlv - Thank You Page - Tax}}
shipping	{{dlv - Thank You Page - Shipping}}
coupon	{{dlv - Thank You Page - Coupon Code Name}}

### What about Goal Conversion Tracking?

#### 'Goals' do not exist in GA4 only Conversion events!

- Goals are defined as conversions directly within the interface based on events
- No longer session based counted on every event.
- Certain events will be marked as conversion automatically e.g. purchase, e.g. in\_app\_purchase
- Select up to 30 Conversions per property
- Conversions are not retroactive

isting events					Q 🛃
Event name 🛧	Count	% change	Users	% change	Mark as conversion 🧿
a10_form_submitted	55	<b>†</b> 189.5%	43	<b>†</b> 186.7%	
academy_free_access	6	<b>†</b> 50.0%	5	<b>↑</b> 66.7%	
blog_article_view	2,053	<b>†</b> 43.3%	1,507	<b>1</b> 44.5%	
click	634	<b>†</b> 88.1%	399	↑105.7%	
contact_form_submitted	10	<b>†</b> 42.9%	10	<b>1</b> 42.9%	
core_service_page_view	468	<b>†</b> 51.5%	319	<b>1</b> 70.3%	
file_download	97	<b>1</b> 86.5%	76	<b>1</b> 90.0%	
first_visit	4,936	<b>1</b> 62.3%	4,934	↑162.4%	
form_submit	0	↓100.0%	0	↓100.0%	
outbound_link_click_twitte	16	↑300.0%	13	<b>1</b> 225.0%	

## No Views

#### **Universal GA3**

Account + Create Account		Property + Create Property		View + Create View	
1 Anicca.co.uk 👻		1. www.anicca.co.uk (Main) (UA-3325446-1)	•	www.anicca.co.uk (Master)	•
Account Settings	•	GA4 Setup Assistant		View Settings	
Account Access Management		Property Settings		View Access Management	
Y All Filters		Property Access Management		Goals	
O Account Change History		<>> Tracking Info		Content Grouping	
Trash Can		Property Change History		<b>Y</b> Filters	

G	Α	4

Account + Create Account		Property + Create Property	
1 Anicca.co.uk	•	Anicca GA4 Property (212912485) 🔹	
Account Settings		Setup Assistant	No Views!
Account Access Management		Property Settings	
Y All Filters		Property Access Management	
Account Change History		Data Streams	
Trash Can		Data Settings	

All rig

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## Data Streams Instead of Views...

- Data streams introduced as a means to separate out different data sources.
- Now, you have a single property for each data stream website, Android app, and iOS app
- However for separate brand websites create a separate GA4 property instead!

Property + Create Property Anicca GA4 Property (212912485)	Data Streams				
Setup Assistant	All iOS Android	Web			Add stream 👻
Property Settings	anicca.co.uk     https://anicca.co.uk/		Receiving traffic in past 48 hours.		iOS app
Property User Management					Android app
Data Streams	STREAM URL https://anicca.co.uk/		STREAM NAME anicca.co.uk	MEASUREMENT ID	🕕 Web
Data Settings				G-SSEWB22ZYT	
Data Collection Data Retention Data Filters ⊡⊡ Default Reporting Identity	STREAM ID 1598427166	STATUS Receiving tr	affic in past 48 hours. Learn more		• •

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## Lack of Account Level Filters

- There are no account level view filters (Except IP exclusions)
- No domain or directory filtering
- No url clean-up ability
- No search and replace
- No forcing lowercase on urls and search terms
- No filtering based on custom dimensions

				Create Filter
Name	Filter type	Operation	Current state	
Internal Traffic	Internal Traffic	Exclude	Testing	> :



# Limited Content Reporting

- **X** Limited page reports with limited metrics
- X No Landing Page Report!
- X No pageviews per session, Bounce Rate, exit%,or unique pageviews metric
- 🗶 You cannot drill down
- X Cannot use RegEx in search field to filter
- X No Content Grouping

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X No previous page dimension or page path level

#### **New Engagement Metrics introduced;**

eg engaged\_sessions, engagement time, Engagement rate, views per user

#### Page title and screen class -8.936 Totals 100% of total Award-Winning Digital Marketing Agency | Anicca Digital 1,958 Webinars Archive - Anicca 2 287 Log In - Anicca Academy 3 249 Meet The Team | Anicca Digital 227 Anicca Academy 5 222 DMI Quizzes - Anicca Academy 216 7 Blog - Anicca 187 9 FREE Tools to Audit your Social Media - Anicca 185 9 Get in touch with us | Anicca Digital 148 Digital Marketing Case Studies & Success Stories | Anicca Digital 137

# What's Good?

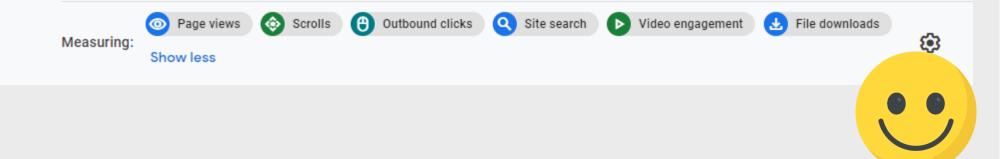


# Enhanced Measurement

- Auto tracking included by default!
- Smart pixel automatically listens for clicks & scrolls, site searches, video plays & downloads
- Advanced users may want to use Google Tag Manager instead

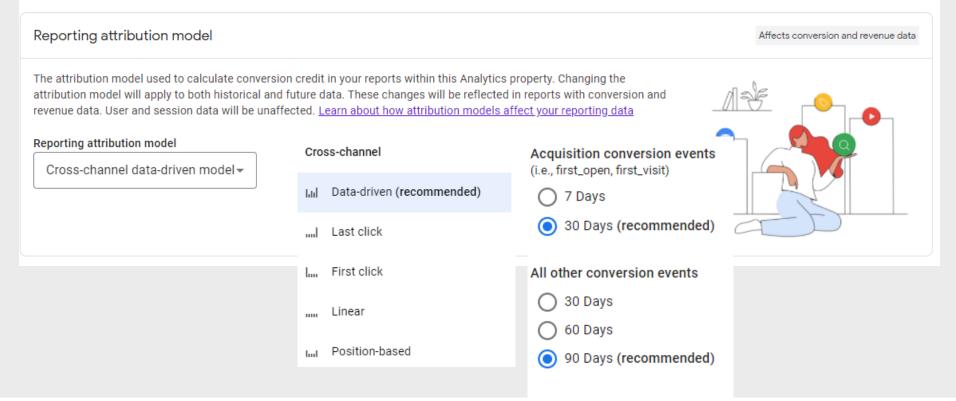
Enhanced measurement

Automatically measure interactions and content on your sites in addition to standard page view measurement.
Data from on-page elements such as links and embedded videos may be collected with relevant events. You must ensure that no personally-identifiable information will be sent to Google. Learn more



# **Choice over Attribution Settings**

#### Attribution Settings



# Audience Triggers

Include Users when:		Condition scoping
blog_article_view	Add parameter	Across all sessions
academy_free_access	Add parameter	Within the same session
And		Within the same event
	Audience Trigger	Membership duration
	Log the following event when a user becomes a member of this audience Event Name * Viewed Blog and Downloaded	<ul> <li>30 days</li> <li>Set to maximum limit</li> </ul>
	Log an additional event when audience membership refreshes	Audience Trigger + Create new
	Cancel Save	

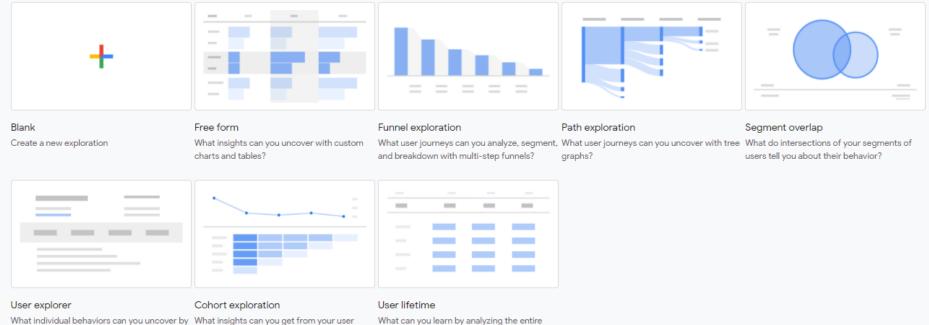
# **Predictive Audiences**

- Purchase probability
- Churn probability
- Revenue prediction

Start from scratch		
Uggested audiences dditional audience suggestions for you to consider ENERAL TEMPLATES <b>PREDICTI</b>	/F new	
nalytics builds predictive audiences based on beha		
Likely 7-day purchasers Target users who are likely to make a purchase in the next 7 days	Likely first-time 7-day purchasers Target users who are likely to make their first purchase in the next 7 days	Likely 7-day churning purchasers Target purchasing users who are likely to not visit your property in the next 7 days
ELIGIBILITY STATUS ① Not eligible to use ⑦	ELIGIBILITY STATUS	ELIGIBILITY STATUS Ø Ready to use ③
Likely 7-day churning users Target active users who are likely to not visit your property in the next 7 days		
ELIGIBILITY STATUS		

# New Analysis Hub Area

#### Techniques



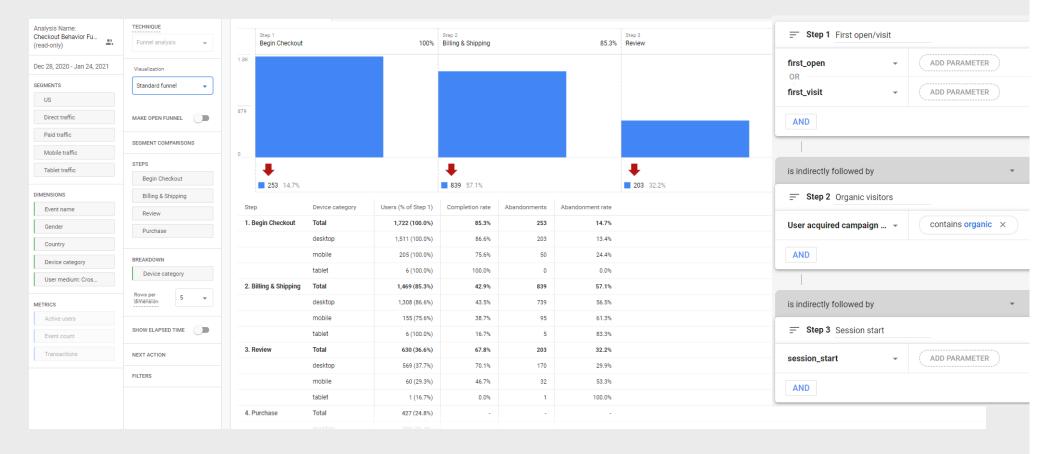
cohorts behavior over time?

What can you learn by analyzing the entire lifetime of your users?

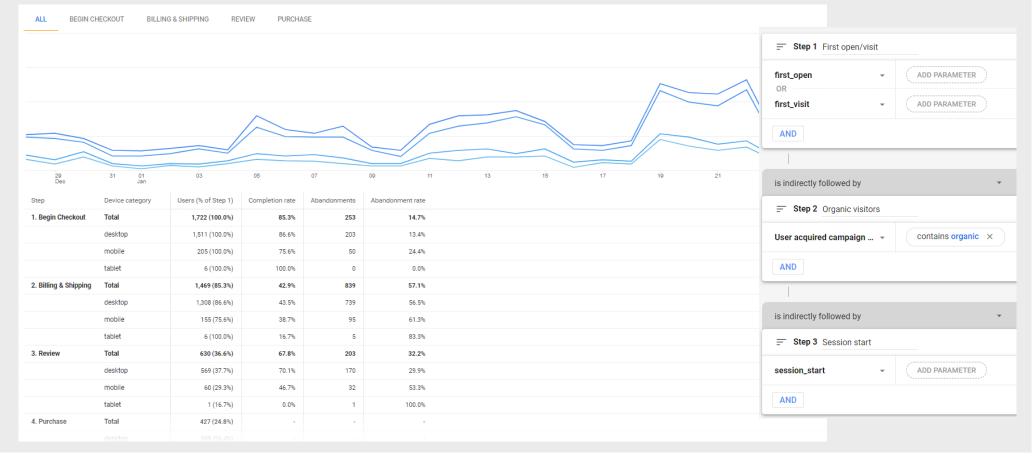
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drilling into individual user activities?

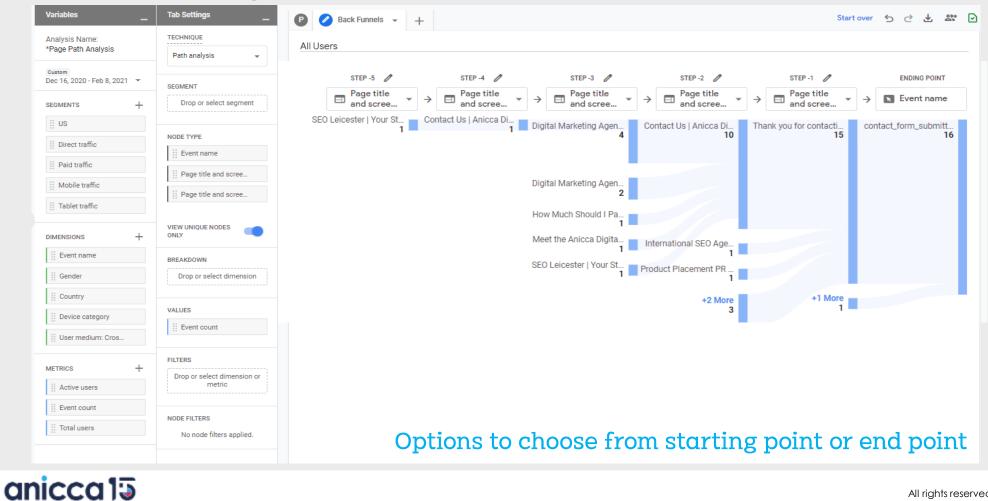
### Funnel Analysis – Build Your Own Funnels!



### Funnel Analysis (including Trended Funnels)



### Path Analysis



## Segment Overlap Report – Device Segment Example

	Variables —	Tab Settings _	Segment overlap 1			
1	Analysis Name: Mobile / Paid / Direct (read-only)	Segment overlap	Active users overlap Mobile traffic Direct traffic			
ſ	Dec 28, 2020 - Jan 24, 2021	SEGMENT COMPARISONS	Paid traffic		hirect raffic	
5	SEGMENTS	Mobile traffic				
	US	Paid traffic		Mobile traffic	Pa)d traffic	
	Direct traffic	Direct traffic		lanc		
	Paid traffic					
	Mobile traffic	BREAKDOWNS	Segment set	↓ Active users		
	Tablet traffic	Start row 1 Show rows 10 -	Totals*	87,287 100.0% of total		
t	DIMENSIONS		1 Mobile traffic	39,990		
	Event name	VALUES	2 Mobile traffic ONLY	26,943		
	Gender	Active users	3 Direct traffic	19,519		
	Country	FILTERS	4 Direct traffic ONLY	12,694	_	
1	Device category	FILTERS	5 Paid traffic	7,051		
	User medium: Cros		6 Mobile traffic + Direct traffic	6,710		
i	member_level		7 Mobile traffic + Paid traffic	5,970		
i	favorite_food		8 Paid traffic ONLY	1,034		
i	Event campaign: Cr		9 Paid traffic + Direct traffic 10 Mobile traffic + Paid traffic + Direct traffic	0		
	Event campaign: Cr		10 Mobile traffic + Paid traffic + Direct traffic	U		
	Event campaign: Go					
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## User Explorer Report

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	> 1 Anicca.co.uk GA4 Prope	rty ▼ Q	Try searching "property ID"					<b>:: @</b> :
Variables _	Tab Settings	-	U 🖉 User activity 1 👻 🕂					CREATE SEGMENT 🔟 🕤 👌 🛃 🎥
Analysis Name: User explorer Jan 10 - Feb 8, 2021 - SEGMENTS +	TECHNIQUE User explorer TIMELINE Select 4 s	▼ selected ▼	1142051074,1605533188 First seen on Nov 16, 2020 from Stamford, United Kingdom using anicca.co.uk. VIEW USER PROPERTIES					Top Events 0 0 2 0 75 page_view 27 user_engagement 26 scroll 12 session_start 10 blog_article_view 2
US Direct traffic	Display timeline	Expan 👻	Event count 77	Purchase revenue £0.00	Transactions O		ser engagement Sm 11s	blog_article_view 2
Paid traffic	Sort timeline	Desce •	✓ Jan 29, 2021   15 Events					🗐 0 🜔 0 <u>(</u> ) 0 💽 15
Mobile traffic	FILTERS		page_view					10.15.30 AM
Tablet traffic	Drop or select met		scroll					10:15:30 AM
DIMENSIONS +			scroll					10:15:21 AM
Event name			session_start					10:15:16 AM
Gender			page_view					10:15:16 AM
Country			<ul> <li>Jan 28, 2021   4 Events</li> </ul>					🗐 0 🕞 1 🔼 0 💽 3
Device category			scroll					8:55:17 AM
User medium: Cros			✓ ■ page_view					8:48:37 AM
Stream name			session_start					8:48:37 AM
METRICS +			blog_article_view					8:48:37 AM
Event count								😑 0 🕓 0 🔿 1
Sessions			<ul> <li>Jan 22, 2021   1 Event</li> </ul>					
III Purchase revenue			session_start					8:56:19 AM
II Transactions			<ul> <li>Jan 21, 2021   2 Events</li> </ul>					🗊 0 <mark> &gt;</mark> 0 🚺 0 💽 2
Conversions			session_start			4:05:53 PM	page_view	×

## **Exploration Reports**

Variables	
Exploration Name: Free form	
Custom Feb 8 - Mar 9, 2022	•
SEGMENTS	+
US	
Direct traffic	
Paid traffic	
Mobile traffic	
Tablet traffic	
DIMENSIONS	+
Event name	
Gender	
Country	
Device category	
First user medium	
City	
Operating system	

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Tab Settings	-				
ROWS					
Device categ	gory				
Operating sy	vstem				
Drop or selec	t dimension				
Start row	1				
Show rows	100 👻				
Nested rows	Yes 👻				
COLUMNS Drop or selec	COLUMNS Drop or select dimension				
Start column grou	Jp 1				
Show column groups	5 💌				
VALUES					
Total users					
Sessions	Sessions				
Engagement	t rate				
Drop or sel	ect metric				

Free form 1	• +				
Device category	Operating system	↓ Total users	Sessions	Engagement rate	
Totals		<b>448,746</b> 100% of total	512,563 100% of total	<b>29.91%</b> Avg 0%	
1 desktop	Windows	155,471	160,073	14.54%	
	Macintosh	125,295	132,302	9.15%	
	Chrome OS	1,733	2,234	59.76%	
	Linux	1,074	1,235	28.74%	
	(not set)	43	43	23.26%	
2 mobile	iOS	85,300	112,347	54.33%	
	Android	68,774	97,366	53.34%	
3 tablet	iOS	4,471	5,547	48.4%	
	Android	3,684	4,646	51.64%	

#### Free form report with 'nested' rows

	g query milegration	
		PRODUCT LINKS
		🔥 Google Ads Links
<b>@</b> E	BigQuery links	🥠 Ad Manager Links
0	Choose a BigQuery project	BigQuery Links
	Prepare your Google Cloud project prior to setting up this export. Learn more	
	Link to a BigQuery project I manage	Choose a BigQuery project
	Next	

Ria Ouery Integration

### Free to Export to Google BigQuery. Not Previously Available!



# Create Your Own GA4 Landing Page

# Report

Variables

Custom Jan 1 - Mar 5, 2022

SEGMENTS

DIMENSIONS

METRICS Sessions

Views

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Exploration Name:

Landing Page Report 1

Sessions with Acad...

Page path + query s...

Event name

 $\overline{\mathbf{v}}$ 

+

Tab Settings

### 1. Create A Session Based Segment of people that converted

💋 Exploration 1 🔻 🕕 🕂 

SEGMENT COMPARISONS					
Sessions with Acad	Segment	Sessions with Acad Access Request	emy	Totals	
Drop or select segment	Page path + query string	Sessions	Views	↓ Sessions	Views
Pivot	Totals	33	0	33	0
First column 🔹		100.0% of total		100.0% of total	
	1 /	13	0	13	0
ROWS	2 /free-access-thankyou/	6	0	6	0
Page path + query s	3 /a10-marketing-framework/	2	0	2	0
Drop or select dimension	4 /d3-social-media-marketing/	2	0	2	0
Start row 1	5 /1-introduction-to-digital-marketing/	1	0	1	0
Show rows 100 -	6 /a10-marketing-framework/?elementor-preview=32777&ver=1642633393	1	0	1	0
	7 /blog/marketing-survey-prize-draw-2021/	1	0	1	0
Nested rows No 👻	8 /dmi-cim-qualifications/	1	0	1	0
	9 /lostpassword/?error=expiredkey	1	0	1	0
COLUMNS	10 /request-free-access/	1	0	1	0
Drop or select dimension	11 /resources-webinars/	1	0	1	0
Start column group 1	12 /resources-webinars/whats-new-in-digital-marketing-new-techniques-you-sho	1	0	1	0
Show column 5 -	13 /resources-webinars/whats-new-the-latest-stats-in-the-world-of-digital-mark	1	0	1	0
	14 /training-qualifications/	1	0	1	0

2. Filter by event: session\_start

# Build Your Own Site Search Report

Variables	_ Tab Settings _	● Pree form 2 +	5 c ± 2; 0
Custom Feb 8 - Mar 9, 2022	ROWS	Search term	↓ Event count
SEGMENTS -		Totals	<b>68,636</b> 100.0% of total
US	Drop or select dimension	1 box set	1,152
Direct traffic	Start row 1	2 harry patter	871
Paid traffic	Show rows 25 🗸	3 World book day	574
Mobile traffic		4 roald dahl	454
Tablet traffic	Nested rows No -	5 adult fiction	395
	COLUMNS	6 Annual	263
DIMENSIONS	Drop or select dimension	7 Usborne	241
Event name	Start column group 1	8 *	211
Gender	Chau askum	9 Harry potter	209
Country	groups 5 -	10 Shatter me	202
Device category	VALUES	11 Dog man	181
First user medium	Event count	12 shatter me	168
City	Drop or select metric	13 Colleen hoover	144
Search term		14 gruffalo	143
	Cell type Bar ch 👻	15 Julia donaldson	140
METRICS		16 Minecraft	135
Active users	FILTERS	17 Tom fletcher	135
	Event name exactly	18 Pokemon	134

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Search Term report filtered on view\_search\_results

# Should I Upgrade to GA4 Yet?

### Yes but in addition to keeping a Universal property – best of both worlds!

- Lack of account level and report level filters could be a deal breaker
- Default reporting can still be quite limited no content grouping, content reporting
- Missing Attribution / Multichannel funnel components
- Still undergoing heavy development
- Stream level user permissions not available
- Ecommerce still missing some features of Universal Analytics e.g. product level dimensions, pre-built funnels etc

# **Recommendations**

- Duel Tag your website run GA4 in Parallel with your Existing Universal Analytics – best of both worlds!
- Create A New GA4 Property within your existing account
- Use Google Tag Manager!
- Decide on what custom events you need and be organised
- Start small and build up.
- Try the GA4 Demo account -

https://analytics.google.com/analytics/web/demoAccount

# How we can help you?

15% discount on GA4 services (booked before end of March)

### • GA4 Training:

- Bespoke GA4 training (in person training for your team learn how to do GA4 set-ups yourself) - reduced from £1,125+vat to £955+vat
- Group Training in-person (in Leicester) or join online £600+vat reduced to £500+vat per person)

### • GA4 set-ups by Anicca team:

- **Standard set-up** reduced from £1,000+vat to £850+vat
- We can provide a quote for large and more complex GA4 set-ups you will stil receive a 15% discount

# Thank you

### ed@anicca.co.uk



# About the digital skills bootcamp

The course consists of a total of **130 hours of guided learning**, This is equivalent to about **10 hours per week** and includes:

- 10 weeks of lessons 1-day live lesson, 1-2 hours of live webinars, plus selfservice webinars and access other Anicca and DMI resources.
- Ongoing communication (via Slack), enabling communications with other learners and the trainers
- At the end of the course there are **optional vocational sessions** 1-day guided exam revision, 2 days of guest speakers' sessions/workshops, plus 2-hours of 1-2-1 mentoring etc.
- A certification of attendance (after learners have completed the 130 hours)
- Online multi-choice DMI exam
- Learners will get membership to the DMI & access to DMI resources

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# Waiting list for next digital bootcamp

- We are waiting for confirmation from D2N2 for the funding for our next digital bootcamp which is due to start mid to end of April
- There are free places for priority groups, such as unemployed, under 24 and over 50
- If you are an employer or employed full-time (and not in a priority group) you will be required to make a small contribution
- You can ifnd out more at https://anicca.co.uk/grant-funded-digital-skills-bootcamps/
- You can join the waiting list by signing up here https://bit.ly/grant-funded-bootcamp2