

Emma Bagley -ZEAL

What's Working on Amazon in 2025



linkedin.com/in/emmaamazon1/



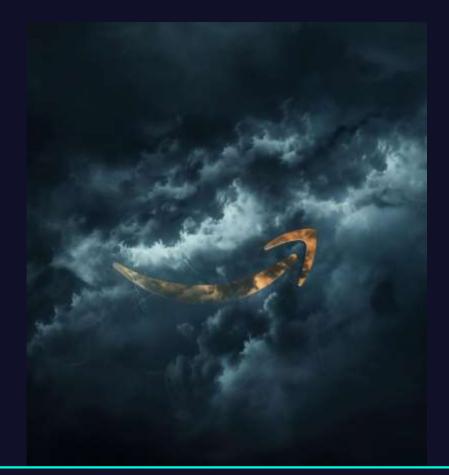
The Money Drain

In the next 25 minutes, I'll show you where the money is made on Amazon in 2025



linkedin.com/in/emmaamazon1/





Amazon in 2025:

More Noise. More Pressure. More Potential.

- Al has flooded the space with low-effort content
- Ad costs are rising, conversion is falling
- Off-Amazon traffic is growing but most listings can't convert it
- Trust is the new competitive edge





What Winning Brands Do Differently

- Hero images that stop the scroll
- A+ that builds trust & reduces returns
- Gallery images that sell the outcome
- Reviews, storytelling, and brand recall





linkedin.com/in/emmaamazon1/



Here Images That Win Clicks

42% uplift in CTR

17% increase in listing sessions

12% drop in CPC







Without increasing ad spend.



linkedin.com/in/emmaamazon1/







A+ Content:

The Untapped Growth Lever

- Orders increased
- AOV increased
- Return rate reduced
- Ad profitability improved





linkedin.com/in/emmaamazon1/

Gallery Images:

Your Secret Sales Team

Features Tell



Emotions Sell



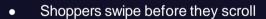
Rolex sells status, not watches,

Supreme sells scarcity, not clothing.

Harley-Davidson sells a lifestyle, not bikes.

Apple sells simplicity and style, not electronics.

Great marketing teams sell feelings, not products.



- Gallery images must answer • unspoken doubts
- Emotionally-led images drive trust and urgency



linkedin.com/in/emmaamazon1/

zealagency.co.uk



Top Tips for Emotion-Driven Messaging

01

Define the product benefit

What problem does it solve for the customer?

02

Identify the emotional outcome

How does it make the customer feel?

03

Clarify the deeper purpose

Why does that feeling matter in their life?



linkedin.com/in/emmaamazon1/



Implementation Example

Before & After



After





linkedin.com/in/emmaamazon1/

The 1% Conversion Lift That Changes Everything

Traffic & CVR

50,000 Sessions/month CVR: 10%→11%

AOV: £40

Revenue Impact

10% CVR = 5,000 orders \rightarrow £200,000

11%CVR = 5,500 orders → \pounds 220,000

=+£20,000/month

Takeaway Box

A 1%increase = £240K/year With zero increase in traffic or ad spend. Small changes. Massive compound return.

Most brands chase traffic.

Smart brands optimise what they already have.





Amazon's New Funnel





linkedin.com/in/emmaamazon1/



Using AMC to Understand Your Customers

AMC = Amazon Marketing Cloud – your X-ray vision

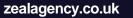
Track multi-touch journeys, not just last-click

Discover what drives conversion beyond ROAS

Design smarter campaigns based on real shopper behaviour



linkedin.com/in/emmaamazon1/





The 4P Amazon Growth Framework

Positioning	PDP Psychology
Sell the promise	Emotion first
Performance Marketing	Profit-led Optimisation
Align with journey	Margin over vanity



linkedin.com/in/emmaamazon1/



The Takeaway Conversion is the new battleground

⁰¹ TRUST

Trust-led creative outperforms SEO alone

Listings that convert unlock full-funnel ROAS

03 STRATEGY

AMC + Funnel Strategy = smarter scale

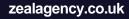
⁰⁴ PROFIT

Small CVR lifts

= big profit multipliers

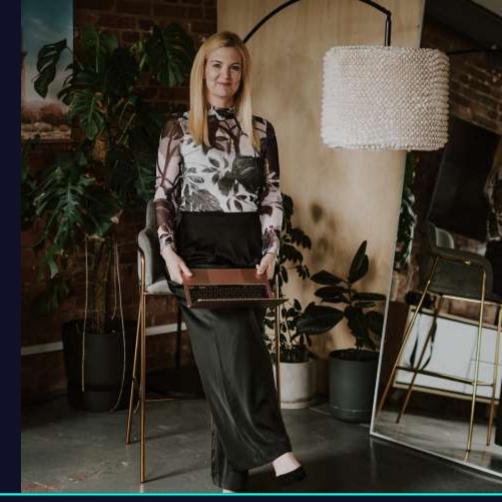
Clicks are expensive. Trust is earned. Conversion is everything.







Thank you





linkedin.com/in/emmaamazon1/

