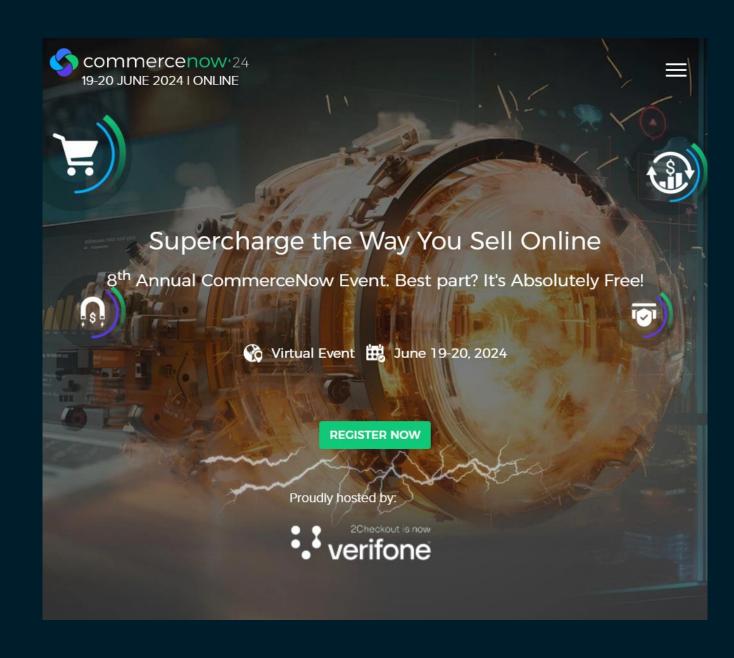


How Social Search and Generative Al Will Change Search Engines Forever

Ann Stanley – Founder & CEO

bit.ly/anicca-verifone24



Ann Stanley

- Founder and CEO of Anicca Digital
- 22 years in digital marketing, 17 years running Anicca
- Consultant and trainer, specialising in paid media, search, Analytics and ecommerce marketing – now becoming an AI geek!
- Thought leader and author:
 - A10 Marketing Framework bit.ly/anicca-A10
 - Integrate Creating an Integrated Marketing Strategy – bit.ly/anicca-integrate
 - Free weekly webinar Friday 9-10am bit.ly/anicca-webinars
- Socials linkedin.com/in/annstanley
- Email ann@anicca.co.uk





17 years of data-driven digital marketing for ecommerce & established brands











Strategy

Social

Search

Shopping

Skills

Contents



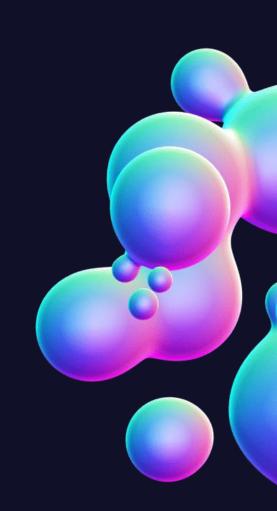
Role of Search to drive traffic

1) Role of Search to drive traffic

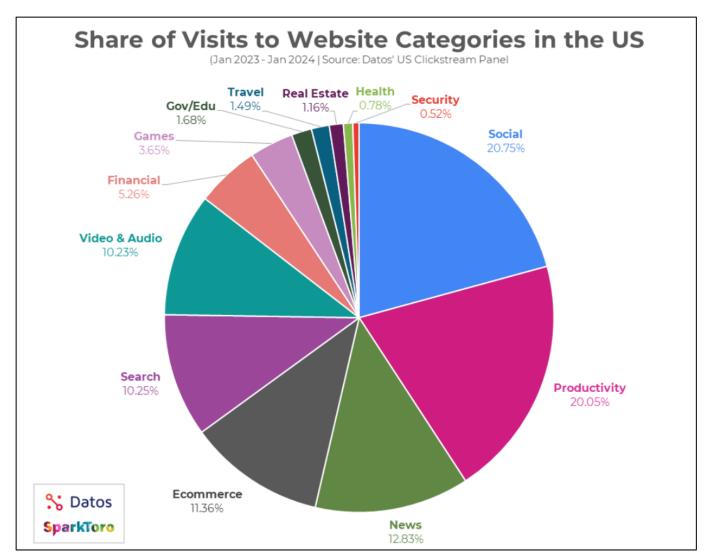


Role of Search to drive traffic

Data on the source of traffic to websites (from SparkToro & Datos)



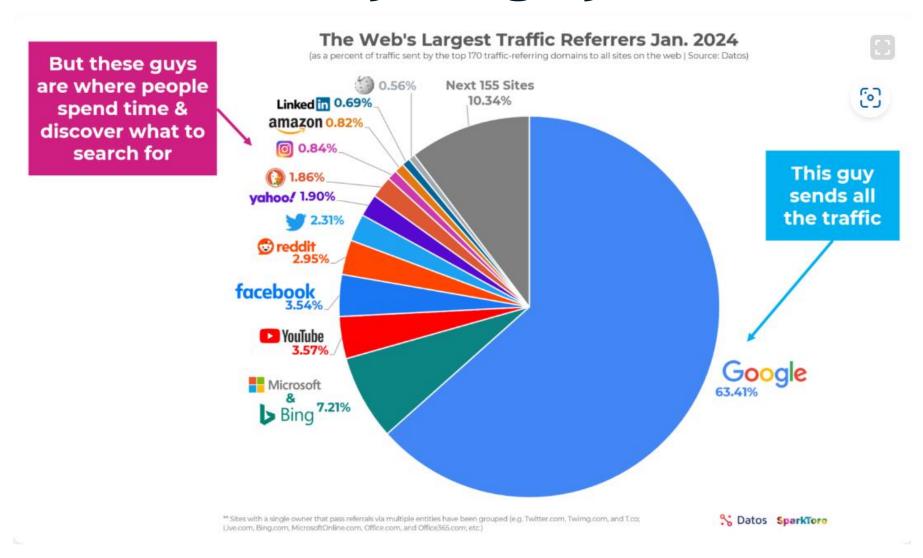
Share of US website visits by category (popularity)





https://sparktoro.com/blog/where-web-users-spendtime-vs-where-traffic-referrals-originate/

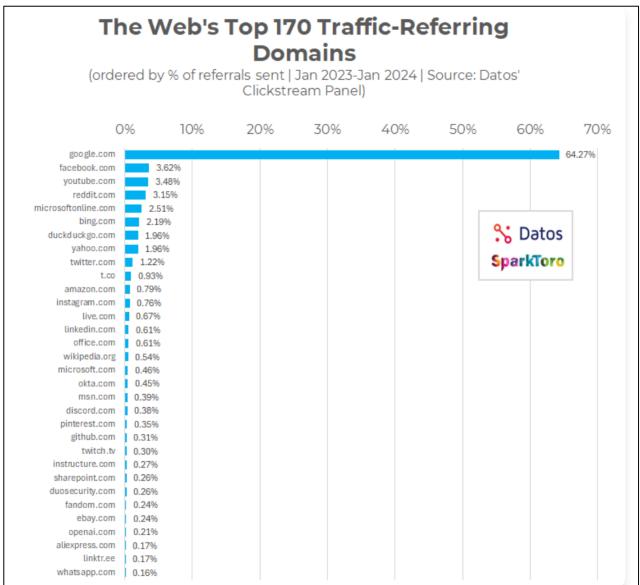
Main US referrers by category





https://sparktoro.com/blog/who-sends-traffic-on-the-web-and-how-much-new-research-from-datos-sparktoro/

Main referrers to US sites

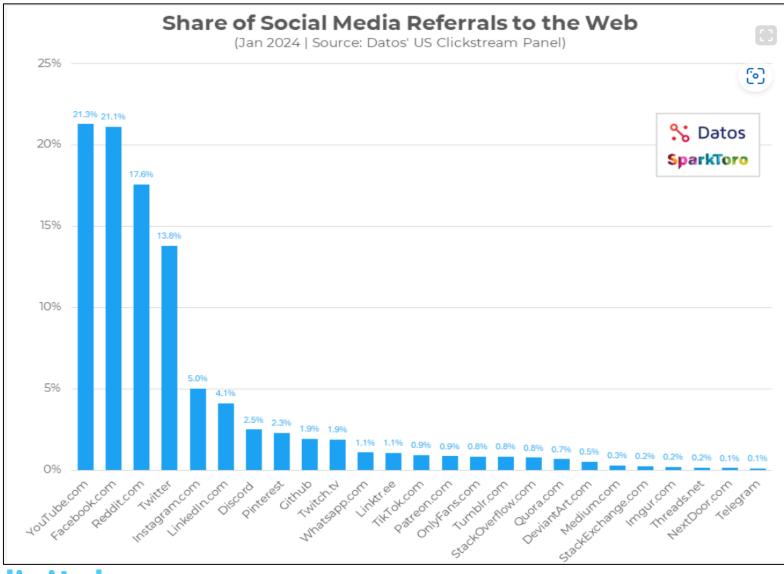


Top Referrers by %

- Google.com 64.3%
- Facebook.com 3.62%
- YouTube.com 3.48%
- Reddit.com 3.15%
- Microsoftonline.com 2.51%
- Bing.com 2.19%
- DuckDuckGo.com 1.96%
- Yahoo.com 0.8%
- Twitter.com 1.22%
- T.com 0.93%
- Amazon.com 0.79%
- Instagram.com 0.76%
- Live.com 0.67%
- LinkedIn.com 0.61%

aniccadigita

Main social referrers (US)



Top Social Referrers by %

- YouTube 21.3%
- Facebook 21.1%
- Reddit 17.6%
- Twitter 13.8%
- Instagram 5.0%
- LinkedIn 4.1%

Pinterest 2.3%

T:LT -L 0 0%

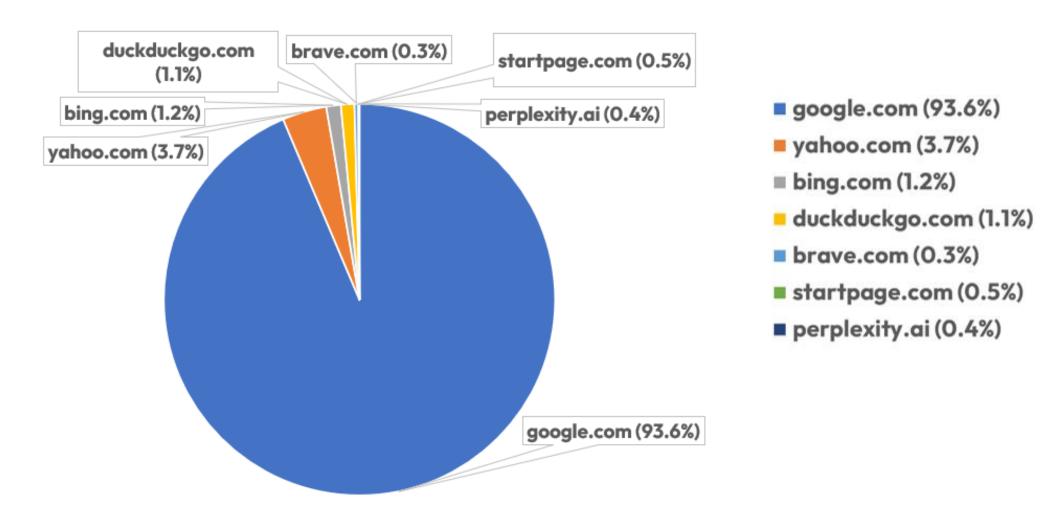
TikTok 0.9%

Role of Search to drive traffic

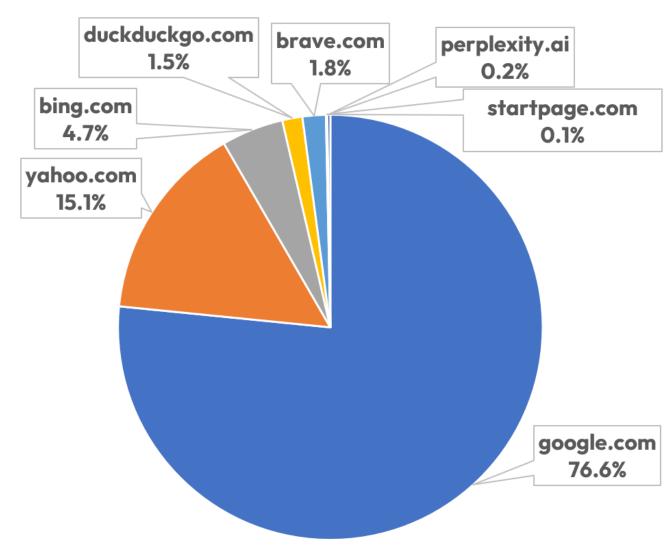
Similarweb Data for search engines & 2 sectors in the UK (Apr 24)



Share of UK search engine traffic for April (Similarweb data based on visits)



Share of top search engine traffic based on unique users

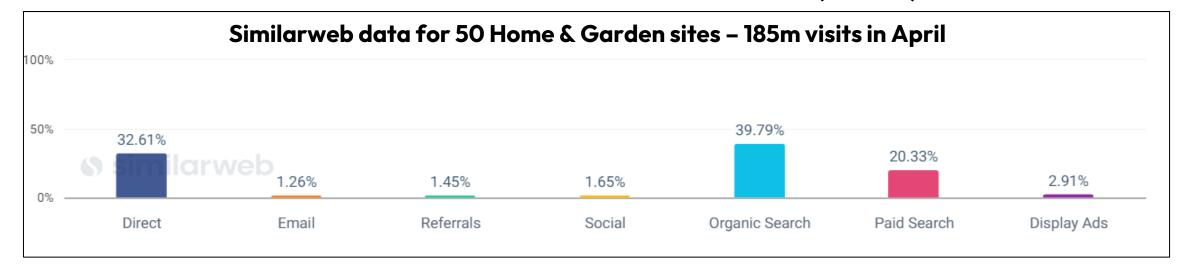


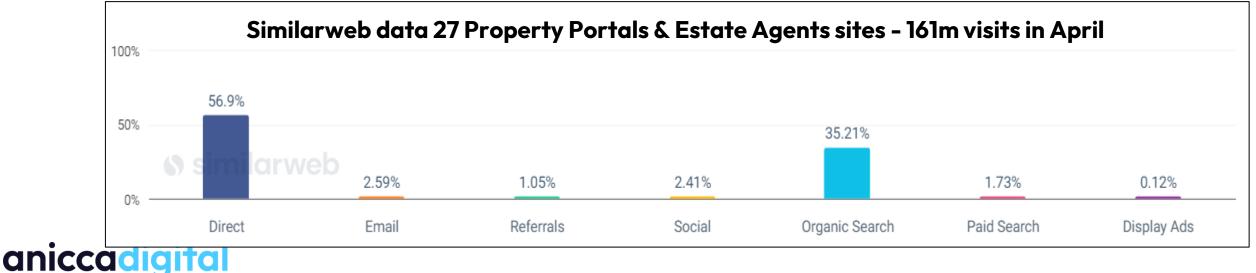
UK Search engines share (April 24)

		Domain (17)	Traffic Share	MoM traffic change	Country Rank	Monthly Visits	Unique Visitors	Yearly Change	Desktop vs Mobile	
	1	G google.com	93.60%	↓ 1.85%	#1	3.244B	85.64M	↓ 1.55%	42.3% 57.7%	
П	2	yahoo.com	3.65%	↓ 1.30%	#18	126.6M	16.84M	↑ 17.52%	64.8% 35.2%	Yahoo.com +17%
	3	Q bing.com	1.20%	↑ 3.38%	#38	41.70M	5.276M	↑ 1.19%	61.5% 38.5%	Bing.com+1%
	4	O duckduckgo	1.11%	↓ 3.93%	#48	38.57M	1.713M	↓ 13.22%	53.9% 46.1%	
	5	g brave.com	0.31%	↑ 4.91%	#237	10.78M	1.987M	↑ 53.36%	34.8% 65.2%	Brave.com +53%
	6	startpage.com	0.05%	↓ 9.56%	#1,326	1.890M	120,772	↑ 19.43%	72.4% 27.6%	Startpage.com +19%
	7	perplexity.ai	0.04%	1 29.76%	#1,520	1.386M	247,891	↑ 211.96%	91.2% 8.8%	Perplexity.ai +212%
	8	Q qwant.com	0.01%	↑ 1.08%	#4,703	447,619	36,815	↓ 26.26%	90.4% 9.6%	
	9	p phind.com	< 0.01%	↓ 5.07%	#8,769	192,624	31,182	↓ 44.65%	89.7%	
	10	you.com	< 0.01%	↓ 18.83%	#15,356	125,900	32,809	↓ 60.38%	67.4% 32.6%	
	11	swisscows.c	< 0.01%	↓ 5.29%	#22,341	101,978	9,944	↑ 23.62%	88.6%	
	12	ecosia.com	< 0.01%	↓ 22.45%	#37,494	89,041	22,119	↑ 1,033.40%	0% 100%	
	13	andisearch.c	< 0.01%	↑ 66.62%	#97,673	19,124	7,903	1 24.45%	22.4% 77.6%	
	14	yep.com	< 0.01%	↑ 18.53%	#95,944	11,890	5,888	↑ 23.03%	20.6% 79.4%	
	15	komo.ai	< 0.01%	↓ 31.03%	#86,355	11,864	5,794	↑ 692.71%	7.0% 93.0%	
	16	neeva.com	< 0.01%	↑ 2.91%	#433,910	< 5,000	< 5,000	↓ 90.10%	15.6% 84.4%	
	17	waldo.com	< 0.01%	↓ 53.76%	#681,222	< 5,000	< 5,000	↓ 19.34%	100% 0%	



April data from Similarweb showing sources of traffic to 2 sectors (UK)





Where does Home & Garden traffic come from?

Traffic Source	Source Type	Global Rank	Traffic Share	Change	Social
Google Search	Search / Organic	1	36.3%	0.65%	
Direct	Direct	-	32.6%	-3.83%	
Google Search	Search / Paid	1	20.1%	3.14%	
Email	Email	<u>-</u>	1.3%	-12.27%	
DuckDuckGo	Search / Organic	45	1.2%	-11.18%	
Bing Search	Search / Organic	26	0.8%	10.74%	
Yahoo Search	Search / Organic	10	0.8%	6.06%	
Facebook	Social	3	0.6%	-2.19%	Yes
Youtube	Social	2	0.5%	0.61%	Yes
hotukdeals.com	Display Ad	3179	0.5%	-29.88%	
Syndicated Search	Search / Organic	-	0.4%	-2.31%	
Shopping Search	Search / Paid	-	0.2%	-59.80%	
Image Search	Search / Organic	-	0.2%	-66.08%	
Pinterest	Social	25	0.2%	0.71%	Yes
outlook.live.com	Display Ad	-	0.2%	14.68%	
link.shoplooks.com	Display Ad	11184	0.2%	56.83%	
hotukdeals.com	Referral	3179	0.2%	-64.01%	
brave Search	Search / Organic	270	0.1%	-8.92%	
uk.indeed.com	Referral	-	0.1%	7.28%	
duckduckgo.com	Display Ad	45	0.1%	565.70%	
Linkedin	Social	15	0.1%	17.28%	Yes
youtube.com	Display Ad	2	0.1%	171.39%	
google.com	Referral	1	0.1%	-6.42%	
Reddit	Social	17	0.1%	-3.85%	Yes
login.microsoftonline.com	Referral	33	0.1%	29.09%	
topcashback.co.uk	Display Ad	6988	0.1%	-11.74%	
Other Sources	Other	-	0.1%	0.00%	
dailymail.co.uk	Display Ad	-	0.1%	380.35%	
l.facebook.com_	Display Ad	<u>-</u>	0.1%	57.06%	

Similarweb data for April

- Google Organic 36.3%
- Direct traffic 32.6%
- Google paid 20.1%
- Email 1.3%
- DuckDuckGo 1.2%
- Bing Organic 0.8%
- Yahoo Organic 0.8%
- Google syndicated 0.4%
- Google Shopping Ads 0.2%
- Google Image search 0.2%
- Brave Organic 0.1%



Where does estate agent & property portal traffic come from? Similarwe

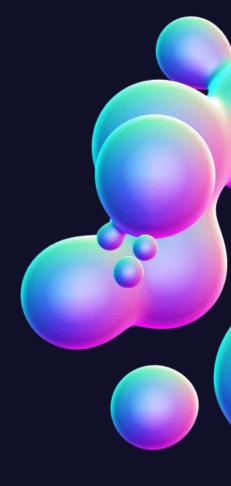
Traffic Source	Source Type	Global Rank	Traffic Share	Change	Social
Direct	Direct	<u>-</u>	56.9%	0%	
Google Search	Search / Organic	1	33.2%	2%	
Email	Email	<u>-</u>	2.6%	0%	
Google Search	Search / Paid	1	1.7%	10%	
Reddit	Social	<u>17</u>	0.9%	15%	Yes
DuckDuckGo	Search / Organic	45	0.7%	5%	
Youtube	Social	2	0.6%	-9%	Yes
Facebook	Social	3	0.5%	-4%	Yes
Bing Search	Search / Organic	26	0.5%	20%	
Yahoo Search	Search / Organic	10	0.4%	5%	
Syndicated Search	Search / Organic	-	0.2%	-3%	
rightmove.co.uk	Referral	175	0.1%	-5%	
email.bt.com	Referral	1834	0.1%	14%	
Twitter	Social	5	0.1%	-48%	Yes
WhatsApp Webapp	Social	19	0.1%	1%	Yes
Image Search	Search / Organic	-	0.1%	-74%	
brave Search	Search / Organic	270	0.1%	18%	
newsnow.co.uk	Referral	1576	0.1%	9%	
LinkedIn	Social	15	0.1%	-14%	Yes
mumsnet.com	Referral	1380	0.1%	-17%	
propertydata.co.uk	Referral	285244	0.1%	34%	
search.savills.com	Referral	-	0.1%	-15%	
countrylife.co.uk	Referral	62895	0.0%	-15%	
Pinterest	Social	25	0.0%	61%	Yes
theguardian.com	Referral	121	0.0%	65%	
Instagram.	Social	4	0.0%	-14%	Yes

Similarweb data for April

- Direct traffic 56.9%
- Google Organic 33.2%
- Email 2.6%
- Google paid 1.7%
- Reddit 0.9%
- DuckDuckGo 0.7%
- YouTube 0.6%
- Facebook 0.5%
- Bing Organic 0.5%
- Yahoo Organic 0.4%
- Google syndicated 0.2%



2) Search beyond search engines



Search happens at many touchpoints (Courtesy of Heather Physioc)

WHAT

SEEK INSPO

SEEK INFO

COMPARE

PREPARE

PURCHASE

EXECUTE

ENJOY















ΣHΑ

Help me come up with a great cookie idea for the bake sale. Help me find recipes that are easy enough for a kid to help bake. Help me choose the right recipe and the best ingredients to buy. Help me make a list of everything I need to buy to get started. Help me find everything I need, on time and at the right price. Help me bake this recipe and solve problems in real time. Help me get inspired and remember in the future.

WHERE















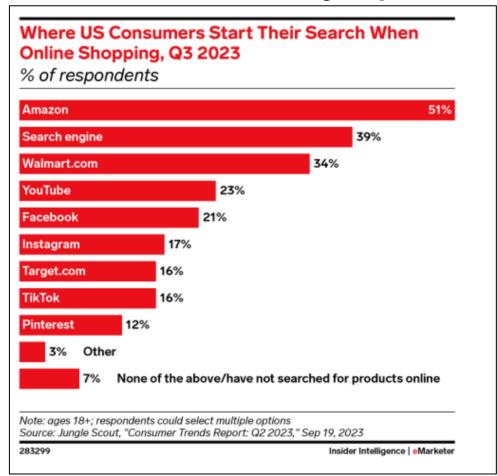
<u>></u>

- · bake sale ideas
- Halloween themed cookies
- TikTok cookie recipe
- sugar cookie recipes
- easy sugar cookie icing
- kid-friendly cookie projects
- iced sugar cookie recipe
- best baking soda
- baking supplies
- recipe multiplier or converter
- substitutes for butter
- Organize these ingredients into a shopping list.
- grocery store near me
- piping bags
- baking soda
- Arm & Hammer baking soda

- substitutes for heavy cream
- how to fix flat cookies
- how to ice sugar cookies
- #bakesale
- Mill Elementary
- bake sale
- cookies

Where do people start their search

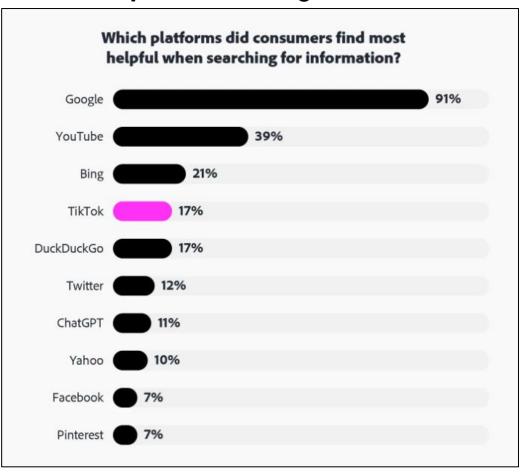
eMarketer (Jan 24) – looking for products



https://www.emarketer.com/content/gen-z-prefers-tiktok-google-searches

aniccadigital

Adobe (April 24) – looking for information



https://www.adobe.com/express/learn/blog/using-tiktok-as-a-search-engine



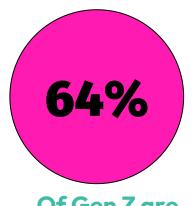
TikTok's role as a search engine



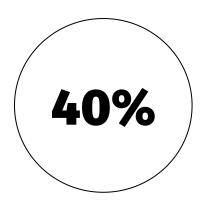
TikTok can be used in multiple ways

- As an entertainment and education platform
- As a discovery platform, where users view or engage with sponsored videos (or display ads) from brands that target users based on their interests and behaviour
- As a search platform, where users proactively search for information or products
- As a marketplace, where merchants can sell directly on the platform for a low commission of only 5%
- As an **influencer network**, where creators can be paid a commission to promote your products to their community of followers

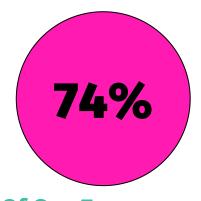
Key findings from the HerCampus study (in eMarketer)



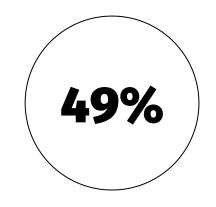




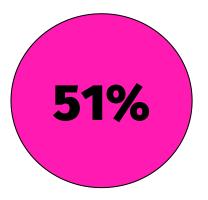
Of consumers use TikTok for information



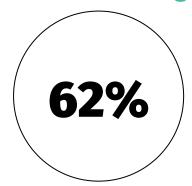
Of Gen Z users use TikTok for search



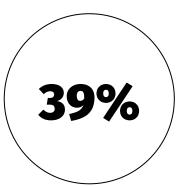
Of millennials are active on TikTok



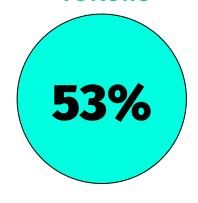
Of Gen Z users favour TikTok over Google



Of users favour Video tutorials



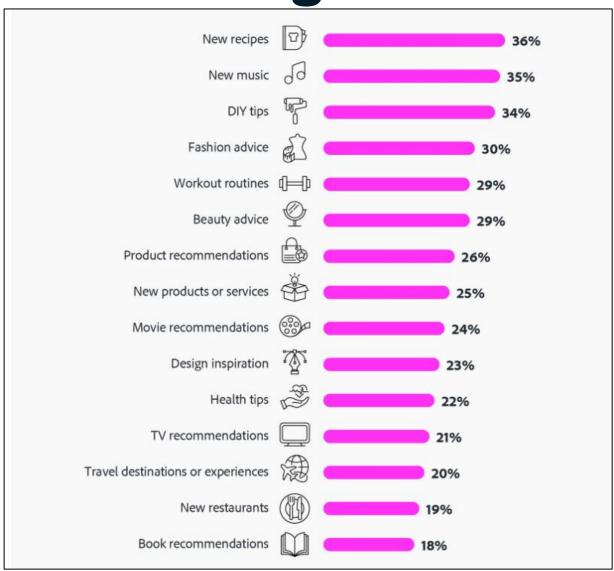
Of users favour reviews



Of businesses plan to increase use of TikTok



What have consumers looked for when using TikTok as a search engine?

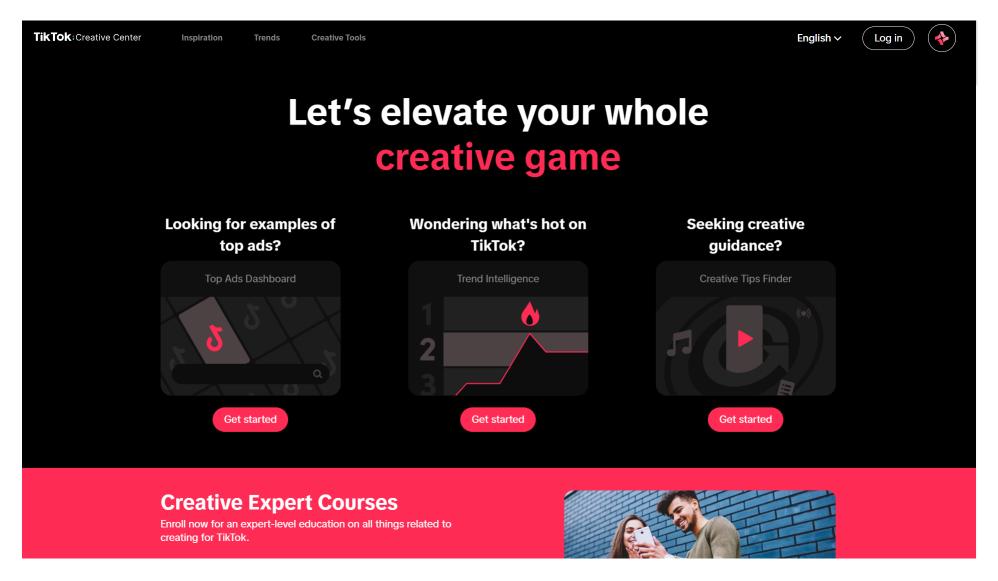


Top Topics

- New recipes 36%
- New Music 35%
- DIY tips 34%
- Fashion advice 30%
- Workout routines 29%
- Beauty advice 29%

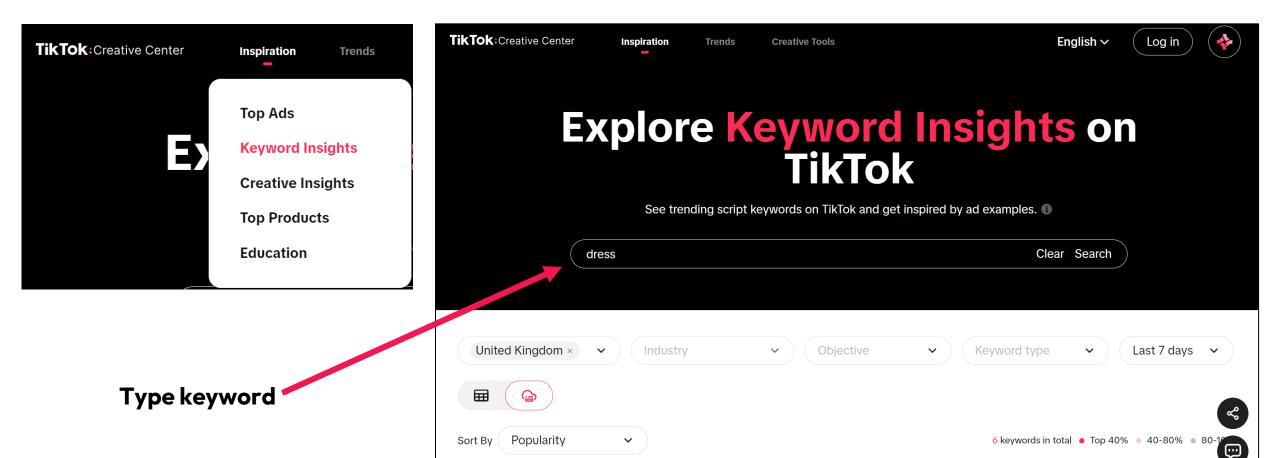


ads.tiktok.com/business/creativecenter



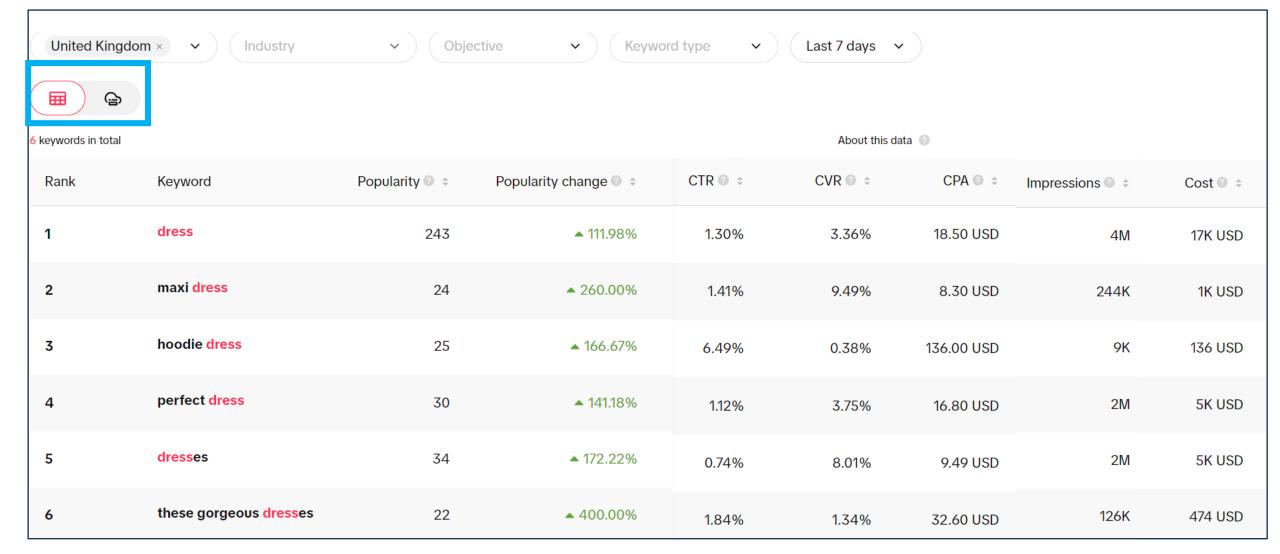


Use of TikTok Creative Centre – keyword insights



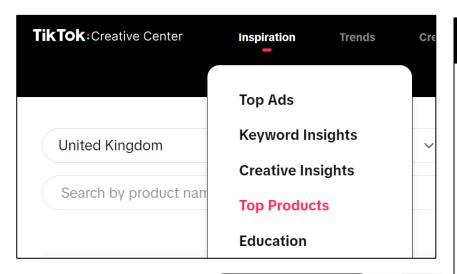


Keyphrase data

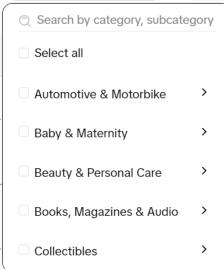


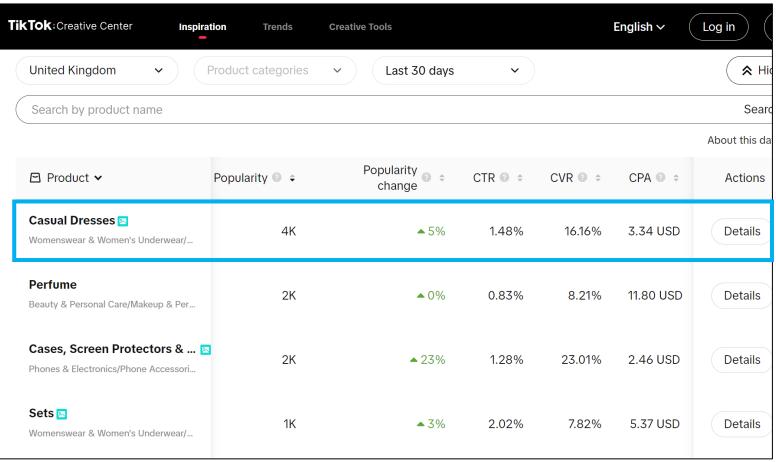


Use of TikTok Creative Centre – Top Products



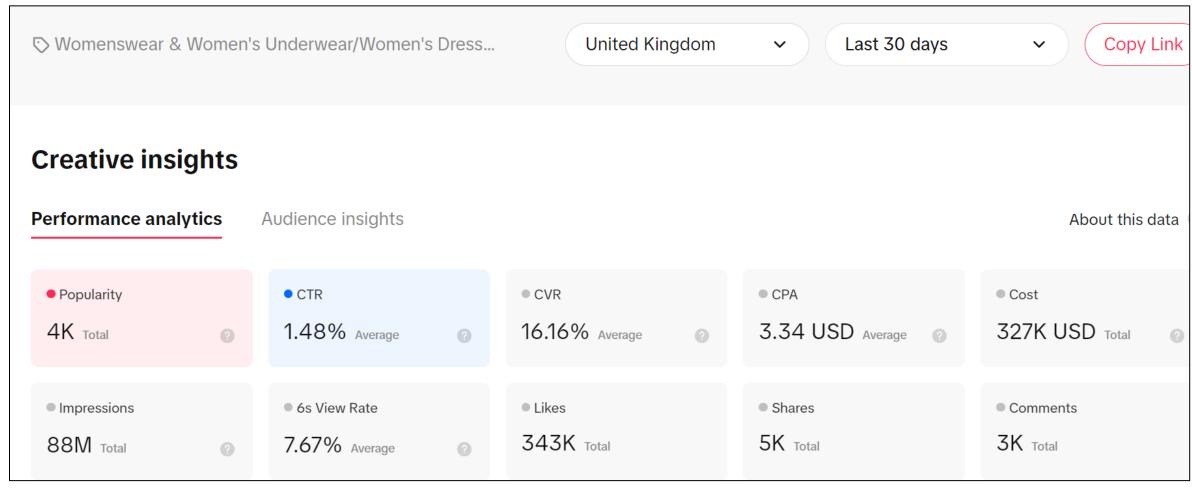
Searching by Category







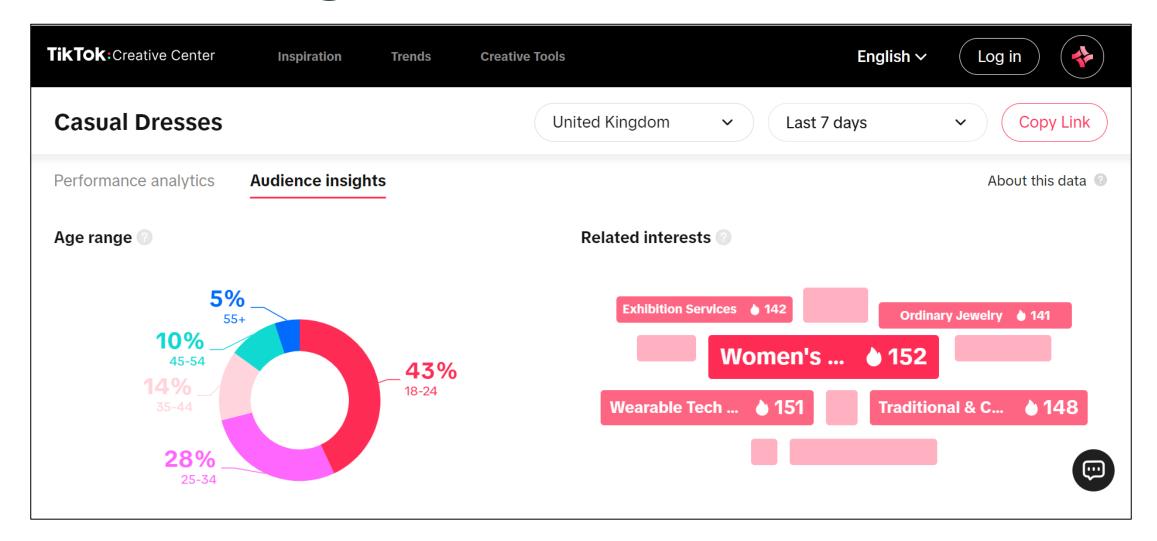
Performance Analytics for casual dresses



Popularity = number of ads



Audience insights





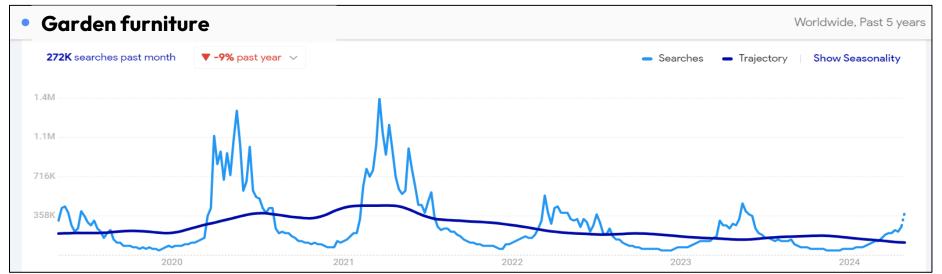
Role of Search to drive traffic

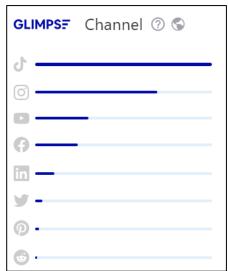
Search beyond search engines

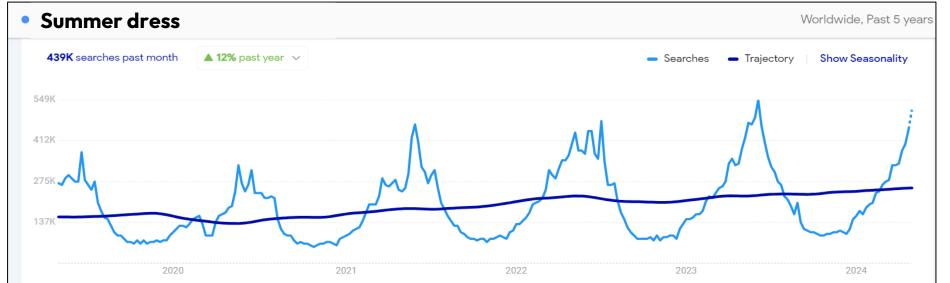
TikTok Data from other tools (Glimpse & Answer the Public)

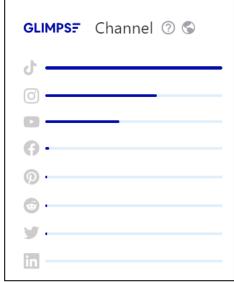


Search trends & social search data from Glimpse



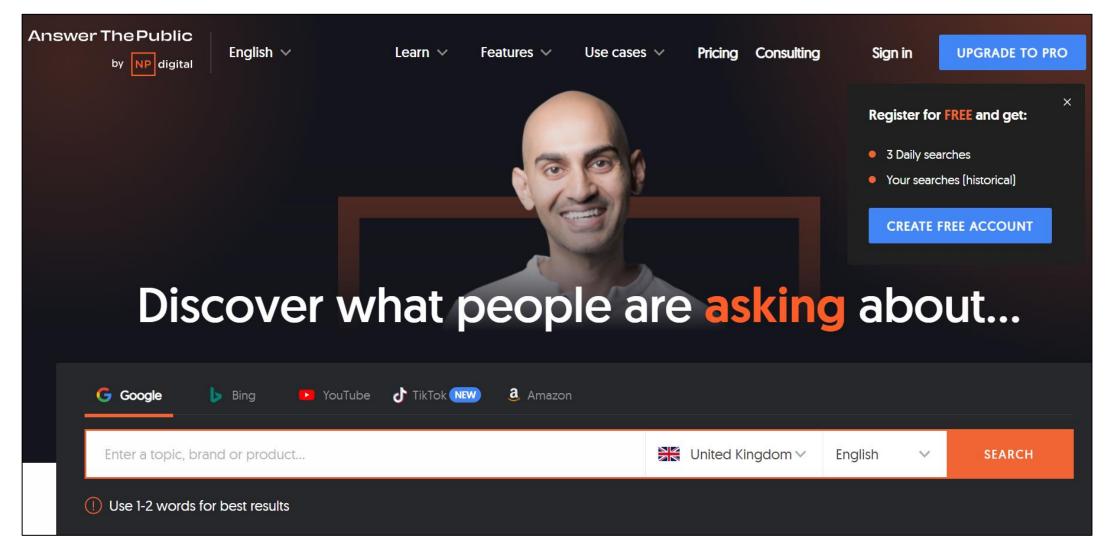






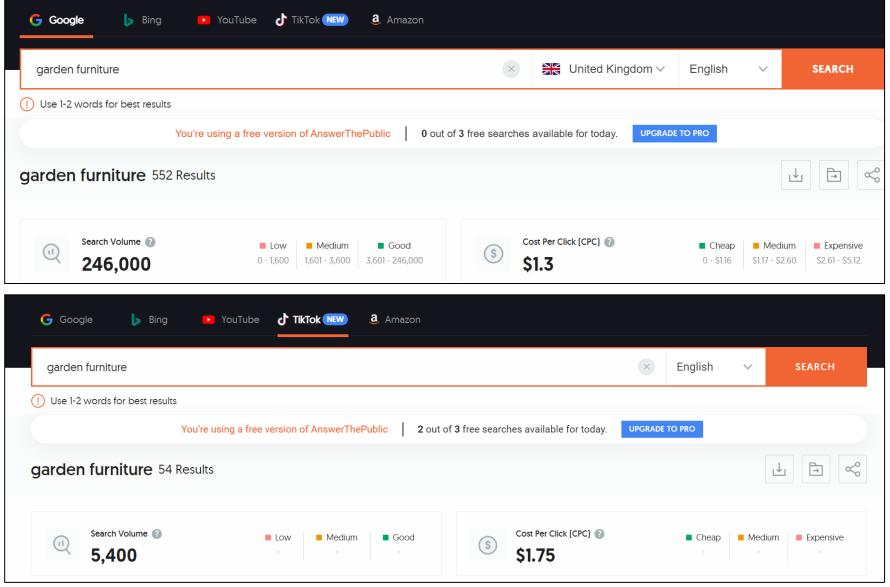


Data from Answer The Public





Search volume in Google vs TikTok – garden furniture

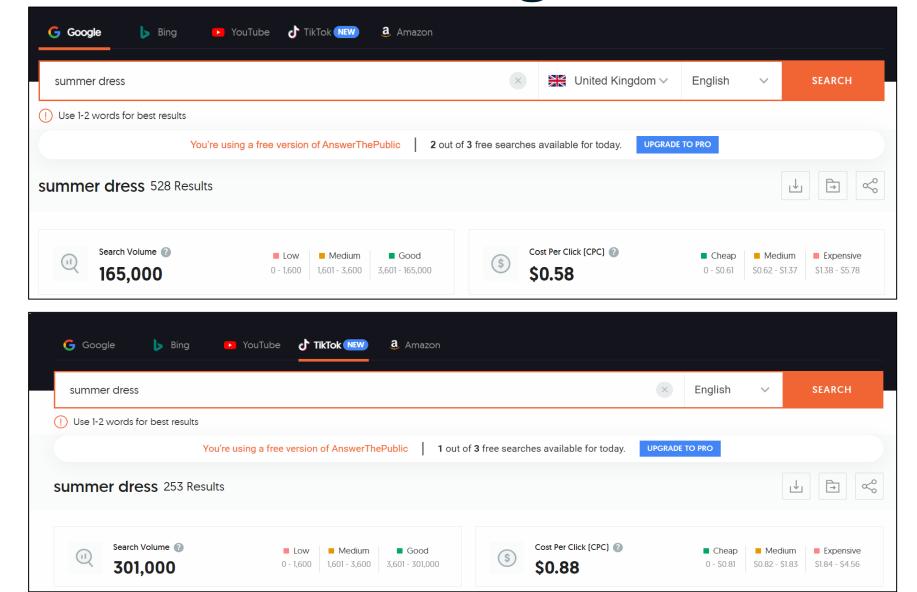


Garden furniture Google searches = 246k

Garden furniture TikTok searches = 5.4k



Search volume in Google vs TikTok – summer dress



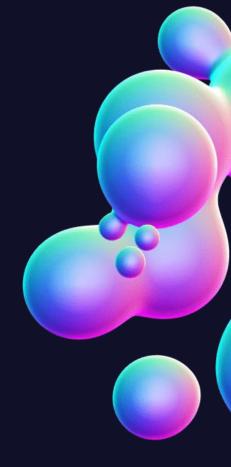
Summer dress Google searches = 165k

Summer dress TikTok searches = 301k





3) GenAl & it's impact on search





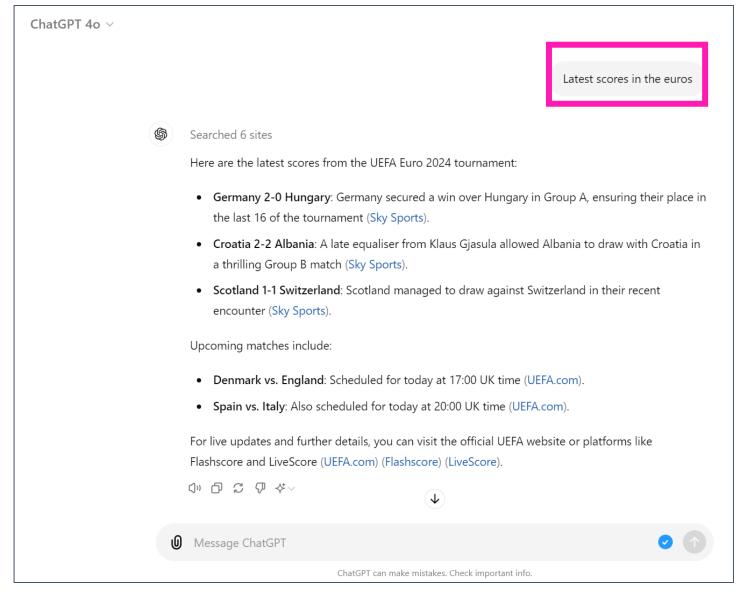
GenAl + search engine combo's



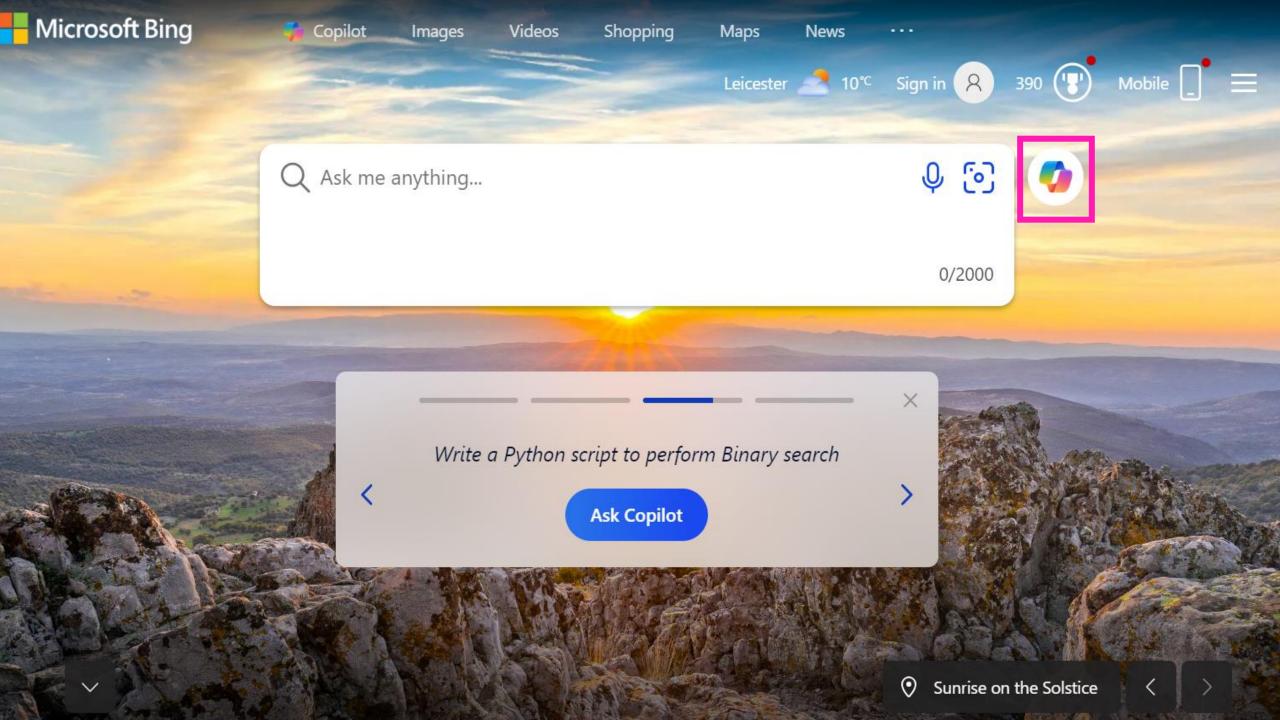
OpenAl releases ChatGPT-40 (o = omni for voice, vision, text & data)

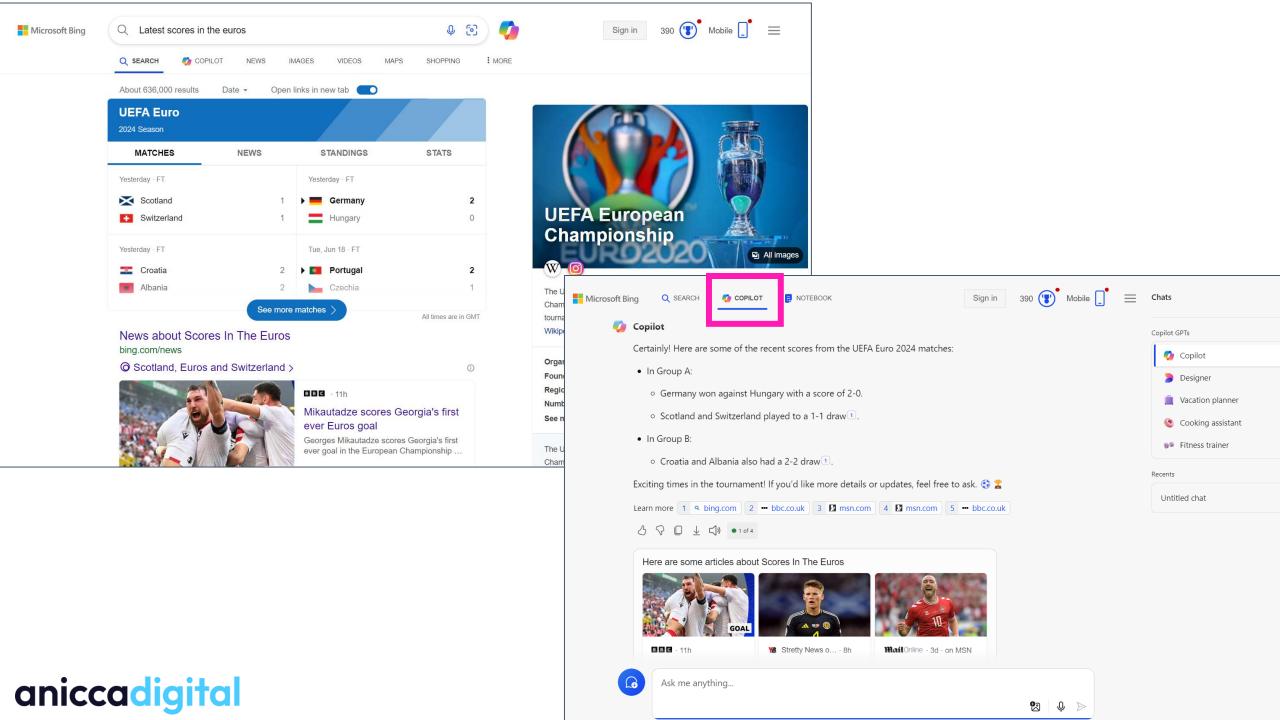
88 GPT Store GPT-40 free access Vision Browse Memory Advanced Data Analysis

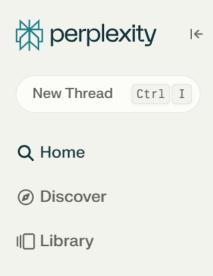
New search functionality – browsing the web live





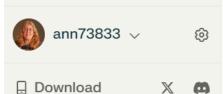




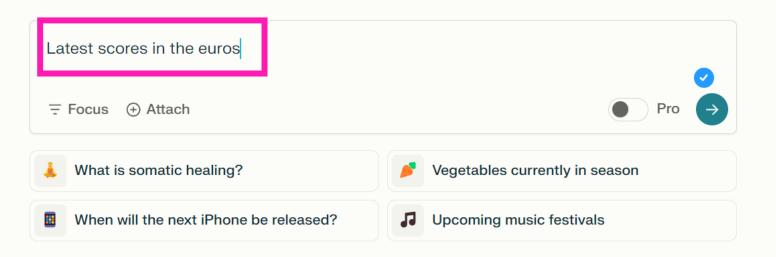


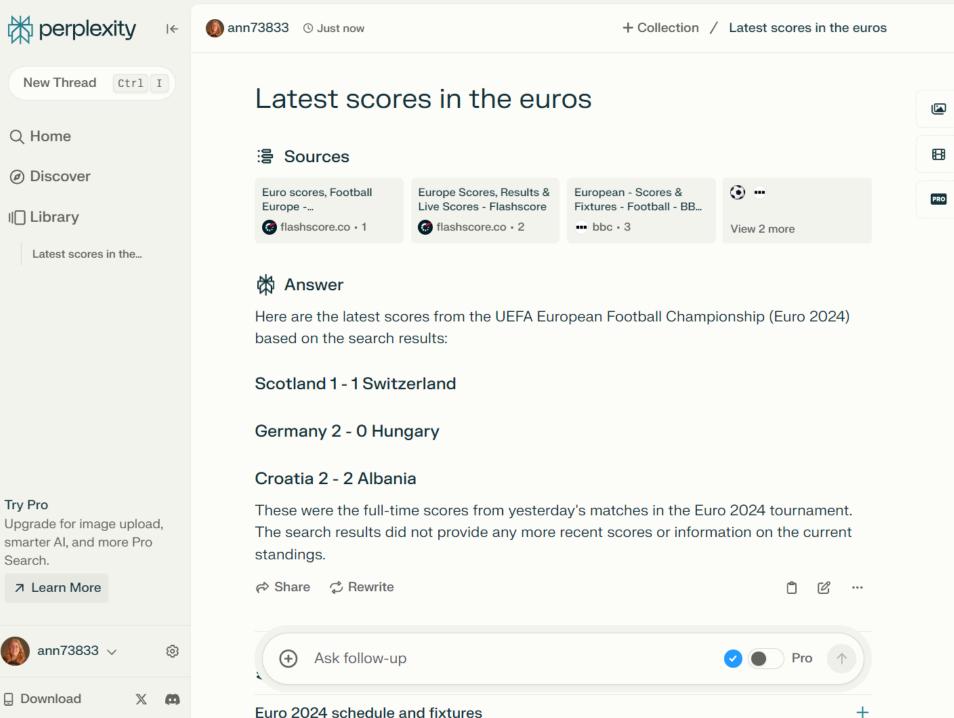
Try Pro

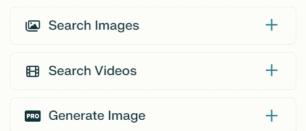
Upgrade for image upload, smarter AI, and more Pro Search.



Where knowledge begins





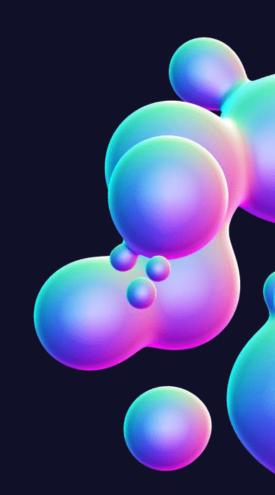


△ Share

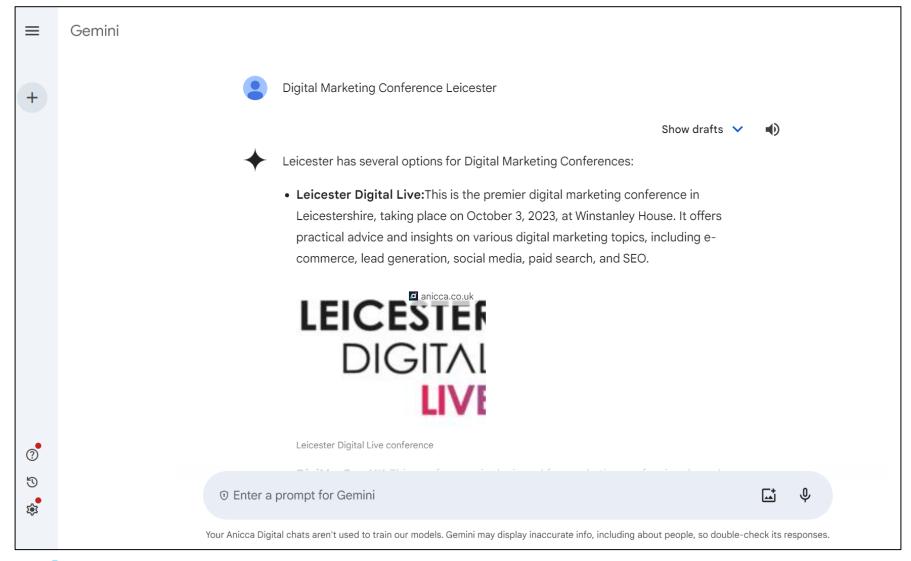
10 2 3

Role of Search to drive traffic Search beyond search engines on Search

Google's "AI Overviews" (previously called "Search Generative Experience" - SGE)

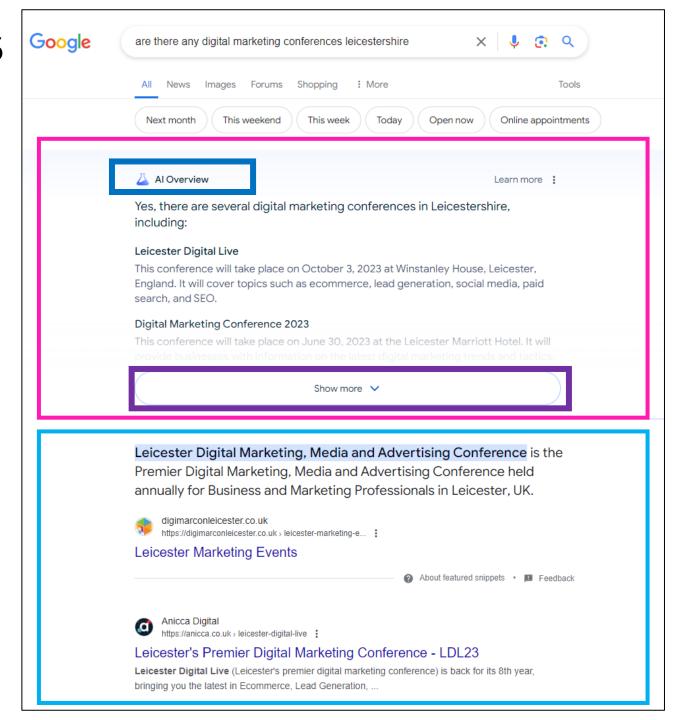


Gemini replaced Bard (paid version = "Advanced")





AI Overviews

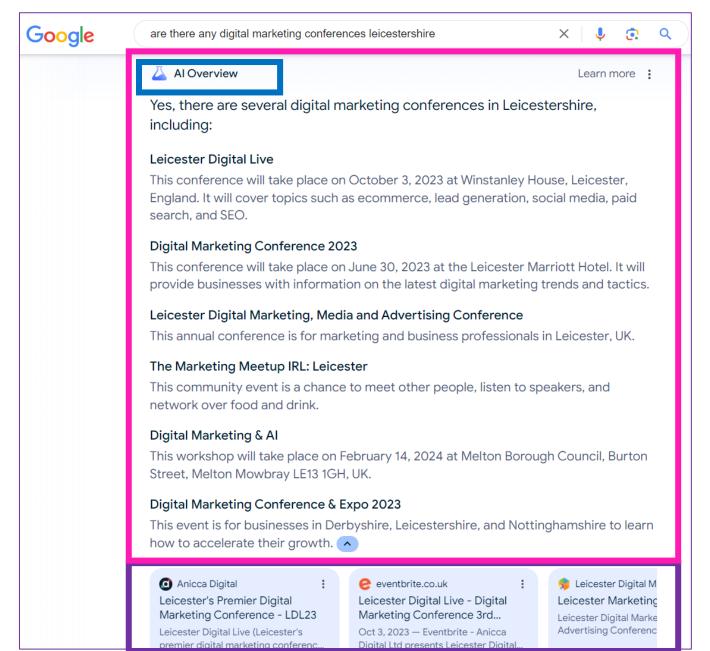


Al Overview Results

Organic results

Al Overviews

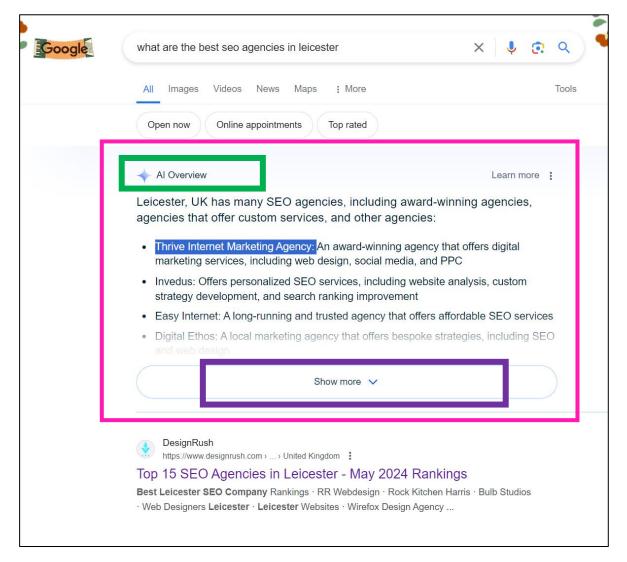
aniccadigital

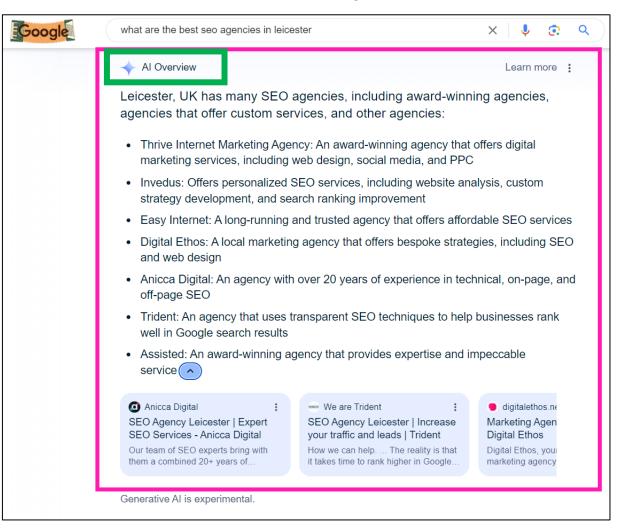


Al Overview Results

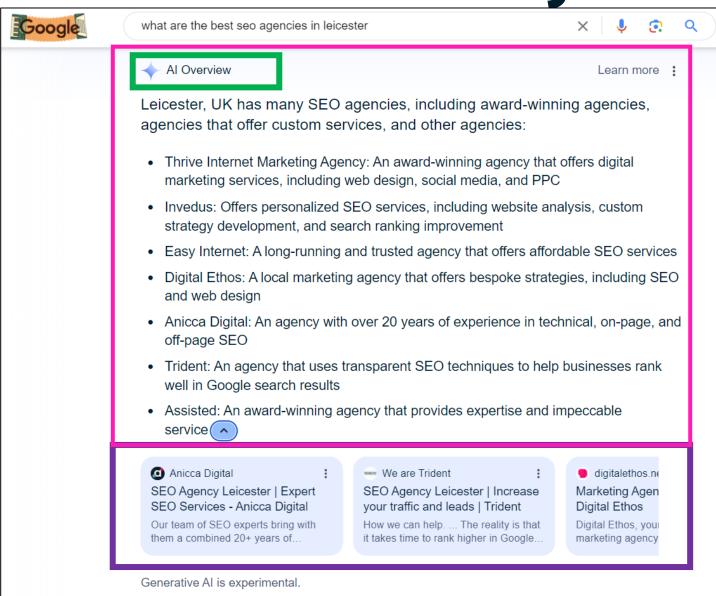
Main Links

First seen in UK search results on 23rd May 24





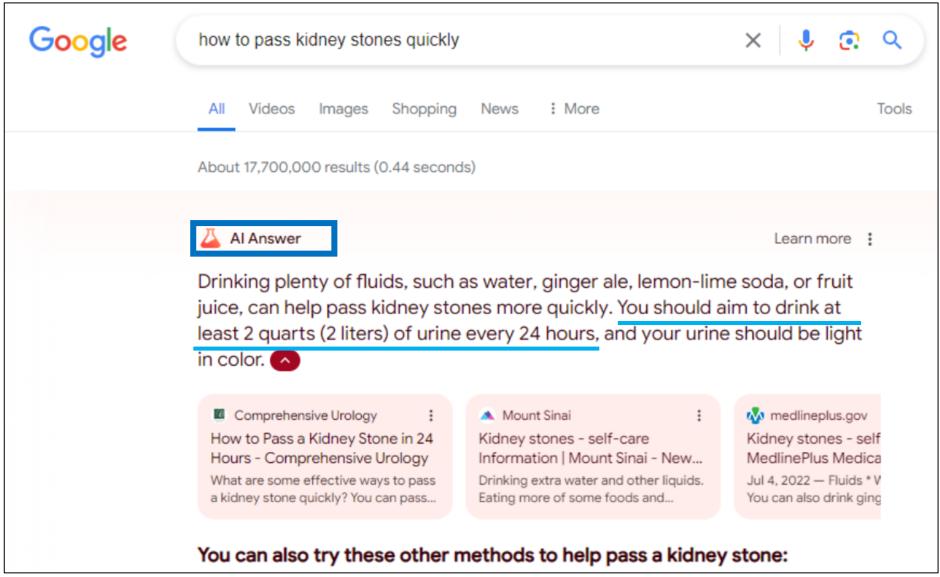
The results are not very reliable



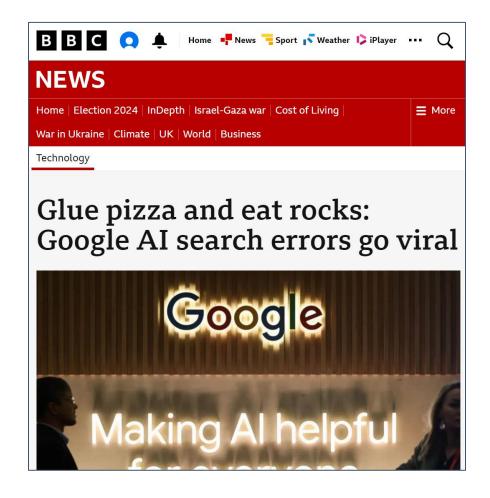


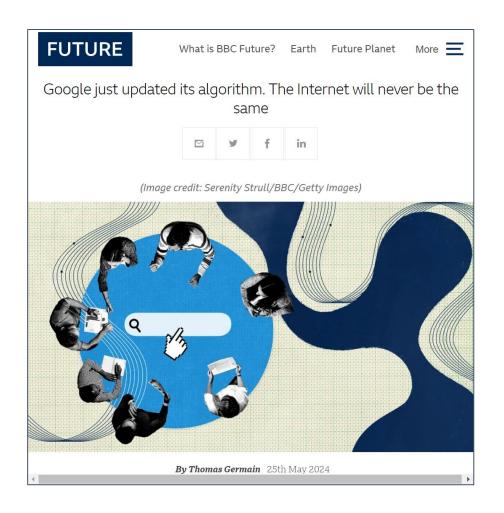


When Al gets it wrong!



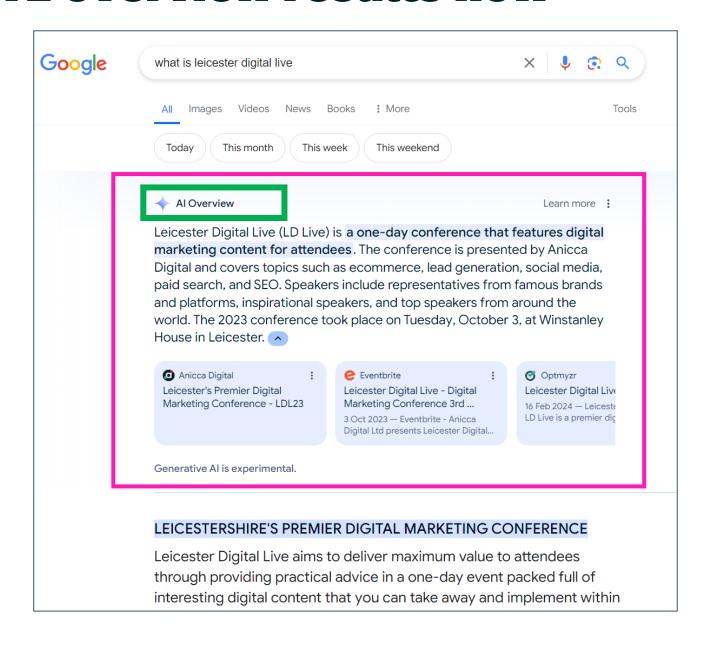
Google hitting the news







A lot less Al overview results now





1 2 3

Role of Search to drive traffic Search engines Al & impact on Search

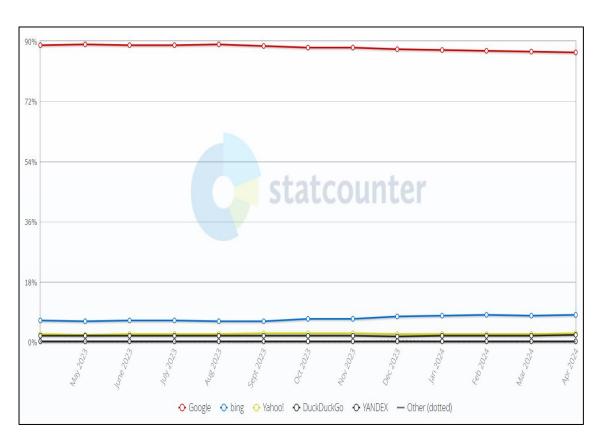
Impact of Generative Al on traditional search



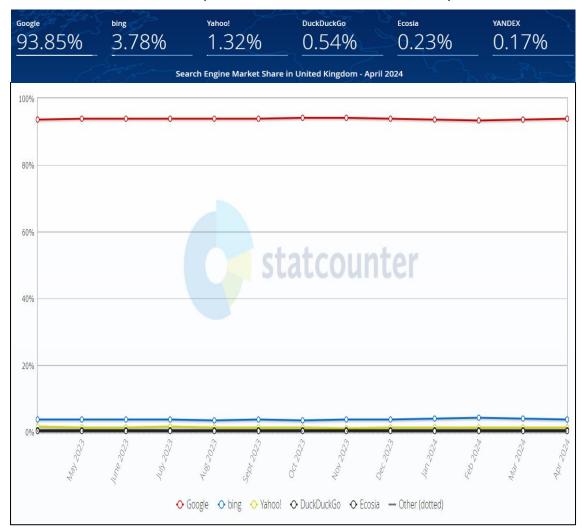
Changes in Google's share in USA vs UK

USA (2% drop in share)





UK (0.1% increase in share)

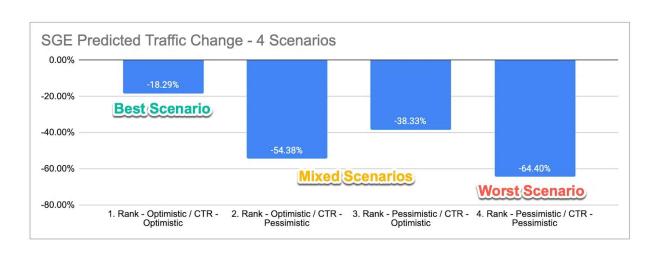




Likely drop in organic traffic – research by Search Engine Land (Sep 23)

- SGE Impact Model by Search Engine Land
- Early attempt to create an impact model
- 23 sites in tech sector
- 1,000 300,000 monthly visits
- Open-source model available

- 18% 64% drop in organic traffic
- Although one site increased traffic by >200%

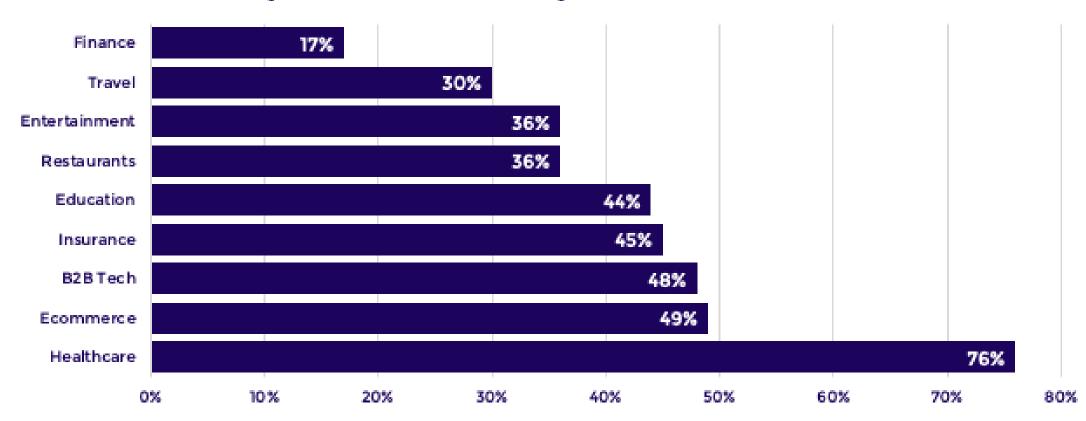


https://searchengineland.com/how-google-sge-will-impact-your-traffic-and-3-sge-recovery-case-studies-431430



Impact of SGE by sector – Media Post (Jan 24)

Percentage of queries that were impacted by SGE Analysis of "thousands of keywords across 9 industries"

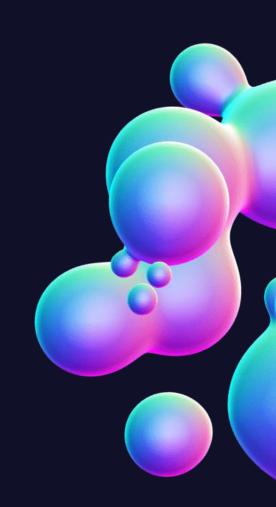


https://www.mediapost.com/publications/article/392750/google-sge-to-impact-40b-annually-in-ad-revenue.html





Optimising your website for inclusion in Generative Al



Will SEO's be able to influence or optimise the training data used in Generative AI based searches?

- If you look for data now within ChatGPT and Gemini etc. they are highly collated and the product or services shown are often limited to the most well-known brands
- So how will SEO's be able to get their website into the search results without paying for PPC?
- Is GSO (Generative Search Optimisation) the new SEO?
- Other people are calling this Large Language Model Optimization (LLMO),
 Generative AI Optimization (GAIO), or Answer Engine Optimization (AEO)
- I suspect the activities and role of SEO's will change significantly in the next 2 years?

Elements of Generative Search Optimisation (GSO)

Pre-Training Data

Is your website & content contained in the training data i.e. Large Language Model (LLM)

Retrieval-Augmented Generation (RAG) Data

Accessing live online data to supplement the LLM

Queries / Prompts

What prompts or questions do users ask? Use of SEO tools as a proxy for common prompts

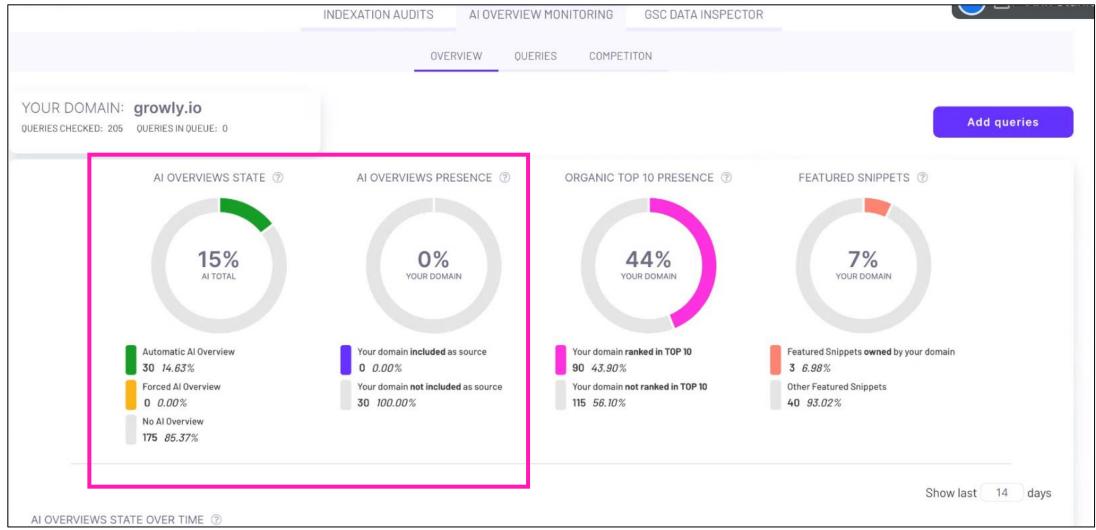
Mentions in the responses

How to measure if you are found for the target queries & prompts?

Generative Search Optimisation (GSO)

What changes can you make to increase your presence in answers?

Ziptie.dev -Example of new AI Overviews tracking tool





Other possible changes to PPC & SEO

- Likely increase in demand & cost of paid search
 - Will Google insert more paid links in the Al Overview results –
 e.g. in the text?
 - Will current paid ads like shopping still be shown?
 - Will there be an increased demand for PPC and will this inflate CPC's?
- Convergence of SEO & PPC
 - Will SEO's change focus to optimise landing pages also used for PPC, as Google Ads rely on web & feed content for targeting, rather than using your selected keyphrases (keyphrase redundancy)
 - Will SEO & PPC teams have to work together

1 2 3

Role of Search to drive traffic Search beyond search engines Al & impact on Search

Conclusions



Conclusions

Main observations, issues & trends

- Google still dominates traffic generation, despite a recent dip in US traffic
- Bing, Yahoo, DuckDuckGo and Brave are becoming more important
- **TikTok, YouTube, Reddit & Pinterest** are also important parts of the discovery process this is where users spend their time & discover new products (& can also buy!)
- Shopping platforms like Amazon, Walmart and Retail Media offer display opportunities
- Surprisingly, Reddit & X/Twitter drive more referral traffic than LinkedIn
- ChatGPT and Al powered search like Bing, Perplexity, Google's Al Overviews & new ChatGPT-40 Search will grow rapidly & change search forever
- What will be the **financial impact of large drops in traffic** (can anyone remember Panda?)

Solutions

- An **Integrated on-page optimisation strategy** is required for SEO, PPC & GSO
- **Channel diversification** is key to maximise opportunities & protect from over-dependence on Google & traditional search



Resources



bit.ly/anicca-verifone24

Other resources: Free weekly webinars (every Friday 9-10am)

bit.ly/anicca-webinars

Webinar on ChatGPT

bit.ly/anicca-chatgpt

Book – A10 Marketing framework

bit.ly/anicca-A10

Book - Integrate – Creating an Integrated Marketing Strategy

bit.ly/anicca-integrate

(a) aniccadigital

Any questions?

Thankyou

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